

C-BCSCX-2502 Valid Practice Questions - C-BCSCX-2502 Online Version



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SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.
Topic 2	Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.
Topic 3	Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.

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To keep pace with the times, we believe science and technology can enhance the way people study on our C-BCSCX-2502 exam materials. Especially in such a fast-paced living tempo, we attach great importance to high-efficient learning our C-BCSCX-2502 Study Guide. Therefore, our C-BCSCX-2502 study materials base on the past exam papers and the current exam tendency, and design such an effective simulation function to place you in the real exam environment.

SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q28-Q33):

NEW QUESTION # 28

Which of the following are capabilities of SAP Sales Cloud Version 2?

Note: There are 3 correct answers to this question.

- **A. Intelligent Lead Score**
- **B. Forecasting and Pipeline Management**
- C. Case Management
- D. Agent Desktop
- **E. Guided Selling**

Answer: A,B,E

NEW QUESTION # 29

Which of the following is a feature of SAP Customer Data Platform?

- A. Product Workbench
- **B. Unique customer database**
- C. Payload customer error messages
- D. AI customer overview

Answer: B

NEW QUESTION # 30

Your customer wants to sell their products and services through the internet.

Which application would you recommend?

- A. SAP Service Cloud Version 2
- B. SAP Business Technology Platform
- C. SAP Sales Cloud Version 2
- **D. SAP Commerce Cloud**

Answer: D

NEW QUESTION # 31

What are some of the aspects that help differentiate SAP Customer Experience solutions in the market?

Note: There are 3 correct answers to this question.

- **A. Providing industry expertise**
- B. Providing expertise in purchase processes
- **C. Offering scalability and flexibility**
- **D. Including integration capabilities**

Answer: A,C,D

NEW QUESTION # 32

Which feature is available in SAP Commerce Cloud?

- A. Bounce management for new prospects

- Answer: B**

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