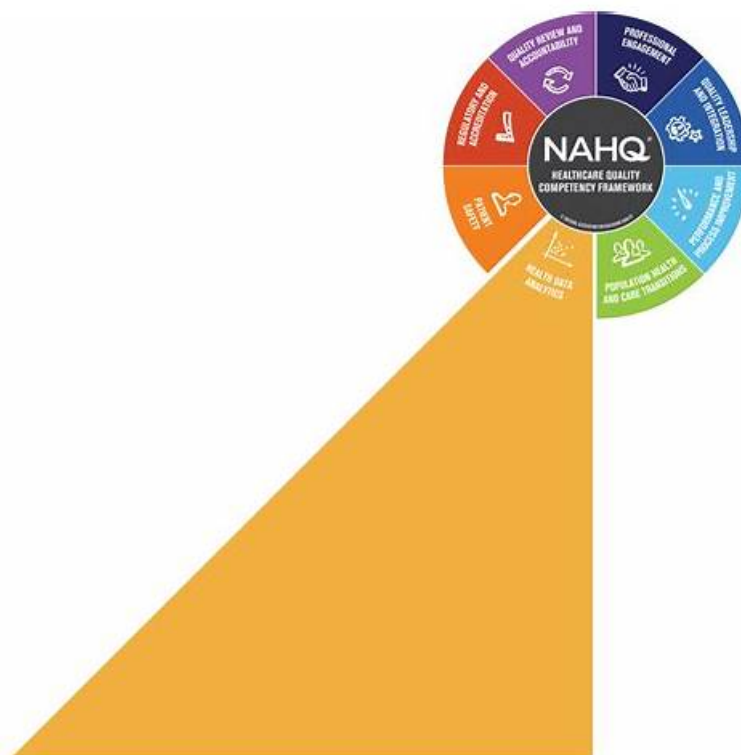


NAHQ CPHQ受験者必携の一冊



無料でクラウドストレージから最新のJpshiken CPHQ PDFダンプをダウンロードする：<https://drive.google.com/open?id=11bNFtku1OsWE46BUL9kINQjWBrcHT5LN>

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CPHQ認定試験は、医療の品質管理における医療専門家の知識とスキルの厳密かつ包括的な評価です。この試験は、医療の質と患者の安全性に関する知識を現実世界のシナリオに適用する候補者の能力をテストするように設計されています。この認定は、ヘルスケア品質管理の卓越性のベンチマークとして認識されています。

CPHQ試験は、ヘルスケアの設定における品質改善イニシアチブの設計、実装、および管理を担当する専門家を対象としています。この試験では、医療管理、患者の安全、パフォーマンス測定、規制要件など、幅広いトピックをカバーしています。CPHQ試験を正常に完了すると、高レベルの専門知識と医療の質の向上に対するコミットメントが示されています。

>> CPHQファンデーション <<

NAHQ CPHQ学習指導、CPHQ問題数

当社Jpshikenは多くの優秀な専門家や教授がいます。過去数年、これらの専門家と教授は、すべての顧客向けにCPHQ試験問題を設計するために最善を尽くしました。さらに重要なことは、最終的にCPHQ試験問題でCPHQ認定を取得すると、人生の楽しみと人間関係の改善、ストレスの軽減、全体的な生活の質の向上という大きなメリットが得られることです。そのため、CPHQ試験に合格し、関連する認定を取得するために全力を尽くすことは非常に重要です。

CPHQ認定を獲得することの利点は多数あります。CPHQ認定の専門家は、ヘルスケアの質の分野のリーダーとして認識されており、より高い賃金とより大きな雇用機会の資格があります。さらに、CPHQ認定を獲得することは名声の印であり、ヘルスケアの質の卓越性へのコミットメントを示しています。全体として、CPHQ認定は、キャリアを前進させ、患者ケアにプラスの影響を与える医療品質の専門家にとって優れた投資です。

NAHQ Certified Professional in Healthcare Quality Examination 認定 CPHQ 試験問題 (Q524-Q529):

質問 # 524

Advantages of prospective data collection are all of the following EXCEPT:

- A. Data requiring a time stamp also can be captured
- **B. Before time administration of certain therapies**
- C. Detailed information not routinely available in administrative databases can be gathered
- D. Physiologic parameters can be captured, such as the range of blood pressures for a patient on vasoactive infusions or 24-hour intake and output for patients with heart failure

正解: B

質問 # 525

Using the data below, which issue would be identified as a priority for further performance improvement?

Issue

High Risk

High Strategic Priority

Cost

Customer Satisfaction

Quality Concern

Pressure Injuries

4

4

1

4

5

Medication Errors

3

1

2

1

5

Transfer to Higher Level of Care Within One Hour of Admission

2

5

4

1

3

Miscommunication of Abnormal Findings

4

3

5

1

4

- A. Transfer to Higher Level of Care Within One Hour of Admission
- B. Miscommunication of Abnormal Findings
- **C. Pressure Injuries**
- D. Medication Errors

正解: C

解説:

Prioritizing performance improvement initiatives involves assessing multiple factors, such as risk, strategic alignment, cost, customer impact, and quality concerns. The data provided assigns scores (likely on a scale of 1-5, with 5 being the highest) across these dimensions. A high-priority issue would score highly in areas like risk, quality concern, and strategic priority, indicating significant impact on patient safety and organizational goals.

Option A (Pressure Injuries): Scores 4 (High Risk), 4 (High Strategic Priority), 1 (Cost), 4 (Customer Satisfaction), 5 (Quality Concern). This issue has high scores in risk, strategic priority, customer satisfaction, and the highest quality concern (5), making it a strong candidate for prioritization due to its impact on patient safety, quality, and organizational goals.

Option B (Medication Errors): Scores 3 (High Risk), 1 (High Strategic Priority), 2 (Cost), 1 (Customer Satisfaction), 5 (Quality Concern). While it has a high quality concern (5), the low strategic priority (1) and moderate risk (3) reduce its overall priority compared to pressure injuries.

Option C (Transfer to Higher Level of Care Within One Hour of Admission): Scores 2 (High Risk), 5 (High Strategic Priority), 4 (Cost), 1 (Customer Satisfaction), 3 (Quality Concern). Despite a high strategic priority (5), the lower risk (2) and quality concern (3) suggest it is less critical for immediate patient safety.

Option D (Miscommunication of Abnormal Findings): Scores 4 (High Risk), 3 (High Strategic Priority), 5 (Cost), 1 (Customer Satisfaction), 4 (Quality Concern). High risk and quality concern are notable, but the lower strategic priority (3) and high cost (5) make it less urgent than pressure injuries, which align better with strategic and quality goals.

CPHQ Objective Reference: According to the NAHQ CPHQ Content Outline, Domain 4: Performance and Process Improvement, Objective 4.2 states, "Prioritize performance improvement activities based on risk, impact, and alignment with organizational goals."

Pressure injuries are a high-risk, high-quality concern issue with strong strategic alignment, making them the priority. The NAHQ study guide emphasizes that issues like pressure injuries, which are preventable and impact patient outcomes, are often prioritized due to regulatory scrutiny (e.g., CMS Hospital-Acquired Conditions) and patient safety implications.

Rationale: Pressure injuries score highest in quality concern (5) and have strong scores in risk (4), strategic priority (4), and customer satisfaction (4). Their low cost score (1) suggests improvement may be resource-efficient, further supporting prioritization. This aligns with CPHQ principles of focusing on high-impact, preventable conditions that affect patient outcomes and organizational performance.

Reference: NAHQ CPHQ Study Guide, Domain 4: Performance and Process Improvement, Objective 4.2, and CMS Hospital-Acquired Conditions guidelines, which prioritize pressure injuries due to their preventability and impact.

質問 # 526

As part of survey preparation, a quality professional follows the experience of care for several patients throughout the organization. This is an example of using

- A. focused tracers.
- **B. individual tracers.**
- C. system tracers.
- D. program-specific tracers.

正解: B

解説:

Following a patient's care journey across departments is an individual tracer, used to evaluate care processes and compliance during survey preparation. System tracers (A) assess organization-wide processes, focused tracers (B) target specific issues, and program-specific tracers (D) evaluate defined programs. NAHQ specifies individual tracers for patient-specific evaluation.

NAHQ CPHQ Study Guide, Performance and Process Improvement Section, "Tracer Methodology for Accreditation"; NAHQ CPHQ Practice Questions, Survey Readiness.

質問 # 527

For which incident would a process improvement manager be required to perform a root cause analysis (RCA)?

- A. Admitting a visitor who fell on hospital grounds.
- B. Incorrect critical care patient transported to radiology.
- C. Wrong prescription given to a discharged patient with diabetes.
- **D. Procedure performed on the wrong knee.**

正解: D

解説:

A root cause analysis (RCA) is required when a serious incident occurs, such as a "never event" or a sentinel event, which includes a procedure performed on the wrong knee. This type of incident is considered a significant error that could cause severe harm to the patient and is a clear indicator of a breakdown in the system that requires thorough investigation through an RCA to prevent recurrence.

* Incorrect critical care patient transported to radiology (A): While concerning, this may not reach the threshold for a required RCA unless it led to significant harm.

* Admitting a visitor who fell on hospital grounds (B): This incident may require investigation but typically would not trigger an RCA unless the fall resulted in severe injury.

* Wrong prescription given to a discharged patient with diabetes (C): This is serious but does not usually require an RCA unless it led to severe consequences.

References

* NAHQ Body of Knowledge: Incident Reporting and Root Cause Analysis

* NAHQ CPHQ Exam Preparation Materials: Conducting Root Cause Analysis

質問 # 528

Which of the following best describes the purpose of the nominal group technique?

- A. diffuses potential conflict between team members
- **B. encourages equal participation from all team members**
- C. eliminates redundant Ideas generated by team members
- D. ensures effective communication among team members

正解: B

解説:

The Nominal Group Technique (NGT) is a structured method for group brainstorming that encourages contributions from everyone¹². It is designed to facilitate quick agreement on the relative importance of issues, problems, or solutions². The process involves participants identifying and contributing ideas toward a topic or question specified by the facilitator¹. Participants then discuss and individually prioritize the ideas¹. This method ensures that the opinions of all group members are taken into account and prevents the discussion and process from being dominated by an individual participant¹. Therefore, it encourages equal participation from all team members.

References:

<https://asq.org/quality-resources/nominal-group-technique>

質問 # 529

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CPHQ学習指導: https://www.jpshiken.com/CPHQ_shiken.html

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- CPHQ試験の準備方法 | 最高のCPHQファンデーション試験 | 素晴らしいCertified Professional in Healthcare Quality Examination学習指導 □ (www.japancert.com) に移動し、➡ CPHQ □を検索して無料でダウンロードしてくださいCPHQ予想試験
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