

# CIS-PA Study Materials and Certified Implementation Specialist - Platform Analytics Test Dumps - CIS-PA PDF Guide - Pass4cram



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## ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Configure Indicators and Indicator Sources: This domain addresses creating and configuring indicators (performance metrics), including source conditions, fact tables, indicator types, properties, and aggregation scripts.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Configure Breakdowns and Breakdown Sources: This section covers setting up breakdowns to analyze indicators across different dimensions, including breakdown mappings, matrices, exclusions, scripted mappings, and bucket groups.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Perform Diagnostics and Troubleshooting</li></ul>
Topic 4	<ul style="list-style-type: none"><li>• This section addresses identifying and resolving issues using Spotlight diagnostic tools to monitor system health and performance.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>• Architecture and Deployment: This domain covers the foundational components of the Performance Analytics solution and the proper deployment sequence in ServiceNow environments.</li></ul>
Topic 6	<ul style="list-style-type: none"><li>• Administration and Solutions: This domain covers administrative tasks using the Admin Console and accelerating deployment with pre-built Content Packs.</li></ul>

## CIS-PA Prepaway Dumps & CIS-PA Certification Questions

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### ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q17-Q22):

#### NEW QUESTION # 17

Which user should you run Data Collections as?

- A. Maintenance account (maint)
- B. System Administrator
- C. A dedicated Performance Analytics service account
- D. Platform Analytics Admin

**Answer: C**

Explanation:

ServiceNow best practice recommends running Performance Analytics data collections using a dedicated service account specifically created for analytics processing. This ensures consistent permissions, predictable access to data, and improved auditability.

Running collections as individual admins can introduce permission inconsistencies if roles change. The maint account is intended for system upgrades and maintenance, not scheduled analytics jobs. A dedicated Performance Analytics service account minimizes operational risk and aligns with ServiceNow security and governance guidelines.

ServiceNow documentation emphasizes the importance of service accounts for background processing, making option C the correct and recommended choice.

#### NEW QUESTION # 18

What does the number of "Inserts" represent in a Job Log record?

- A. The number of Performance Analytics scores stored
- B. The number of Indicator Source records examined
- C. The number of incidents inserted into the instance yesterday
- D. The sum of the stored scores

**Answer: A**

Explanation:

In a Performance Analytics Job Log, the Inserts value represents the number of analytics score records written to the database during that job run. These inserts typically correspond to new indicator scores added to the Indicator Fact table.

This value does not represent business records such as incidents, nor does it indicate how many source records were evaluated.

Records examined and calculations performed may be far greater than the number of inserts, as only final score results are stored.

ServiceNow documentation confirms that Job Log insert counts reflect stored analytics results, making option B the correct interpretation.

#### NEW QUESTION # 19

Which scenario requires scripted Breakdown Mapping?

- A. The field to map to is of type Sys ID
- B. The table being mapped is a database view and not an actual table

- C. There is no direct mapping between the Indicator field and the Breakdown table
- D. The value needed for the Breakdown is available only as a dot-walked field

**Answer: C**

Explanation:

Ascripted Breakdown Mappings is required when there is no direct field relationship between the Indicator source data and the Breakdown source table. In such cases, standard field mapping cannot resolve how indicator records should be categorized, so a script is needed to programmatically determine the correct breakdown value.

Mapping to a Sys ID field (option B) is supported through standard mappings. Database views (option C) can still be mapped if fields are accessible. Dot-walked fields (option D) are commonly supported without scripting. According to ServiceNow Platform Analytics documentation, scripted mappings are specifically intended for complex or indirect relationships, making option A the correct answer.

### NEW QUESTION # 20

Which feature in Platform Analytics enables the sharing of visualizations on any dashboard?

- A. The pa\_kpi\_signals\_admin role
- B. Dashboard Sharing
- C. Visualization Library
- D. The report\_admin role

**Answer: C**

Explanation:

The Visualization Library is the Platform Analytics feature that enables visualizations to be reused and shared across any dashboard. When a visualization (such as a time series, scorecard, or breakdown visualization) is saved to the Visualization Library, it becomes a reusable analytics component that can be added to multiple dashboards without duplicating configuration. This ensures consistency in metrics, reduces maintenance overhead, and supports centralized governance of analytics content.

Dashboard Sharing, by contrast, controls who can view or edit a dashboard, not how individual visualizations are reused across dashboards. Roles such as pa\_kpi\_signals\_admin or report\_admin provide administrative capabilities but do not enable cross-dashboard visualization reuse. According to ServiceNow Platform Analytics documentation, the Visualization Library is specifically designed to store, manage, and distribute analytics visualizations so they can be embedded in dashboards throughout the platform. This feature is essential in enterprise analytics implementations where the same KPIs and indicators must appear consistently across multiple dashboards and user audiences.

### NEW QUESTION # 21

What is the primary function of the analytics\_filter\_admin role in Analytics Center?

- A. To define and implement element security permissions on Breakdown Sources
- B. To oversee and validate the accuracy of analytics data presented in Breakdowns
- C. To create and customize advanced visualizations across analytics dashboards
- D. To manage, edit, or delete any filters on dashboards and add new filters to the filter library

**Answer: D**

Explanation:

The analytics\_filter\_admin role is responsible for governing dashboard filters within Analytics Center. Users with this role can create, edit, delete, and manage filters, as well as add filters to the filter library for reuse across dashboards.

This role does not control visualization design, breakdown security, or data validation. Its purpose is to ensure consistent and controlled use of filters across analytics experiences. ServiceNow documentation explicitly associates this role with filter administration, making option B the correct answer.

### NEW QUESTION # 22

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