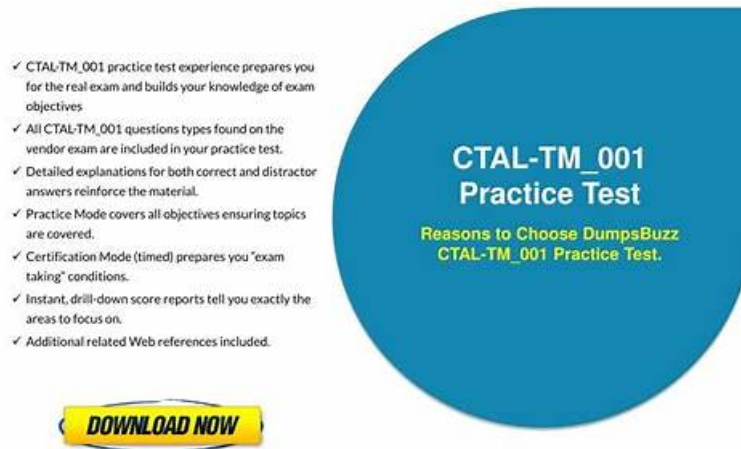# Marvelous ISTQB Reliable CTAL-TM-001 Braindumps Ebook - CTAL-TM-001 Free Download

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ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q33-Q38):

NEW QUESTION # 33
A test team is working long hours to achieve a deadline for release of a new product which has had problems throughout development and is well behind schedule. Which of the following is most likely to have a MOTIVATING effect on the testers in the team?
SELECT ONE OPTION

- A. Routine measurement of outstanding defects during testing.
- B. A decrease in the scope of testing that the team is responsible for

- C. A planned bonus payment that will be based on customer satisfaction with the product once released.
- D. Testers contributing to ideas for faster defect resolution during regular meetings with the developers.

Answer: D

NEW QUESTION # 34

You have directed one of your testers to construct a "smoke test" to execute against new builds prior to starting formal testing. This is an example of which software development lifecycle activity?
[1]

- A. Change and configuration management
- B. Project management
- C. Software development and maintenance
- D. Technical support

Answer: A

Explanation:
The correct answer is C. Change and configuration management. This is because a smoke test is a type of test that checks the basic functionality and stability of a new build before proceeding to more detailed testing. A smoke test is an example of change and configuration management, which is the activity of controlling and tracking the changes made to the software and its configuration items throughout the software development lifecycle. Reference: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Managing the Test Team - ISTQB not-for-profit association

NEW QUESTION # 35

Your team has decided that they will build their own test management tool This will allow them to link the requirements and test cases together providing full traceability It will also allow them to create fully customized reporting and color-coded dashboards They have estimated the time required to create the new tool and the cost These fit within the project schedule and budget What other consideration should be taken before this decision is made?

- A. Relative benefits to your vendors
- B. Maintenance costs
- C. Licensing fees to other parts of the organization
- D. Reduction of manual repetitive testing

Answer: B

Explanation:
Context Analysis:
Building a custom tool may address traceability and customization needs, but ongoing costs such as maintenance are critical for sustainable implementation.
Evaluation of Options:
A . Relative benefits to your vendors:
Incorrect. Vendor benefits are not directly relevant if the decision is to build an internal tool.
B . Maintenance costs:
Correct. Maintenance includes long-term support, updates, and potential scalability, essential considerations for internally developed tools.
C . Licensing fees to other parts of the organization:
Incorrect. The question assumes the tool is internally built, so external licensing fees do not apply.
D . Reduction of manual repetitive testing:
Incorrect. While desirable, this is an indirect benefit and not the primary focus of decision-making in tool development.
Syllabus Alignment:
ISTQB syllabus emphasizes the need to evaluate long-term costs (e.g., maintenance) when adopting or developing tools (TM-1.6.2).
Reference:
ISTQB Advanced Level Test Management Syllabus

NEW QUESTION # 36

You are a Test Manager on a new project. The software that is being created will be used to control the projectors in movie theaters. This is a time critical project because the software must be released before the Christmas holiday season which has the highest movie attendance of the year.

You have decided to implement a review process for the work products that are a part of this release to save both time and money. In order to expedite the training, you brought in a consultant to train the participants and moderators in proper review processes. Your team is enthusiastic about participating in the reviews.

Your manager is questioning the money you have spent on this training effort. He wants to know how you intend to justify the expense when you present your numbers at the annual budget meeting in February.

What would be a reasonable way for you to justify the cost of the training and the reviews when you present your information at the budget meeting? [3]

- A. Calculate the ROI using the difference between the cost of the reviews and the cost of dealing with defect escapes.
- B. Show the defects that were found in the review sessions and show the cost of quality regarding the perfect phase containment for those caught defects.
- C. Compare the production defects from the previous project to the production defects from this project and explain the cost benefits due to the defect reduction in production.
- D. Explain that the reviews are a way of expanding the knowledge of your people and will motivate them to work harder and faster, thus saving money for the company.

Answer: A

Explanation:

The cost of the training and the reviews can be justified by showing the return on investment (ROI) that they generate. ROI is a measure of the profitability of an investment, calculated by dividing the net benefit by the cost1. The net benefit of the training and the reviews is the difference between the cost of the reviews and the cost of dealing with defect escapes. Defect escapes are defects that are not detected during the review process and are found later in the development or testing phases, or even in production. The cost of dealing with defect escapes includes the cost of rework, testing, debugging, deployment, customer support, and potential loss of reputation or revenue2. The cost of the reviews includes the cost of the training, the time spent by the reviewers and moderators, the tools and resources used, and the overheads3. By calculating the ROI, you can demonstrate how much money the training and the reviews have saved or earned for the company, compared to the alternative of not conducting them. Therefore, option D is the correct answer. Option A is incorrect because comparing the production defects from the previous project to the production defects from this project does not account for the cost of the reviews or the cost of dealing with defect escapes in other phases.

Option B is incorrect because showing the defects that were found in the review sessions and the cost of quality regarding the perfect phase containment for those caught defects does not account for the cost of the training or the cost of dealing with defect escapes in production. Option C is incorrect because explaining that the reviews are a way of expanding the knowledge of your people and motivating them to work harder and faster is not a quantifiable or verifiable way of justifying the cost of the training and the reviews. References: 1: ISTQB Glossary, Return on Investment 2: ISTQB Advanced Level Test Manager Syllabus, Section 2.3.2 3: How to manage formal reviews & management audits? Skills, metrics ...

NEW QUESTION # 37

You are the Test Manager on a project to replace an old sales and merchandising system with one that will be based on modern platforms It will be developed using an Agile lifecycle.

The main requirements for the system are:
* Loading sales data, sent electronically from the stores each evening, into a central database.
* Producing sales reports for the merchandisers, whose job is to manage stock levels in stores.
* Producing forecast reports, used to predict demand for each product, based on a combination of sales history and forecasting parameters. The parameters will be entered by the merchandisers into a browser based front end and the reports will be produced overnight.Requirements 1 and 2 are satisfied by the existing system and will be rewritten with no significant changes. Requirement 3 is new.The Data Centre Manager is concerned about the performance of overnight batch processing and the Sales and Merchandising Manager is concerned about usability. Both managers have indicated that they are keen to allocate resources to acceptance testing.You have already determined that component and component integration testing will be done by developers before any other testing.

Which option contains TWO items that would complete your test approach in respect of test levels?

- A. User acceptance testing and operational acceptance testing will be placed in the product backlog as user stories and conducted as separate exercises in parallel with the final iteration of each release.
- B. Acceptance testing will be done by the Product Owner during the demonstration at the end of each iteration, to which representatives from the user department and the Data Centre will be invited to observe.
- C. System testing will be performed as a series of work items that will each be placed in the product backlog as an individual

user story and selected during iteration planning according to its priority relative to other user stories.

- D. User and operational acceptance testing will be done by inviting representatives from the user department and the Data Centre to an extended demonstration on the last afternoon of the final iteration before release, in which they can run tests in the team's test environment.
- E. System testing will be achieved by a combination of the testing that is needed for each userstory's Definition of Done, and the testing on the iteration as a whole which will be needed for each iteration's Definition of Done.
- F. Preliminary acceptance will be done by the Product Owner during the demonstration at the end of each iteration, user acceptance testing and operational acceptance testing will each be conducted as a separately planned exercise in parallel with the final Iteration of each release.

Answer: E,F

Explanation:
In Agile projects,system testing is typically covered within each iterationas part of the "Definition of Done", with test tasks tied to each user story, ensuring system-level concerns like performance and usability are addressed.
Additionally,user and operational acceptance testing are planned as separate activitiesto confirm business and operational readiness.
This supports real stakeholder validation near release.
This approach aligns with the ISTQB syllabus which states that testing levels (like system and acceptance) should be planned with appropriate responsibilities and definitions (Definition of Done) in Agile contexts.

NEW QUESTION # 38

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