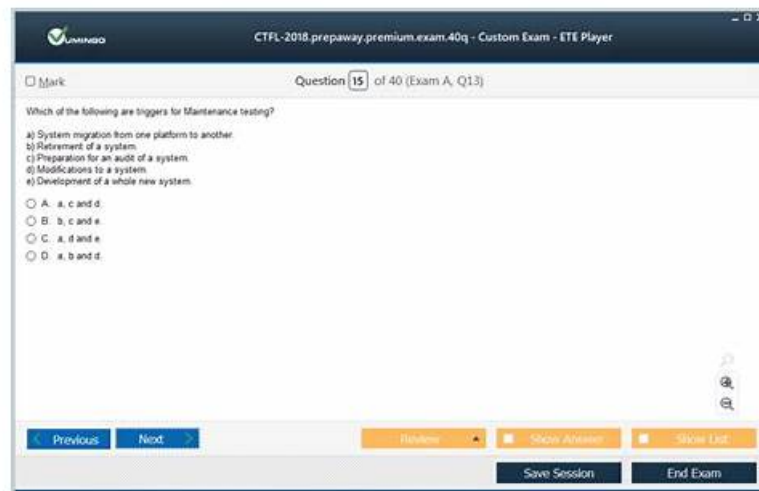


CTFL-UT Valid Test Question, CTFL-UT Actual Dump



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ISQI CTFL-UT certification exam is designed to test the skills and knowledge of individuals in the field of usability testing. ISTQB Certified Tester-Foundation Level - Usability Testing certification is based on the International Software Testing Qualifications Board (ISTQB) Certified Tester-Foundation Level and focuses specifically on usability testing. CTFL-UT exam is intended for individuals who are interested in becoming certified usability testers, as well as those who are already working in the field and wish to validate their skills and knowledge.

The CTFL-UT Exam is an important certification for testers who want to specialize in usability testing. CTFL-UT exam tests the knowledge and skills of testers in the field of usability testing and demonstrates that a tester has the knowledge and skills to effectively perform usability testing and ensure that the software is user-friendly. Testers should prepare for the exam by studying the principles of usability testing, the usability testing process, and the tools and techniques used in usability testing, and by gaining practical experience in usability testing.

>> CTFL-UT Valid Test Question <<

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Free ISQI CTFL-UT Dumps to prepare for the ISTQB Certified Tester-Foundation Level - Usability Testing CTFL-UT exam is a great way to gauge your progress in preparation. You can also check your progress with the help of evaluation reports. These reports will help you know where you stand in your preparation and boost your confidence.

Obtaining the CTFL-UT certification can be a great career move for software professionals. It can help them stand out in a crowded job market and demonstrate their expertise in usability testing to potential employers. Additionally, the certification can help professionals advance in their careers and take on more challenging roles, such as usability testing manager or consultant. Overall, the CTFL-UT Certification is an excellent investment for software professionals who want to enhance their usability testing skills and advance their careers.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q39-Q44):

NEW QUESTION # 39

What is good accessibility?

- A. Good usability of a software product by people with limited knowledge of the software
- B. Good usability of a software product on all devices (smart phone, computer, etc.)
- **C. Good usability of a software product by people with limited vision, hearing, dexterity, cognition or physical mobility**
- D. Good usability regardless of disturbances like bright sunlight, noise or wind

Answer: C

Explanation:

Accessibility refers to designing products so that people with disabilities or limitations (permanent or temporary) can use them effectively. According to the Web Content Accessibility Guidelines (WCAG) and ISO standards, accessibility focuses on ensuring that users with vision, hearing, cognitive, or mobility impairments can access digital interfaces. Option D captures this intent accurately. The other options relate to general usability or responsiveness (e.g., device adaptability or user experience in noisy environments) but do not address the inclusive nature of accessibility as defined by official guidelines.

References:

WCAG 2.1 Guidelines - W3C

ISO 9241-171:2008 - Guidance on software accessibility

Usability.gov: Accessibility Basics

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NEW QUESTION # 40

What's the difference between an informal usability review and an expert usability review?

- A. Contrary to an expert review, an informal usability review is based on opinion
- B. An expert usability review is a formal review, not an informal review
- **C. No formal usability qualifications are required for an informal usability review**
- D. An informal review only requires one reviewer

Answer: C

Explanation:

An informal usability review can be conducted by anyone, including stakeholders or developers, and does not require formal usability training or qualifications. It is typically subjective and based on general impressions.

In contrast, an expert usability review (also called heuristic evaluation) is conducted by a trained usability expert who applies recognized usability principles. This is what differentiates the two approaches most clearly. Options A and C are misleading; expert reviews can be informal in format, and informal reviews aren't necessarily based solely on opinion. Option D is incorrect since both informal and expert reviews can be conducted individually or in groups.

References:

Nielsen Norman Group: Heuristic Evaluation

ISO 9241-110:2020 - Interaction Principles

Usability.gov: Expert Review vs Informal Review

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NEW QUESTION # 41

A large customer complained that a business application developed by your company sometimes transfers the wrong amount of money to clients, although there are no complaints of the actual users. The expected amount differs from the actually transferred amount by a factor of 10 or 100. After analyzing the log files, you found out that the application itself works fine. The problem seems to be caused by confusing text fields and labels for the decimal place, leading to user errors.

Which usability risk should be reasonably addressed for the next release?

- A. Users resist using a software product which is essential for their daily work because it lacks usability
- B. Users won't buy or use the software product because it lacks effectiveness, efficiency or satisfaction
- C. Users buy the software product but repeatedly need to call support because they don't understand how to use it
- **D. Increased liability through risk to financial loss caused by a poorly designed or deceptive user interface**

Answer: D

Explanation:

The scenario describes a situation where the interface misleads users into making serious financial mistakes due to poor design, such as confusing decimal separators. Even though the system functions correctly, it facilitates critical user errors. This constitutes a major usability risk with potential legal and financial consequences. Therefore, the correct risk to address is increased liability due to financial loss caused by a poorly designed or deceptive interface (option D). The other options focus on usability-related dissatisfaction, resistance, or lack of adoption, which are not the key concern in this scenario.

References:

ISO 9241-210:2019 - Risk Management in Usability Engineering

Nielsen Norman Group: Error Prevention in UI Design

IEEE 1028: Standard for Software Reviews and Risk-Based Usability

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NEW QUESTION # 42

A "usability requirement" is:

- A. A requirement needed for a usability tester
- B. A requirement how to conduct a usability test
- C. A requirement needed to define the size of a mobile phone used in a usability test
- **D. A requirement on the usability of a component or system**

Answer: D

Explanation:

A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.

Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance.

References:

ISO 9241-11:2018 - Usability: Definitions and Concepts

ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements

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NEW QUESTION # 43

Why are positive usability findings of high importance? Which of the following statements is wrong?

- A. Positive usability findings should be used to communicate to the development team which features should not be modified or deleted.
- B. Positive usability findings make it easier to sell the need for correcting usability problems by giving a balanced view.
- **C. Positive findings are of high importance because they can be used in the report to justify the costs of the test.**
- D. Positive usability findings allow a better view of the usability of the product.

Answer: C

Explanation:

Positive usability findings play a key role in reinforcing what is working well in the user interface. They help:

A: Build developer confidence and soften criticism when pointing out issues.

C: Provide a complete picture of usability strengths and weaknesses.

D: Inform developers what should remain unchanged during redesign.

However, B is incorrect because justifying usability test costs should not rely solely on positive findings. Cost justification should come from the overall impact of usability on user satisfaction, performance, and business outcomes-not just good results.

References:

Nielsen Norman Group: Communicating Usability Findings

Usability.gov: Best Practices for Usability Reporting

ISO 25062 - Usability Test Report Content

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NEW QUESTION # 44

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- [illegible]

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