

ServiceNow CIS-PA Questions - Free CIS-PA Dumps For Every Exam [2026]



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Now you can trust Free4Torrent CIS-PA exam questions as these Certified Implementation Specialist - Platform Analytics (CIS-PA) exam questions have already helped countless candidates in their CIS-PA exam preparation. They easily got success in their challenging and dream ServiceNow CIS-PA Certification Exam. Now they have become certified ServiceNow professionals and offer their services to top world brands.

ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Administration and Solutions: This domain covers administrative tasks using the Admin Console and accelerating deployment with pre-built Content Packs.
Topic 2	<ul style="list-style-type: none">Configure Indicators and Indicator Sources: This domain addresses creating and configuring indicators (performance metrics), including source conditions, fact tables, indicator types, properties, and aggregation scripts.
Topic 3	<ul style="list-style-type: none">Configure Breakdowns and Breakdown Sources: This section covers setting up breakdowns to analyze indicators across different dimensions, including breakdown mappings, matrices, exclusions, scripted mappings, and bucket groups.
Topic 4	<ul style="list-style-type: none">Data Collection: This domain explains how Performance Analytics gathers and processes data, including collection flow, configuration properties, and troubleshooting collection issues.
Topic 5	<ul style="list-style-type: none">This section addresses identifying and resolving issues using Spotlight diagnostic tools to monitor system health and performance.

Topic 6	<ul style="list-style-type: none"> • Perform Diagnostics and Troubleshooting
Topic 7	<ul style="list-style-type: none"> • Data Visualization: This section focuses on presenting data through widgets, interactive filters, appropriate visualizations, dashboards, and analyzing data using Analytics Hub and KPI Details.

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ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q40-Q45):

NEW QUESTION # 40

What is the default aggregation for the Metric tile in a Data Visualization?

- A. AVERAGE
- **B. COUNT**
- C. MIN
- D. SUM

Answer: B

Explanation:

In Platform Analytics data visualizations, the Metric tile is designed to display a single summarized value. By default, the aggregation used for a Metric tile is COUNT. This means the tile displays the total number of records or scores returned by the data source unless the aggregation is explicitly changed by the user.

COUNT is the most commonly used aggregation because Metric tiles are often used to show key headline numbers such as total incidents, open requests, or completed tasks. Other aggregations like AVERAGE, MIN, or SUM are available options, but they must be manually selected during configuration. ServiceNow documentation confirms that COUNT is the default aggregation applied to Metric visualizations, making option A the correct answer.

NEW QUESTION # 41

When using a Bucket Group as a Breakdown Source, which is the required Breakdown Source Facts table?

- **A. Bucket [pa_buckets]**
- B. Choice [sys_choice]
- C. The Indicator Facts table
- D. Bucket Group [pa_bucket_groups]

Answer: A

Explanation:

When a Bucket Group is used as a Breakdown Source in Platform Analytics, the required Facts table is Bucket [pa_buckets]. Bucket Groups define how numeric or duration values (such as age, time, or cost ranges) are grouped, but they do not store analytics facts themselves. The actual bucketed values generated during data collection are stored in the pa_bucket table, which makes it the authoritative facts table for bucket-based breakdowns.

The pa_bucket_group table only stores configuration metadata for bucket definitions. The sys_choice table is used exclusively for choice list values and is unrelated to bucket analytics. The Indicator Facts table stores indicator scores but does not contain bucket-level breakdown data. ServiceNow documentation explicitly states that any breakdown based on bucket groups must reference

the pa_bucketstable to ensure accurate historical analysis and proper breakdown rendering. Therefore, option C is the only correct answer.

NEW QUESTION # 42

Where are Next Experience Dashboards and Data Visualizations created?

- A. In Reports Administration
- **B. In the Analytics Center**
- C. In the Analytics Hub
- D. In Analytics Administration

Answer: B

Explanation:

Analytics Center is the workspace used to create and manage Next Experience Dashboards and Data Visualizations. It provides a unified interface for building modern, interactive analytics experiences, including metric visualizations, time series, breakdown views, and dashboards.

Analytics Hub is primarily used for viewing and exploring existing analytics, not creating them. Reports Administration and Analytics Administration serve different purposes and do not support Next Experience dashboard creation. ServiceNow documentation explicitly identifies Analytics Center as the creation and management environment for Next Experience analytics content, making option D the correct answer.

NEW QUESTION # 43

There is a Summed Duration of wait time Indicator that stores duration in milliseconds.

Which action accurately configures the displayed duration in hours without creating a separate Formula Indicator?

- A. Add / 3600000 to the Formula box and check Use formula
- **B. Set the Unit in the Indicator to Hours**
- C. Use the API method getHours() in the Formula box
- D. Use a Performance Analytics script to convert milliseconds to hours and recollect

Answer: B

Explanation:

Platform Analytics supports unit conversion for duration-based indicators through the Unit field on the Indicator record. When an indicator stores duration values (such as milliseconds), setting the Unit to Hours automatically converts and displays the values correctly without modifying the underlying data or recollecting scores.

Using formulas or scripts is unnecessary and discouraged when a built-in unit conversion is available. The Formula box is intended for mathematical aggregation logic, not unit conversion. ServiceNow documentation explicitly states that duration indicators should rely on the Unit setting to control how values are displayed, making option A the correct and supported approach.

NEW QUESTION # 44

Which Indicator should be excluded from a Historic Data Collection because its scores cannot be accurately collected?

- A. Number of new requests
- B. Number of open problems not updated in the last 90 days
- C. Number of incidents resolved in time
- **D. Summed age of open problems**

Answer: D

Explanation:

Historic Data Collection is designed to accurately reconstruct past indicator scores based on historical records. Indicators that rely on calculated age values, such as summed age of open problems, cannot be accurately reconstructed because age is a time-relative value that depends on the exact moment of calculation.

Count-based indicators (options A, B, and C) can be recalculated historically by evaluating record states at specific points in time. However, summing age values requires knowing the precise age of each record at each historical interval, which is not reliably reproducible. ServiceNow documentation explicitly warns against using historic data collection for age-based and duration-sum

