

Quiz 2026 Useful CIS-EM: Certified Implementation Specialist-Event Management Exam Reliable Test Test



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ServiceNow CIS-EM (Certified Implementation Specialist-Event Management) Exam is a certification exam designed to test the proficiency of individuals in the implementation and management of event management processes within the ServiceNow platform. CIS-EM Exam is intended for professionals who have a background in IT operations, service management, and ServiceNow implementation.

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ServiceNow Certified Implementation Specialist-Event Management Exam Sample Questions (Q16-Q21):

NEW QUESTION # 16

What are the possible actions available in alert management?
Choose 3 answers

- A. Execute remediation workflows
- B. Evaluate business rule
- C. Launch applications
- D. Create a service catalog request
- E. Execute remediation subflows

Answer: A,B,C,E

NEW QUESTION # 17

By default, the Alert Console displays what type of alerts?

- A. All Primary and Secondary Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are

not in Maintenance mode

- B. All Primary alerts with a Severity of Critical, Major, Minor, Warning that are not in Maintenance mode
- C. All Primary, Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- **D. All Primary and Secondary Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode**
- E. All Primary, Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode

Answer: D

Explanation:

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html>

NEW QUESTION # 18

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?

- **A. In the event rule, set the Severity to -1**
- B. In the alert rule, set the Severity to 0
- C. In the event rule, set the Severity to 0
- D. In the alert rule, set the Severity to -1

Answer: A

NEW QUESTION # 19

Given the following Impact settings and Alerts in a three node cluster that makes up the components of a Business Service, what is the overall service health of this Business Service?

□

- A. Major
- B. Warning
- C. Minor
- D. Critical
- E. Error
- **F. Clear**

Answer: F

NEW QUESTION # 20

What would be the primary use case for creating Javascripts in Event Management?

- **A. To create a customized pull connector to retrieve events on behalf of an event source**
- B. To parse a nodename out of your raw event data in an event rule
- C. To run as part of a remediation workflow for IT alerts that fail to execute
- D. To automatically populate the Configuration Management Database (CMDB)

Answer: A

NEW QUESTION # 21

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