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### Jira Cloud Administrator

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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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### ATLASSIAN Jira Cloud Administrator Sample Questions (Q36-Q41):

#### NEW QUESTION # 36

You needed to replace the legacy Jira group all-staff-europe with a newly created all-staff-global group. You created the new group and you migrated all users to the new group. Then you deleted the legacy group.

Which four problems might users report after the change? (Choose four.)

- A. Filter subscriptions send out errors instead of issues statistics.
- B. Comments that were restricted to the legacy group are lost.
- C. Filter results return an incorrect number of issues.
- D. Users are not able to log in to Jira anymore.
- E. Workflow transitions are hidden from certain users.
- F. Users are not able to perform bulk change operations.

**Answer: B,C,E,F**

#### NEW QUESTION # 37

Gary is no longer receiving notifications when his colleagues modify issues that he is watching. You already verified that watchers should be notified. Which personal setting did Gary update?

- A. Watch your issues
- B. Notifications for relevant issues
- C. You make changes to the issue
- D. Email notifications format

**Answer: B**

Explanation:

The scenario indicates that Gary is no longer receiving notifications for issues he is watching, despite the notification scheme being correctly configured to notify watchers. This suggests that Gary has modified a personal setting that controls whether he receives notifications for watched issues. Based on Jira Software Cloud documentation, the relevant personal setting is "Notifications for relevant issues" (Option D).

Explanation of the Correct Answer (Option D):

In Jira Cloud, users can control their notification preferences through their personal settings in the user profile. The setting "Notifications for relevant issues" determines whether a user receives email notifications for events they are associated with, such as being a watcher of an issue.

If Gary disabled this setting (i.e., turned off notifications for relevant issues), he would stop receiving notifications for issues he is watching, even if the project's notification scheme is configured to notify watchers.

Exact Extract from Documentation:

Manage your Jira notification emails

You can choose whether you want to receive email notifications about activity in your Jira products. For example, you can choose to receive emails when you're added as a watcher to an issue, or when an issue you're working on is updated.

To manage your notification preferences:

From your Jira site, select your profile picture in the top right and select Personal settings.

Under Email notifications, select whether you'd like to receive notifications for relevant issue activity.

On: Receive emails for issue activity you're associated with, like when you're a watcher, assignee, or reporter.

Off: Don't receive emails for issue activity, even if you're associated with the issue.

Note: This setting doesn't affect emails about your account, like password resets. To manage those, update your Atlassian account preferences.

(Source: Atlassian Support Documentation, "Manage your Jira notification emails") Why This Fits: The documentation explicitly states that turning off the "Notifications for relevant issues" setting prevents a user from receiving emails for issue activity they are

associated with, including as a watcher. Since Gary is no longer receiving notifications for watched issues, this is the most likely setting he updated.

Why Other Options Are Incorrect:

Watch your issues (Option A):

This option refers to a setting that automatically adds a user as a watcher to issues they create or are assigned to. However, the question states that Gary is already watching the issues (since he was receiving notifications previously), so this setting is not relevant. Disabling this setting would only prevent Gary from being automatically added as a watcher to new issues, not stop notifications for issues he is already watching.

Extract from Documentation:

Watching issues

You can watch an issue to receive email notifications whenever it's updated. By default, you may automatically watch issues you create or are assigned to, depending on your notification settings.

To change your auto-watch settings:

Select your profile picture and then select Settings.

Under Jira settings, select whether to automatically watch issues you create or are assigned to.

(Source: Atlassian Support Documentation, "Watch issues and manage your watchlist") You make changes to the issue (Option B):

This option is not a standard personal setting in Jira Cloud. There is no user-level setting that specifically toggles notifications based on whether the user themselves makes changes to an issue. Notifications are controlled by the notification scheme and the user's email notification preferences, not by a setting tied to the user's own changes.

Email notifications format (Option C):

This setting allows users to choose the format of email notifications (e.g., HTML or text). Changing this setting affects how notifications are displayed, not whether they are sent. Therefore, it would not cause Gary to stop receiving notifications entirely.

Extract from Documentation:

Email format

You can choose whether notifications are sent in HTML or text format. This is managed in your Atlassian account settings, under email preferences.

(Source: Atlassian Support Documentation, "Manage your Atlassian account") Additional Notes:

The question specifies that the notification scheme is correctly configured to notify watchers, so the issue lies with Gary's personal settings, not the project or system configuration.

The "Notifications for relevant issues" setting is a global toggle that affects all notifications for issue activity a user is associated with, making it the most direct cause of Gary's issue.

References:

Atlassian Support Documentation: Manage your Jira notification emails

Atlassian Support Documentation: Watch issues and manage your watchlist Atlassian Support Documentation: Manage your Atlassian account

## NEW QUESTION # 38

You want to restore a Cloud instance with another Jira Cloud backup. Which is not a valid option?

- A. Import data
- B. Merge with existing Cloud users
- C. Import media
- D. Overwrite existing Cloud users
- E. Import apps

**Answer: E**

Explanation:

Restoring a Jira Cloud instance with a backup involves importing data, users, and media from the backup file.

Valid options include importing data, merging or overwriting users, and importing media. However, importing apps (Option B) is not a valid option, as apps are not included in Jira Cloud backups and must be reinstalled separately.

\* Explanation of the Correct Answer (Option B):

\* Jira Cloud backups include issues, configurations, users, and media (e.g., attachments) but do not include installed apps or their data. Restoring a backup does not involve importing apps, as apps must be reinstalled from the Atlassian Marketplace and configured separately.

\* Exact Extract from Documentation:

Restore Jira Cloud from a backup

A Jira Cloud backup includes:

\* Issues and their history.

\* Configurations (e.g., workflows, schemes).

- \* Users and groups.
- \* Media (e.g., attachments). When restoring:
- \* Import data: Restore issues and configurations.
- \* Merge with existing Cloud users: Add users from the backup without overwriting existing users.
- \* Overwrite existing Cloud users: Replace existing users with those from the backup.
- \* Import media: Restore attachments and other media. Note: Apps and their data are not included in backups. Reinstall apps from the Atlassian Marketplace after restoring. (Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")
- \* Why This Fits: Importing apps is not a valid option for restoring a Jira Cloud backup, as apps are excluded from backups, making Option B the correct answer.
- \* Why Other Options Are Incorrect:
- \* Import data (Option A):
- \* Importing data is a valid option, as it restores issues, configurations, and other Jira data from the backup.
- \* Extract from Documentation:
- Import data to restore issues, projects, and configurations from a Jira Cloud backup. (Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")
- \* Merge with existing Cloud users (Option C):
- \* Merging users is a valid option, allowing users from the backup to be added to the existing Cloud instance without overwriting current users.
- \* Extract from Documentation:
- Choose Merge with existing Cloud users to add users from the backup while preserving existing user accounts. (Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")
- \* Overwrite existing Cloud users (Option D):
- \* Overwriting users is a valid option, replacing existing users with those from the backup.
- \* Extract from Documentation:
- Choose Overwrite existing Cloud users to replace current users with those from the backup. (Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")
- \* Import media (Option E):
- \* Importing media is a valid option, restoring attachments and other media files from the backup.
- \* Extract from Documentation:
- Import media to restore attachments and other files included in the backup. (Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")
- \* Additional Notes:
- \* Restoring a Jira Cloud backup requires Jira administrator or organization admin privileges and is done via Settings > System > Restore.
- \* After restoring, apps must be reinstalled, and their data may need to be reimported if the app supports it.
- :
- Atlassian Support Documentation: Restore your Jira Cloud site from a backup Atlassian Support Documentation: Manage apps in Jira Cloud

### NEW QUESTION # 39

A project has hundreds of old completed issues which are cluttering up the reports, searches, and dashboards.

The project administrator has the following requirements:

1. He wants to hide the old issues.
2. He wants to unhide issues, if needed.
3. He wants to control whether he himself sees the hidden issues, so they do not clutter his own daily work.

Which three configurations, when combined, will meet these requirements? (Choose three.)

- A. project role
- B. group
- C. workflow condition
- D. global permission
- E. project permission
- F. security level

**Answer: A,B,E**

### NEW QUESTION # 40

You need to make the following changes to an existing workflow:

1. A transition should only be available if code has been committed against the issue.
2. Only users in a specific project role can see a transition
3. Issues must not be commented on in a specific status.
4. The resolution should be set automatically.
5. A transition should send out a specific notification email.

Which workflow elements will you use to implement the desired changes?

- A. 2 validators, 2 post functions, 1 property
- B. 1 condition, 1 validator, 2 post functions, 1 property
- C. 2 conditions, 2 post functions, 1 property
- D. 2 conditions, 2 validators, 1 property
- E. 1 condition, 1 validator, 1 post function, 2 properties

**Answer: E**

## NEW QUESTION # 41

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