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SAP C_TS470_2412 Exam Guide

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This is a desktop-based exam simulator software. The user can easily get used to its format and it is compatible with Windows. It has a bank of the actual SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service (C_TS470_2412) exam questions, going through them will prove to be vital for your SAP C_TS470_2412 exam preparation since a candidate must know his lacking points. The C_TS470_2412 Practice Exam simulator is reliable because its SAP C_TS470_2412 exam questions have been compiled by experts and you can be sure of their validity and accuracy. All features of the web-based practice exam are present in this software.

SAP C_TS470_2412 Exam Syllabus Topics:

Topic	Details
Topic 1	• Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.

Topic 2	• Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.
Topic 3	• Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.
Topic 4	• Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.

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One of the most effective strategies to prepare for the SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service (C_TS470_2412) exam successfully is to prepare with actual SAP C_TS470_2412 exam questions. It would be difficult for the candidates to pass the SAP exam on the first try if the C_TS470_2412 study materials they use are not updated. Studying with invalid C_TS470_2412 practice material results in a waste of time and money. Therefore, updated SAP C_TS470_2412 practice questions are essential for the preparation of the C_TS470_2412 exam.

SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q30-Q35):

NEW QUESTION # 30

Which of the following are features of the clean core dashboard? Note: There are 2 correct answers to this question.

- A. It can be used in all SAP S/4HANA Cloud editions.
- **B. Customers can grant access to the dashboard to partners.**
- **C. It can be accessed by using SAP For Me.**
- D. Customers can use the dashboard in the dev, test, and production tenants.

Answer: B,C

Explanation:

The Clean Core Dashboard is a tool provided by SAP to help customers monitor and maintain a clean core strategy in their SAP S/4HANA systems. A clean core approach ensures that the ERP system remains up-to-date, cloud-compliant, and free of unnecessary modifications, facilitating smooth upgrades and innovation adoption. This dashboard provides insights into system customizations, extensions, and compliance with clean core principles. Let's evaluate each option based on official SAP documentation and functionality as of March 2025:

* A. Customers can use the dashboard in the dev, test, and production tenants: The Clean Core Dashboard is primarily designed to monitor the clean core compliance of productive SAP S/4HANA systems, as its purpose is to provide actionable insights into the live environment where business processes are executed. While development (dev) and test tenants are critical for building and validating extensions, the dashboard's focus is on the production tenant to ensure operational stability and upgrade readiness. SAP documentation specifies that it targets productive systems (e.g., SAP S/4HANA Cloud Private Edition production tenants), and there's no explicit mention of it being available across all tenant types (dev, test, production) in a unified manner. Thus, this option is not a confirmed feature.

* B. It can be accessed by using SAP for Me: This is a key feature of the Clean Core Dashboard. SAP for Me is SAP's customer portal, providing a centralized interface for accessing various tools, services, and insights related to SAP solutions. The Clean Core

Dashboard is integrated into SAP for Me, offering customers a user-friendly way to view tiles and reports on their system's clean core status (e.g., custom code usage, API compliance, and extension metrics). This accessibility aligns with SAP's strategy to consolidate customer-facing tools in a single portal, making it a verified feature.

* C. Customers can grant access to the dashboard to partners: This is another confirmed feature. SAP allows customers to share access to the Clean Core Dashboard with implementation partners or service providers via SAP for Me's authorization management. This capability supports collaboration, enabling partners to assist in analyzing and optimizing the system for clean core compliance (e.g., during RISE with SAP engagements). The dashboard's design facilitates transparency and joint efforts between customers and partners, making this a standard feature in the private cloud context.

* D. It can be used in all SAP S/4HANA Cloud editions: This is not entirely accurate. The Clean Core Dashboard is specifically tailored for SAP S/4HANA Cloud Private Edition and, to some extent, SAP S/4HANA on-premise systems, where customizations and extensions are more prevalent and need monitoring. In SAP S/4HANA Cloud Public Edition, the system is inherently clean by design (no source code modifications are allowed, only extensions via SAP BTP or in-app tools), reducing the need for such a dashboard. While clean core principles apply across all editions, the dashboard's functionality is most relevant to Private Edition and on-premise deployments, where customers have greater control over customizations. SAP documentation highlights its use in Private Edition contexts (e.g., RISE with SAP), not universally across all editions.

The correct answers, B and C, reflect the dashboard's accessibility via SAP for Me and its collaborative feature with partners, as outlined in SAP's clean core strategy resources. These features enhance its utility in maintaining a modern, flexible, and cloud-compliant ERP system, particularly in SAP S/4HANA Cloud Private Edition.

Extract from SAP Documentation: "The Clean Core Dashboard, accessible via SAP for Me, provides transparency on system customizations and allows customers to collaborate with partners to ensure clean core compliance in productive SAP S/4HANA Cloud Private Edition systems." (SAP Community, 10 Steps to Clean Core for SAP S/4HANA Cloud Private Edition for Customers, 2024).

NEW QUESTION # 31

In which customizing activity do you define service contract determination for service orders?

- A. Define Transaction Types
- B. Define Item Categories
- **C. Define Settings for Transaction Types**
- D. Define Settings for Item Categories

Answer: C

Explanation:

Service contract determination links a service order to an applicable contract for pricing or SLA. The correct answer is Define Settings for Transaction Types (C), found in SPRO # Service # Transactions. Let's explore.

Why This Activity?

In "Define Settings for Transaction Types," you configure the service order type (e.g., "ZSER") to automatically determine a service contract. This includes settings like "Contract Determination" (e.g., by sold-to party, object) and the determination procedure. For example, a rule might check the equipment in the order against active contracts.

Why Not the Others?

* A & D: Item category settings focus on item-level behavior, not contract determination.

* B: Defines the transaction type structure, not its determination logic.

Example:

Service order type "ZSER" set to determine contract "C001" based on equipment "E001."

"Service contract determination for service orders is defined in the 'Define Settings for Transaction Types' activity."

NEW QUESTION # 32

When creating a service transaction, which settings are mandatory for the system to propose a service organization? Note: There are 2 correct answers to this question.

- **A. Allow the organizational unit to be determined**
- **B. Set the service organization function**
- C. Assign a sales area to a service order type
- D. Define a sales area

Answer: A,B

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, the system can propose a service organization for a service transaction (e.g., service order). The mandatory settings are A and B. Let's break this down.

Service Organization Proposal:

The service organization is the unit responsible for service execution (e.g., a regional service team). The system proposes it based on customizing.

* Allow the organizational unit to be determined (A): This setting, typically in the transaction type configuration (e.g., SPRO # Service # Transactions), enables the system to automatically determine the organizational unit (service organization) based on predefined rules (e.g., from the technical object or customer).

* Set the service organization function (B): This defines the organizational unit's role as a "service organization" in organizational management (e.g., via transaction PPOME). It's flagged with a specific function (e.g., "Service Org") to link it to service processes.

Why Not the Others?

* C: Assigning a sales area to a service order type is for sales integration, not service organization determination.

* D: Defining a sales area is a prerequisite for sales processes, not mandatory for service organization proposal.

Example Configuration:

In SPRO, under "Define Transaction Types," you enable "Org. Unit Determination." Then, in PPOME, you set a unit as a service organization with the appropriate function.

"To propose a service organization, you must allow organizational unit determination and set the service organization function in customizing."

NEW QUESTION # 33

What are characteristics of recurring services when using Service with Advanced Execution? Note: There are 3 correct answers to this question.

- A. Billable maintenance orders are generated
- B. The maintenance confirmation describes the actual effort and spare parts used
- C. Customer Service orders are generated
- D. An invoice is generated for each call object as soon as it is set to completed
- E. Both resource-related and fixed-price billing are available

Answer: A,B,E

Explanation:

Service with Advanced Execution enhances recurring service processes with detailed execution and billing.

The correct answers are A, B, D. Let's unpack this.

* Both resource-related and fixed-price billing are available (A): This scenario supports flexible billing-resource-related (based on actual effort/materials) or fixed-price (predefined rates), configured via the dynamic item processor profile.

* The maintenance confirmation describes the actual effort and spare parts used (B): Confirmations (e.g., via IW41) detail hours worked and parts consumed, feeding into billing and cost tracking.

* Billable maintenance orders are generated (D): Recurring services generate maintenance orders (mapped to service order types) that are billable, unlike simpler Customer Service orders.

Why Not the Others?

* C: "Customer Service orders" is a legacy term; advanced execution uses maintenance orders.

* E: Invoices are created via billing runs, not automatically per call object completion.

Example:

A maintenance plan generates a billable order, confirmed with 5 hours and parts, billed resource-related.

"Recurring services in Advanced Execution feature resource-related and fixed-price billing, maintenance confirmations for effort/parts, and billable maintenance orders."

NEW QUESTION # 34

Which of the following can you assign to a service item category? Note: There are 2 correct answers to this question.

- A. Date profile
- B. Status object profile
- C. Text determination procedure
- D. Rejection profile

Answer: A,C

Explanation:

Service item categories in SAP S/4HANA Service (e.g., SRVI for service items) control the behavior of items in service documents.

Assignable objects include:

* Text determination procedure: Defines how texts (e.g., descriptions, notes) are automatically populated or managed for the item, configured in Customizing.

* Date profile: Specifies date rules and milestones (e.g., start/end dates) for the service item, critical for scheduling and execution.

* Rejection profile: Not a standard assignment; rejection is managed via status or reasoncodes, not profiles at the item category level.

* Status object profile: Status profiles are typically assigned to transaction types or item categories for lifecycle management, but not as "status object profiles" in this context. These settings are part of service transaction Customizing. "Assign text determination procedures and date profiles to service item categories to control item behavior." (SAP Help Portal, Service Item Category Configuration).

NEW QUESTION # 35

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