

C_S4PM_2504 Testantworten - C_S4PM_2504 Zertifizierungsprüfung



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SAP C_S4PM_2504 Prüfungsplan:

Thema	Einzelheiten
Thema 1	• SAP Activate Methodology: This section of the exam measures skills of Business Process Architects and covers the structure and practical application of SAP Activate. It includes understanding the phases of the methodology: Discover, Prepare, Explore, Realize, Deploy, and Run, and the use of supporting tools such as SAP Roadmap Viewer and SAP Best Practices. Candidates are expected to demonstrate the ability to apply this methodology to streamline cloud implementation processes and ensure agile delivery.
Thema 2	• Project Management • Organizational Change Management (OCM): This section of the exam measures the skills of Project Managers and covers the key principles of managing SAP cloud implementation projects, including team coordination, stakeholder communication, and change management. It evaluates the ability to lead project activities, manage expectations, and handle resistance during digital transformation. Emphasis is placed on aligning organizational goals with implementation strategies to ensure effective user adoption and project success.

Thema 3	• SAP S • 4HANA Cloud Public Edition Implementation: This section of the exam measures the skills of Implementation Consultants and covers the foundational aspects of deploying SAP S • 4HANA Cloud Public Edition in a business environment. It focuses on understanding system architecture, scope definition, and the technical and functional setup required for a successful implementation. The candidate is expected to have a strong grasp of how to execute the necessary configuration and adoption tasks that align with customer-specific requirements.
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SAP Certified Associate - Managing SAP S/4HANA Cloud Public Edition Projects C_S4PM_2504 Prüfungsfragen mit Lösungen (Q64-Q69):

64. Frage

In Central Business Configuration, which tasks must you conclude prior to Confirm Scoping is Completed activity? Note: There are 3 correct answers to this question.

- **A. Select Group Ledger Scenarios**
- **B. Select Sector, Country/Region(s), and Languages**
- C. Select the Group Currency
- **D. Assign Deployment Target**
- E. Define Primary Finance Settings

Antwort: A,B,D

Begründung:

SAP Central Business Configuration (CBC) is used to define the organizational structure and scope for SAP S/4HANA Cloud Public Edition. Certain tasks must be completed before the Confirm Scoping milestone to ensure the configuration is aligned with customer requirements.

* Option A: Assign Deployment TargetCorrect. Assigning the deployment target (e.g., specific system or tenant) is a prerequisite for scoping, as it defines where configurations will be applied. TheSAP Central Business Configuration Guidestates, "Assigning the deployment target is a mandatory task before Confirm Scoping, as it determines the system environment for configuration."

* Option B: Select Group Ledger ScenariosCorrect. Group Ledger Scenarios, which define financial reporting structures, must be selected to align with the scope. TheSAP CBC Guidenotes, "Selecting Group Ledger Scenarios is required prior to Confirm Scoping to establish the financial framework for the implementation."

* Option C: Select the Group CurrencyIncorrect. While selecting the group currency is important, it can be defined after Confirm Scoping, as it is part of detailed financial configuration. TheSAP S/4HANA Cloud Implementation Guideclarifies, "Group currency selection occurs post-scoping, during detailed configuration in CBC."

* Option D: Select Sector, Country/Region(s), and LanguagesCorrect. Defining the sector, countries, and languages is essential to determine the scope and localization requirements. TheSAP CBC Guide confirms, "Selecting sector, country/region(s), and languages is a prerequisite for Confirm Scoping to ensure the solution is tailored to the customer's operational context."

* Option E: Define Primary Finance SettingsIncorrect. Primary finance settings, such as company codes, are configured after Confirm Scoping. TheSAP S/4HANA Cloud Study Guidestates, "Primary finance settings are defined post-scoping, as they depend on finalized scope decisions." Extract from Official Documentation:

* SAP Central Business Configuration Guide(SAP Help Portal,<https://help.sap.com>): "Before the Confirm Scoping milestone, tasks such as assigning the deployment target, selecting Group Ledger Scenarios, and defining sector, country/region(s), and languages must be completed to establish the implementation scope."

* SAP S/4HANA Cloud Implementation Guide: "Confirm Scoping requires completion of foundational tasks like deployment target assignment and sector/country selection, while detailed settings like group currency are configured later." Additional Context: The Confirm Scoping milestone locks certain configurations, making it critical to complete foundational tasks like deployment target assignment and sector selection beforehand to avoid rework and ensure alignment with customer needs.

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SAP Help Portal: SAP Central Business Configuration Guide (<https://help.sap.com>).

SAP S/4HANA Cloud Implementation Guide: Details CBC milestones.

SAP Activate Methodology: Outlines scoping tasks.

SAP S/4HANA Cloud Study Guide: Explains CBC task sequencing.

65. Frage

In the SAP Activate run phase the new system is monitored, maintained, and optimized to ensure it runs smoothly and efficiently. Which change management activity can only be realized in the run phase of the cloud implementation?

- A. Development of the user adoption strategy
- **B. Measurement of actual user adoption metrics**
- C. Conduction of a pulse check
- D. Mapping of SAP roles to employees

Antwort: B

Begründung:

The Run phase of the SAP Activate methodology focuses on operating, monitoring, and optimizing the SAP S/4HANA Cloud Public Edition system post-go-live. Certain change management activities are unique to this phase due to their reliance on live system usage.

* Option A: Mapping of SAP roles to employees Incorrect. Role mapping occurs in the Explore or Realize phases, when business roles are aligned with employee responsibilities. The SAP S/4HANA Cloud Security Guide states, "Role mapping is completed pre-go-live to ensure users have appropriate access upon system activation."

* Option B: Development of the user adoption strategy Incorrect. The user adoption strategy is developed in the Prepare or Explore phases to guide change management efforts. The SAP S/4HANA Cloud OCM Guide notes, "The user adoption strategy is defined early in the project to drive effective change management throughout the implementation."

* Option C: Measurement of actual user adoption metrics Correct. Measuring actual user adoption metrics, such as system usage or process adherence, can only occur in the Run phase when the system is live and users are actively engaging with it. The SAP Activate Methodology Guide explains, "In the Run phase, change management includes measuring actual user adoption metrics to assess the effectiveness of adoption efforts and identify areas for improvement."

* Option D: Conduction of a pulse check Incorrect. Pulse checks, which gauge stakeholder sentiment, can be conducted in multiple phases, including Prepare and Explore, to monitor change readiness. The SAP OCM Guide clarifies, "Pulse checks are performed throughout the project lifecycle to assess stakeholder engagement, not exclusively in the Run phase." Extract from Official Documentation:

* SAP Activate Methodology Guide (SAP Community, <https://community.sap.com>): "The Run phase includes unique change management activities such as measuring actual user adoption metrics, which rely on live system data to evaluate the success of adoption initiatives."

* SAP S/4HANA Cloud OCM Guide (SAP Help Portal, <https://help.sap.com>): "Measuring user adoption metrics is a Run phase activity that assesses how effectively users are engaging with the SAP S/4HANA Cloud system, enabling targeted optimization efforts."

Additional Context:

Measuring user adoption metrics in the Run phase provides actionable insights into system usage, helping organizations refine training, address resistance, and maximize ROI. This activity is unique to the post-go-live environment, distinguishing it from planning or preparatory change management tasks.

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SAP Help Portal: SAP S/4HANA Cloud OCM Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Security Guide: Details role mapping.

SAP S/4HANA Cloud Study Guide: Explains Run phase activities.

66. Frage

In which phase do you verify the SAP Best Practices content that meets the customer's business needs, and capture delta requirements? Note: There are 2 correct answers to this question.

- A. Realize
- B. Prepare
- C. Discovery
- D. Explore

Antwort: C,D

Begründung:

Verifying SAP Best Practices content and capturing delta requirements are critical activities in the SAP Activate methodology to ensure the SAP S/4HANA Cloud Public Edition solution aligns with customer needs. These activities occur in specific phases to set the project scope and identify gaps.

* Option A: ExploreCorrect. The Explore phase involves Fit-to-Standard workshops where SAP Best Practices are verified against customer needs, and delta requirements (gaps) are captured. TheSAP S

/4HANA Cloud Implementation Guidestates, "In the Explore phase, Fit-to-Standard workshops verify SAP Best Practices content to meet customer business needs and capture delta requirements for further configuration."

* Option B: DiscoveryCorrect. The Discovery phase uses tools like the Digital Discovery Assessment to initially verify Best Practices and identify high-level delta requirements. TheSAP Activate Methodology Guideexplains, "During the Discovery phase, customers verify SAP Best Practices content through assessments like the Digital Discovery Assessment, capturing preliminary delta requirements to define the project scope."

* Option C: RealizeIncorrect. The Realize phase focuses on configuring the solution and addressing delta requirements, not verifying Best Practices. TheSAP S/4HANA Cloud Study Guidenotes, "Realize phase activities build on the delta requirements captured in Explore, not verifying Best Practices content."

* Option D: PrepareIncorrect. The Prepare phase sets up the project and initiates change management, not verifies Best Practices or captures delta requirements. TheSAP Activate Methodology Guide clarifies, "The Prepare phase focuses on project setup and planning, with Best Practices verification occurring in Discovery and Explore." Extract from Official Documentation:

* SAP S/4HANA Cloud Implementation Guide(SAP Help Portal,<https://help.sap.com>): "The Explore phase verifies SAP Best Practices content through Fit-to-Standard workshops, capturing delta requirements, while the Discovery phase initiates this process with tools like the Digital Discovery Assessment."

* SAP Activate Methodology Guide(SAP Community,<https://community.sap.com>): "In the Discovery phase, customers use assessments to verify Best Practices and identify delta requirements, followed by detailed validation and gap capture in the Explore phase's Fit-to-Standard process." Additional Context:

The Discovery phase provides a high-level validation of Best Practices to scope the project, while the Explore phase dives deeper through Fit-to-Standard workshops, ensuring a comprehensive understanding of gaps. This two-phase approach aligns with SAP's cloud mindset, emphasizing standard processes and early identification of necessary customizations to streamlineimplementation.

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SAP Help Portal: SAP S/4HANA Cloud Implementation Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details phase activities.

SAP Digital Discovery Assessment Guide: Outlines Discovery phase tasks.

67. Frage

In which deployment models is application management the responsibility of the customer? Note: There are 3 correct answers to this question.

- A. Infrastructure as a Service
- B. Private Cloud
- C. Platform as a Service
- D. On premise
- E. Software as a Service

Antwort: B,C,D

Begründung:

Application management responsibilities vary across deployment models, with customers taking on more responsibility in less managed environments.

* Option A: Private CloudCorrect. In the Private Cloud model (e.g., SAP S/4HANA Cloud Private Edition), customers are responsible for application management, including configuration and maintenance, as SAP provides the infrastructure but not full application management.

* Option B: Platform as a ServiceCorrect. In PaaS (e.g., SAP Business Technology Platform), customers manage the applications they develop and deploy, while SAP manages the underlying platform.

* Option C: Software as a ServiceIncorrect. In SaaS (e.g., SAP S/4HANA Cloud Public Edition), SAP handles application management, including updates and maintenance, relieving customers of this responsibility.

* Option D: On premiseCorrect. In on-premise deployments, customers are fully responsible for application management, including updates, configurations, and maintenance.

* Option E: Infrastructure as a ServiceIncorrect. In IaaS, customers manage applications, but the question focuses on deployment models for SAP S/4HANA, where IaaS is less relevant compared to Private Cloud or PaaS.

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SAP S/4HANA Cloud Deployment Models Guide: Details responsibilities in Private Cloud, PaaS, and on- premise (<https://help.sap.com>).

SAP BTP Documentation: Explains PaaS application management.

SAP S/4HANA Cloud Public Edition Study Guide: Clarifies customer responsibilities across deployment models.

68. Frage

What are some responsibilities of a customer center of excellence (CCOE)? Note: There are 2 correct answers to this question.

- **A. Define Key Performance Indicators (KPIs) to support continuous improvements**
- B. Help reduce the IT department's workload
- C. Maintain a knowledge base with internal SAP experts
- **D. Implement standardized end-to-end operational processes**

Antwort: A,D

Begründung:

A Customer Center of Excellence (CCOE) is a strategic team responsible for driving the success of SAP S/4HANA Cloud Public Edition implementations, focusing on governance, standardization, and continuous improvement.

* Option A: Help reduce the IT department's workloadIncorrect. While a CCOE may streamline processes, reducing IT workload is not a primary responsibility. TheSAP S/4HANA Cloud CCOE Guide states, "The CCOE focuses on strategic governance and process optimization, not specifically on reducing IT department workload."

* Option B: Maintain a knowledge base with internal SAP expertsIncorrect. Maintaining a knowledge base is a general IT or support function, not a core CCOE responsibility. TheSAP S/4HANA Cloud Study Guidenotes, "Knowledge bases are managed by support teams, while the CCOE focuses on process standardization and performance metrics."

* Option C: Implement standardized end-to-end operational processesCorrect. The CCOE ensures consistent, standardized processes across the organization. TheSAP S/4HANA Cloud CCOE Guide explains, "A key responsibility of the CCOE is to implement standardized end-to-end operational processes to ensure efficiency and alignment with SAP Best Practices."

* Option D: Define Key Performance Indicators (KPIs) to support continuous improvements Correct. The CCOE defines KPIs to monitor performance and drive ongoing enhancements. TheSAP S

/4HANA Cloud Implementation Guideconfirms, "The CCOE defines KPIs to measure system performance and support continuous improvement, ensuring long-term value realization." Extract from Official Documentation:

* SAP S/4HANA Cloud CCOE Guide(SAP Help Portal,<https://help.sap.com>): "The Customer Center of Excellence is responsible for implementing standardized end-to-end operational processes and defining KPIs to drive continuous improvement, ensuring optimal use of SAP S/4HANA Cloud."

* SAP S/4HANA Cloud Implementation Guide(SAP Community,<https://community.sap.com>): "The CCOE plays a critical role in standardizing processes and establishing KPIs to monitor and enhance system performance, supporting the organization's strategic goals." Additional Context:

The CCOE acts as a governance hub, ensuring that SAP S/4HANA Cloud is leveraged effectively through standardized processes and performance metrics. This aligns with SAP's cloud strategy of maximizing value through operational excellence and continuous optimization.

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SAP Help Portal: SAP S/4HANA Cloud CCOE Guide (<https://help.sap.com>).

SAP Community: SAP S/4HANA Cloud Implementation Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details CCOE responsibilities.

SAP Best Practices: Outlines CCOE roles.

69. Frage

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