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The DSCI Certified Privacy Lead Assessor DCPLA certification program is designed by the Data Security Council of India (DSCI), which is a non-profit organization that is focused on creating a secure and trusted cyber ecosystem in India. The DSCI DCPLA certification exam is one of the most sought-after certification programs in India, and it is recognized by several organizations across the globe.

DSCI Certified Privacy Lead Assessor (DCPLA) certification is a highly respected credential that demonstrates a professional's expertise in privacy assessment and management. DSCI Certified Privacy Lead Assessor DCPLA Certification certification provides professionals with a competitive edge in the job market and opens up new career opportunities. With the increasing importance of data protection and privacy in today's digital age, the DCPLA certification is a valuable investment for professionals who want to stay ahead of the curve.

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New DCPLA Test Camp, DCPLA Exam Syllabus

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DSCI Certified Privacy Lead Assessor DCPLA certification Sample Questions (Q50-Q55):

NEW QUESTION # 50

Which of the following could be considered as triggers for updating privacy policy? (Choose all that apply.)

- A. Privacy breach
- B. Recruitment of more employees
- C. Regulatory changes
- D. Change in service provider for an established business process

Answer: A,C

NEW QUESTION # 51

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The company has a very mature enterprise level access control policy to restrict access to information. There is a single sign-on platform available to access company resources such as email, intranet, servers, etc. However, the access policy in client relationships varies depending on the client requirements. In fact, in many cases clients provide access ids to the employees of the company and manage them. Some clients also put technical controls to limit access to information such data masking tool, encryption, and anonymizing data, among others. Some clients also record the data collection process to monitor if the employee of the company does not collect more data than is required. Taking cue from the best practices implemented by the clients, the company, through the consultants, thought of realigning its access control policy to include control on data collection and data usage by the business functions and associated third parties. As a first step, the consultants advised the company to start monitoring the PI collection, usage and access by business functions without their knowledge. The IT function was given the responsibility to do the monitoring, as majority of the information was handled electronically. The analysis showed that many times, more information than necessary was collected by the some functions, however, no instances of misuse could be identified. After few days of this exercise, a complaint was registered by a female company employee in the HR function against a male employee in IT support function. The female employee accused the male employee of accessing her photographs stored on a shared drive and posting it on a social networking site.

(Note: Candidates are requested to make and state assumptions wherever appropriate to reach a definitive conclusion) Introduction and Background XYZ is a major India based IT and Business Process Management (BPM) service provider listed at BSE and NSE. It has more than 1.5 lakh employees operating in 100 offices across 30 countries. It serves more than 500 clients across industry verticals - BFSI, Retail, Government, Healthcare, Telecom among others in Americas, Europe, Asia-Pacific, Middle East and Africa. The company provides IT services including application development and maintenance, IT Infrastructure management, consulting, among others. It also offers IT products mainly for its BFSI customers.

The company is witnessing phenomenal growth in the BPM services over last few years including Finance & Accounting including credit card processing, Payroll processing, Customer support, Legal Process Outsourcing, among others and has rolled out platform based services. Most of the company's revenue comes from the US from the BFSI sector. In order to diversify its portfolio, the company is looking to expand its operations in Europe. India, too has attracted company's attention given the phenomenal increase in domestic IT spend esp. by the government through various large scale IT projects. The company is also very aggressive in the cloud and mobility space, with a strong focus on delivery of cloud services. When it comes to expanding operations in Europe, company is facing difficulties in realizing the full potential of the market because of privacy related concerns of the clients arising from the stringent regulatory requirements based on EU General Data Protection Regulation (EU GDPR).

To get better access to this market, the company decided to invest in privacy, so that it is able to provide increased assurance to potential clients in the EU and this will also benefit its US operations because privacy concerns are also on rise in the US. It will also help company leverage outsourcing opportunities in the Healthcare sector in the US which would involve protection of sensitive medical records of the US citizens.

The company believes that privacy will also be a key differentiator in the cloud business going forward. In short, privacy was taken up as a strategic initiative in the company in early 2011.

Since XYZ had an internal consulting arm, it assigned the responsibility of designing and implementing an enterprise wide privacy program to the consulting arm. The consulting arm had very good expertise in information security consulting but had limited expertise in the privacy domain. The project was to be driven by CIO's office, in close consultation with the Corporate Information Security and Legal functions.

What should the company do to limit data collection and usage and at the same time ensure that such kinds of incidents don't reoccur? (250 to 500 words)

Answer:

Explanation:

XYZ should strive to create a comprehensive privacy policy that addresses all aspects of data collection, usage and storage. This will both protect the company from legal liabilities as well as create an environment of trust between customers and the organization. It should also ensure that proper security controls are in place for both on-premise systems as well as cloud services. The policy should outline details regarding access privileges and procedures for handling sensitive personal information including photographs. Further, XYZ should conduct regular training sessions with employees, especially those in IT support functions, to enhance their knowledge about the company's privacy policies and procedures. An employee code of conduct outlining restrictions on the misuse of data must be implemented and communicated clearly to all stakeholders involved in data processing activities. The company should also implement technical measures such as encryption and pseudonymisation of data, which will ensure that the data is only accessible by authorized personnel with proper privileges.

In addition to this, XYZ should also create a framework for breach notification that outlines the steps to be taken in case of any unauthorized access or disclosure of information. The policy should set out procedures for assessing incidents and for informing the relevant authorities as well as affected individuals within a specified timeframe. Finally, XYZ should develop an independent

monitoring mechanism to ensure compliance with its privacy policies and procedures. This may include third-party audits, regular evaluation of existing policies, and periodic reviews of employee performance.

By investing in privacy and security controls at both procedural and technical levels, XYZ can ensure that it is able to keep pace with the ever-evolving privacy landscape and provide its customers with the assurance they need.

This will also help the company meet any new regulatory requirements as well as ensure that similar incidents don't reoccur in the future. In this way, XYZ will be able to successfully access and tap into potential markets while reducing legal liabilities associated with data misuse.

The bottom line is that proper investment in privacy and security will yield long-term dividends by enhancing customer trust in the organization. By implementing a comprehensive framework of policies, procedures and technical measures, XYZ can protect personal information from unauthorized access or disclosure, thereby providing increased assurance to customers that their data is safe and secure.

In this way, the company will be better positioned to remain competitive in an increasingly competitive landscape.

NEW QUESTION # 52

As a privacy assessor, what would most likely be the first artefact you would ask for while assessing an organization which claims that it has implemented a privacy program?

- A. Personal information management policy
- B. Records of privacy specific training imparted to the employees handling personal information
- C. Records of deployed privacy notices and statements
- **D. Privacy risk management framework**

Answer: D

NEW QUESTION # 53

What is the maximum compensation that can be imposed on an organization for negligence in implementing reasonable security practices as defined in Section 43A of ITAA, 2008?

- A. 5 crores
- **B. Uncapped compensation**
- C. 15 crores or 4% of the global turnover
- D. 5 lakhs

Answer: B

Explanation:

Section 43A of the Information Technology (Amendment) Act, 2008 does not prescribe a cap on the compensation amount.

Instead, it states that if a body corporate fails to implement and maintain reasonable security practices and causes wrongful loss or gain, it shall be liable to pay damages by way of compensation.

The compensation is determined based on the extent of harm or damage caused, and no maximum limit is specified in the provision.

NEW QUESTION # 54

With respect to privacy implementation, organizations should strive for which of the following:

- **A. Meaningful compliance**
- B. None of the above
- C. Demonstrable accountability
- D. Checklist based exercise

Answer: A

NEW QUESTION # 55

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