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CompTIA A+ Certification Core 2 Exam

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1. A macOS user reports seeing a spinning round cursor on a program that appears to be frozen.

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CompTIA A+ Certification Exam: Core 2 is a challenging but rewarding certification exam for IT professionals. It is a valuable investment in one's career, as it demonstrates proficiency in IT support and troubleshooting and can lead to exciting career opportunities in the IT industry.

CompTIA A+ Certification Exam: Core 2 is a comprehensive exam that covers a wide range of topics. It includes questions on hardware and software installation, configuration and maintenance, network troubleshooting, security protocols, and mobile devices. 220-1102 Exam is designed to test the ability of the candidate to identify and troubleshoot issues related to these topics.

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The CompTIA 220-1102 Exam consists of a maximum of 90 questions and has a time limit of 90 minutes. 220-1102 exam questions are multiple-choice and performance-based, which means that candidates will need to demonstrate their skills by performing tasks on simulated environments. To pass the exam, candidates must score a minimum of 700 out of 900.

CompTIA A+ Certification Exam: Core 2 Sample Questions (Q152-Q157):

NEW QUESTION # 152

SIMULATION

As a corporate technician, you are asked to evaluate several suspect email messages on a client's computer.

Corporate policy requires the following:

- * All phishing attempts must be reported.
- * Future spam emails to users must be prevented.

INSTRUCTIONS

Review each email and perform the following within the email:

- * Classify the emails
- * Identify suspicious items, if applicable, in each email
- * Select the appropriate resolution

Answer:

Explanation:

Report email to Information Security. The user should not click on the link, reply to the email, or provide any personal or account information.

The user should forward the email to the Information Security team or use a professional email form to report the phishing attempt. The user should also delete the email from their inbox and trash folder.

The suspicious items to select are:

- b) From address
- d) Hyperlinks

These items indicate that the email is not from a legitimate source and that the link is potentially malicious.

The other items are not suspicious in this case, as the to address is the user's own email and there are no attachments.

Classification: b) Spam

This email is a spam email, as it is an unsolicited and unwanted message that tries to persuade the user to participate in a survey and claim a reward. Some suspicious items in this email are:

The email offers a free wireless headphone as an incentive, which is too good to be true.

The email does not provide any details about the survey company, such as its name, address, or contact information.

The email contains an external survey link, which may lead to a malicious or fraudulent website.

The email does not have an unsubscribe option, which is required by law for commercial emails.

The appropriate resolution for this email is C. Unsubscribe. The user should look for an unsubscribe link or button at the bottom of the email and follow the instructions to opt out of receiving future emails from the sender. The user should also mark the email as spam or junk in their email client, which will help filter out similar emails in the future. The user should not click on the survey link, reply to the email, or provide any personal or financial information.

Classification: c) Legitimate

This email is a legitimate email, as it is from a trusted source and has a valid purpose. There are no suspicious items in this email, as the from address, the to address, the attachment, and the email body are all consistent and relevant. The appropriate resolution for this email is B. Perform no additional actions. The user can open the attachment and review the orientation material as instructed.

The user does not need to report, unsubscribe, or delete this email.

Classification: a) Phishing

This email is a phishing attempt, as it tries to deceive the user into downloading and running a malicious attachment that could compromise their system or data. Some suspicious items in this email are:

The email has a generic greeting and does not address the user by name or username.

The email has an urgent tone and claims that a security patch needs to be installed immediately.

The email has an attachment named "patch1.exe", which is an executable file that could contain malware or ransomware.

The email does not match the official format or domain of CompTIA Information Security.

The appropriate resolution for this email is A. Report email to Information Security. The user should not open the attachment, reply to the email, or provide any personal or account information. The user should forward the email to the Information Security team or use a professional email form to report the phishing attempt. The user should also delete the email from their inbox and trash folder.

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Classification: a) Phishing

This email is a phishing attempt, as it tries to trick the user into clicking on a malicious link that could compromise their account or personal information. Some suspicious items in this email are:

The email has a generic greeting and does not address the user by name.

The email has spelling errors, such as "unusal" and "Locaked".

The email uses a sense of urgency and fear to pressure the user into clicking on the link.

The email does not match the official format or domain of the IT Help Desk at CompTIA.

The email has two black bat icons, which are not related to CompTIA or IT support.

The appropriate resolution for this email is

NEW QUESTION # 153

As a corporate technician, you are asked to evaluate several suspect email messages on a client's computer. Corporate policy requires the following:

All phishing attempts must be reported.

Future spam emails to users must be prevented.

INSTRUCTIONS

Review each email and perform the following within the email:

* Classify the emails

* Identify suspicious items, if applicable, in each email

* Select the appropriate resolution

Answer:

Explanation:

See the Full solution in Explanation below.

Explanation:

Classification: a) Phishing

This email is a phishing attempt, as it tries to trick the user into clicking on a malicious link that could compromise their account or personal information. Some suspicious items in this email are:

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A screenshot of a computer Description automatically generated

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NEW QUESTION # 154

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- . All phishing attempts must be reported.
- . Future spam emails to users must be prevented.

INSTRUCTIONS

Review each email and perform the following within the email:

- . Classify the emails
- . Identify suspicious items, if applicable, in each email
- . Select the appropriate resolution

Answer:

Explanation:

See the Full solution in Explanation below.

Explanation:

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NEW QUESTION # 155

A technician is installing RAM in a new workstation and needs to protect against electrostatic discharge.

Which of the following will best resolve this concern?

- A. Thermal paste
- B. Consistent power
- C. Battery backup
- D. ESD strap

Answer: D

Explanation:

Explanation

An ESD strap, also known as an antistatic wrist strap, is a device that prevents electrostatic discharge (ESD) from damaging sensitive electronic components such as RAM. ESD is the sudden flow of electricity between two objects with different electrical charges, which can cause permanent damage or malfunction to electronic devices. An ESD strap connects the technician's wrist to a grounded surface, such as a metal case or a mat, and equalizes the electrical potential between the technician and the device. Battery backup, thermal paste, and consistent power are not devices that can protect against ESD.

NEW QUESTION # 156

A technician needs to manually set an IP address on a computer that is running macOS. Which of the following commands should the technician use?

- A. ifconfig
- B. ipconfig
- C. ping
- D. arpa

Answer: A

Explanation:

ifconfig is a command-line utility that allows you to configure network interfaces on macOS and other Unix-like systems¹. To set an IP address using ifconfig, you need to know the name of the network interface you want to configure (such as en0 or en1), and the IP address you want to assign (such as

192.168.0.150). You also need to use sudo to run the command with administrative privileges². The syntax of the command is:
 sudo ifconfig interface address

For example, to set the IP address of en1 to 192.168.0.150, you would type:

```
sudo ifconfig en1 192.168.0.150
```

You may also need to specify other parameters such as subnet mask, gateway, or DNS servers, depending on your network configuration³. The other commands are not directly related to setting an IP address on macOS. ipconfig is a similar command for Windows systems⁴, arpa is a domain name used for reverse DNS lookup, and ping is a command for testing network connectivity.

NEW QUESTION # 157

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