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Salesforce Certified Slack Administrator Sample Questions (Q69-Q74):

NEW QUESTION # 69

The marketing team at ACME Ltd has 10 team members and has a public channel called #marketing- discussion. The team collaborates and shares ideas on this channel. Now, other teams have joined, so the total channel membership is 50.

The marketing director has the following needs:

- * There is an urgent marketing idea that must be prioritized in tomorrow morning's planning meeting.
- * The 10 team members are the only ones attending the planning meeting.
- * The 10 team members need to be notified before the meeting.

Of note, the marketing director sends urgent re-prioritization messages weekly.

How should the marketing director reach the marketing team?

- A. Use @here and @channel to notify the entire channel of the change.
- B. Send a separate direct message to each of the 10 team members notifying them of the change.
- C. Post a message to #marketing-discussion, without notifying anyone.
- D. Create an @marketing-team user group and use the @marketing-team user group in #marketing- discussion to communicate the change in priority to the team that needs to be informed for tomorrow's team meeting.

Answer: D

Explanation:

Slack recommends using user groups to efficiently notify a specific subset of people:

"User groups allow you to mention multiple people at once by tagging the group's handle, ensuring the right people are notified without disturbing unrelated members." Using @channel or @here would notify all 50 members unnecessarily. Sending 10 direct messages individually is inefficient and error-prone.

(Reference: Slack Administration Study Guide - User Groups and Targeted Notifications)

NEW QUESTION # 70

In which two scenarios would SCIM provisioning be the best method of adding users to a workspace? (Select the TWO best answers.)

- A. Your pet food company works closely with a packaging supplier, and you want all employees of the companies to communicate seamlessly in Slack.
- B. You are the Slack admin for a multinational networking corporation and want users to have Slack accounts only if they plan to use the accounts.
- C. Your environmental services company plans to launch Slack to all employees in a single day and sunset its former communication platform
- D. Your delivery company has multiple workspaces in its Slack Enterprise Grid plan for each of its subsidiaries, and you need to be able to assign users to specific workspaces.
- E. You need to preserve all users' apps and integrations (bot users, slash commands, incoming webhooks, etc.) when they are deprovisioned.

Answer: C,D

Explanation:

Slack's official documentation states:

"SCIM provisioning is ideal for automatically managing large user populations, assigning them to workspaces, and ensuring immediate onboarding or deactivation through integration with your Identity Provider (IdP)." It is perfect for multiple workspaces (A) and large, one-time onboarding events like a company-wide Slack launch (E).

Options B and C relate to Slack Connect and app behavior, not SCIM. Option D refers to "Just-in-Time" provisioning, not SCIM.

(Reference: Slack Administration Study Guide - SCIM Provisioning)

NEW QUESTION # 71

You're an Org Admin at a security-conscious financial services company. You're rolling out Enterprise Mobility Management (EMM) across the organization.

Leadership asks if it is possible to require guests to use the Slack for EMM app.

How should you respond to this request?

(Select the best answer.)

- A. Guests can be required to use the Slack for EMM app.
- B. Guests are required to use the Slack for EMM app by default.
- C. Guests can only login through the desktop app to access your workspaces.
- D. It's not possible to require guests to use the Slack for EMM app.

Answer: D

Explanation:

Slack's documentation on EMM policies specifies:

"Enterprise Mobility Management (EMM) requirements apply only to full members of your Slack organization. Guest accounts (Single-Channel or Multi-Channel Guests) are not required to use the Slack for EMM app." Thus, guests are exempt from EMM enforcement. Options B and C incorrectly state guests can be controlled via EMM. D is unrelated.

(Reference: Slack Administration Study Guide - EMM and Guest Account Behavior)

NEW QUESTION # 72

You're an Org Primary Owner on your company's Slack Enterprise Grid. You have six workspaces, each representing one line of business. Your company's Chief Information Officer (CIO) is keen on keeping all members of the organization informed about new Slack features on an ongoing basis.

How can you ensure all members are receiving ongoing enablement on new Slack features?
(Select the best answer.)

- A. Direct members to a #help-slack channel to ask questions about new Slack features and receive feedback from your Slack Champions.
- B. Pin messages related to new Slack features in a dedicated multi-workspace channel on a recurring basis.
- C. Advise Workspace Admins to direct all members to Slack's website to review new features.
- D. Leverage an org-wide channel to announce new Slack features on a recurring basis, and bookmark useful links and learning material in channel.

Answer: D

Explanation:

Slack recommends using an org-wide channel for announcements:

"An org-wide channel ensures that important updates reach every member across all workspaces.

Bookmarking learning materials in the channel also provides members with easy access to ongoing resources and updates." Options B and C place too much burden on members to seek out information. D is reactive (waiting for questions) rather than proactive enablement.

(Reference: Slack Administration Study Guide - Managing Change and Member Enablement)

NEW QUESTION # 73

You've just joined the Org Admin team at your organization.

You notice that the setting for "public file sharing" is toggled to "enabled" in your organization.

What ability does enabling "public file sharing" give members?

- A. Members can share files with guests in Slack.
- B. Members can share files externally via Slack Connect channels.
- C. Members can share files externally by creating public URLs.
- D. Members can share files in public channels within the Slack Enterprise Grid.

Answer: C

Explanation:

Slack's documentation on file sharing specifies:

"Enabling public file sharing allows members to create public links for files that can be shared externally outside of Slack." Public file sharing is about generating external public URLs (A), not internal sharing (B), sharing with guests (C), or Slack Connect-specific behavior (D).

(Reference: Slack Administration Study Guide - File Sharing and Public Link Management)

NEW QUESTION # 74

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