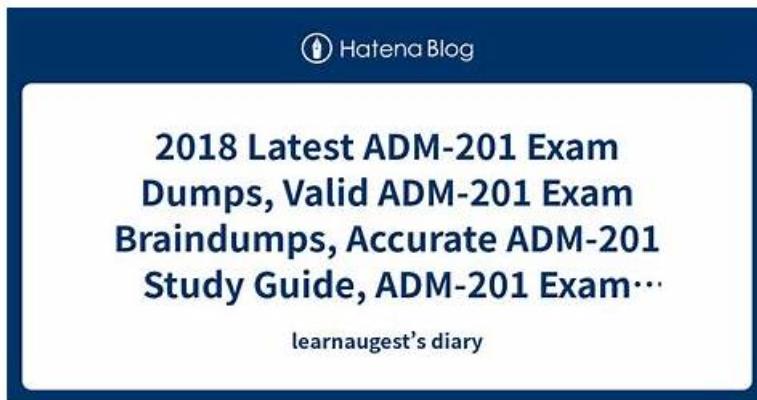


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### Salesforce Certified Slack Administrator Sample Questions (Q51-Q56):

#### NEW QUESTION # 51

You're a Slack admin for SealBox, a company specializing in waterproof laptop cases. In preparation for a new product launch, SealBox partners with an advertising agency, Ad Heroes Inc. You create a Slack Connect channel and share it with Ad Heroes' Slack workspace.

The members of the Ad Heroes team are concerned about losing access to messages and files shared in the channel once the project ends and the channel is disconnected.

What will happen once the channel is disconnected? (Select the best answer.)

- A. The channel will be archived on Ad Heroes' workspace, but all messages and files shared by both organizations will remain accessible.
- B. Ad Heroes will keep an archived version of the channel, but only files posted by Ad Heroes' workspace members will be visible in the channel.
- C. All organizations will retain full access to the channel's history and can continue to use it as normal.
- D. Ad Heroes will retain full control over the channel's history and can continue to post messages and files in it as normal.

#### Answer: A

Explanation:

When a Slack Connect channel is disconnected:

"Each organization will keep an archived copy of the channel. All messages and files shared by members of both organizations

remain accessible to each organization's members." Neither side can continue posting after disconnection - the channel is archived. (Reference: Slack Administration Study Guide - Managing Slack Connect Disconnections)

### NEW QUESTION # 52

You're a Workspace Admin looking to set up a user group for a new hire class your organization has recently hired. What is a key benefit of setting up a user group for these individuals?

- A. The user group can then be added to all relevant new-hire and onboarding channels, ensuring that no one gets left behind or is accidentally excluded from any channels they should be in.
- B. Admins can foster a sense of community by creating a group-only direct message (DM).
- C. When writing a message from any of their workspaces on the Enterprise Grid, any member can send a notification to the new hires with one @mention.
- D. These users will only be granted access to the channels that they've been added to, ensuring that other organization channels remain confidential until they complete their onboarding.

#### Answer: A

Explanation:

Slack recommends user groups for onboarding because:

"User groups allow admins to easily manage membership in multiple channels by adding the user group to those channels, ensuring no member is missed and simplifying onboarding processes." Options A and D misrepresent how access is managed (user groups do not automatically restrict channel access), and C is incorrect because mentions depend on group settings and channel memberships. (Reference: Slack Administration Study Guide - Managing User Groups for Onboarding)

### NEW QUESTION # 53

Kathleen is a Workspace Owner who leads the marketing department at a mid-sized company in Pune, India.

She keeps receiving new campaigns at her desk to review and approve, but she has never heard of these initiatives. Many of her colleagues are equally confused. She has a few key public channels where she has explained to her team that marketing conversations should take place, so she wonders where her team is communicating. Upon investigation, she discovers that users are creating their own unique channels for each marketing campaign. Subsequently, important employees have been excluded, duplicate projects exist, and information is fragmented.

To enhance transparency and collaboration, Kathleen emphasizes that users should discuss projects together in the agreed-upon channels, as they often involve the same people.

Which settings and permissions should Kathleen change to reinforce this message?

- A. Change the channel management permission for managing posting permissions in all channels to Everyone.
- B. Change the setting for join and leave messages, so they do not show in channels when employees come and go.
- C. Change the channel management permission for creating private and public channels to Workspace Admins/Owners only.
- D. Change the invitations permission to require Workspace Admins/Owners approval.

#### Answer: C

Explanation:

Slack's best practice for controlling fragmentation of discussions is:

"Restrict who can create public and private channels to Workspace Admins and Owners to maintain governance and reduce channel sprawl." This ensures that projects stay visible in agreed-upon channels and minimizes unnecessary duplication.

(Reference: Slack Administration Study Guide - Channel Management Governance)

### NEW QUESTION # 54

You're a Workspace Owner introducing Slack to your organization for the first time.

In order to encourage employees to use Slack, you've organized a contest to see who can send the most messages in Slack channels in a week.

What's the best way to determine the winner?

(Select the best answer.)

- A. Export messages from your workspace to view message data offline.
- B. Install a custom bot in each channel to count all messages.
- C. View the Channels tab in the Slack analytics dashboard.
- D. **View the Members tab in the Slack analytics dashboard.**

**Answer: D**

Explanation:

Slack's analytics dashboard provides detailed activity metrics per user:

"The Members tab in the analytics dashboard shows the number of messages sent by each member, making it easy to track individual engagement." The Channels tab tracks activity per channel, not per user.

Installing a bot (option B) or exporting messages (option D) would be unnecessary and complex when Slack's native analytics already provide this data.

(Reference: Slack Administration Study Guide - Analytics and Reporting)

**NEW QUESTION # 55**

Your company, Alpha Corp, highly prioritizes information security. The company has just set up Slack Connect channels to work with Beta Corp. Slack Connect direct messages (DMs) are disabled at this time.

Given this, your Chief Information Officer (CIO) wants to know whether your organization's users can communicate with external users from Beta Corp using Slack Connect DMs.

What should you tell the CIO?

(Select the best answer.)

- A. Workspace Admins can give access to specific Alpha Corp users to DM with Beta Corp.
- B. Alpha Corp users can DM any Beta Corp users that are in the same Slack Connect channels as they are.
- C. **Alpha Corp users cannot DM anyone from Beta Corp since Slack Connect DMs are disabled.**
- D. Alpha Corp users can DM any Beta Corp users now that the two organizations have been connected.

**Answer: C**

Explanation:

Slack clearly states:

"If Slack Connect DMs are disabled for your organization, users cannot initiate or receive direct messages from users in external organizations, even if they share Slack Connect channels." Thus, users cannot DM external users if Connect DMs are disabled, regardless of their presence in shared channels. Options A, B, and D incorrectly suggest DMs would still function.

(Reference: Slack Administration Study Guide - Slack Connect Security Settings)

**NEW QUESTION # 56**

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