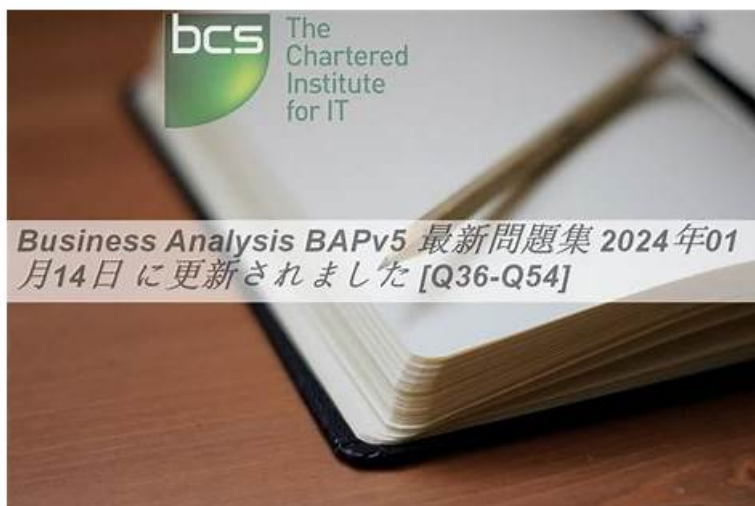


BCS BAPv5出題内容:いい加減BAPv5問題集



2026年JPNTTestの最新BAPv5 PDFダンプおよびBAPv5試験エンジンの無料共有: <https://drive.google.com/open?id=1XU2Z3uzpgIo5E0pTFLS6nMDRnppv53zQ>

JPNTTestはIT認定試験のBAPv5問題集を提供して皆さんを助けるウェブサイトです。JPNTTestは先輩の経験を生かして暦年の試験の材料を編集することを通して、最高のBAPv5問題集を作成しました。問題集に含まれているものは実際試験の問題を全部カバーすることができますから、あなたが一回で成功することを保証できます。

BCS BAPv5 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none">現状の分析:この試験のセクションでは、ビジネス状況を調査するための最も実行可能な方法の選択と、現在のビジネス状況を表すツールの活用方法について説明します。
トピック 2	<ul style="list-style-type: none">ビジネス ケースの作成:試験のこのセクションでは、ビジネス ケースの作成の根拠を説明する方法など、さまざまなトピックが取り上げられます。また、ビジネス ケースの内容を特定する方法、有形および無形のコストとメリットのリスク、およびその潜在的な影響を特定する方法についても取り上げます。さらに、このセクションでは、ビジネス ケースをビジネス変更ライフサイクルに関連付ける方法についても取り上げます。
トピック 3	<ul style="list-style-type: none">ターゲット状態の確立:このセクションでは、ビジネス アクティビティ モードの利用、BAM に含まれる 5 つのアクティビティを特定する方法、3 種類のビジネス イベントについて説明します。
トピック 4	<ul style="list-style-type: none">ビジネス分析の戦略的コンテキスト:試験のこのセクションでは、組織のビジョンの目的、組織の内部環境を分析するための適切な手法の適用方法、組織の外部環境を分析するための適切な手法の使用方法について説明します。

>> BAPv5出題内容 <<

BCS BAPv5問題集、BAPv5復習対策書

BAPv5の学習教材で20~30時間準備したと主張することができます。BAPv5試験に簡単に合格して、期待されるスコアを取得できます。またBCS、BAPv5試験問題の無料デモを提供しており、BAPv5トレーニング資料の有効性と正確性を確認できます。JPNTTest やって来てみてください! BAPv5トレーニング資料の高い精度に驚かれることでしょう。そして、BAPv5練習問題集の高い合格率は99%から100%なので、BCS Practitioner Certificate in Business Analysis Practice v5.0試験に簡単に合格します。

BCS Practitioner Certificate in Business Analysis Practice v5.0 認定 BAPv5 試験問題 (Q110-Q115):

質問 # 110

A company is implementing a new enterprise software application. As the existing process has been associated with poor customer satisfaction levels, which have declined even further in recent years, the decision has been made to completely re-engineer the process to reduce handoffs between staff, which will also better support remote working practices.

Which two sources should the business analyst use as part of their initial analysis of the situation?

- A. Procedure manuals.
- B. Financial statements.
- C. Mission and vision statements.
- D. Organisation charts.
- E. Annual reports.

正解: A、D

解説:

The guidance on prior research for business analysis work states that analysts should first study relevant background material to gain an "entry point" into the domain before undertaking deeper investigation. For projects focused on specific processes (such as re-engineering a customer-facing process with excessive handoffs), the documentation explicitly recommends studying procedure manuals and current system documentation to understand what the process is supposed to be and how it is documented. It also recommends studying the organisation chart to understand reporting lines, functional groupings, and where responsibilities and handoffs may occur-particularly important here because the goal is to reduce handoffs and support remote working practices. Financial statements and annual reports can be useful for strategic or corporate-level analysis, but the scenario is operational and process-focused (re-engineering a process linked to declining customer satisfaction). The most direct "initial analysis" sources, aligned with the prescribed prior-research approach for process-oriented work, are therefore procedure manuals/documentation and organisation charts.

Crucially, the guidance cautions that documentation may become out of date and can reflect "what we thought it ought to have been," so these sources support orientation and preparation, but they must be followed by proper investigation techniques (e.g., interviews, observation, workshops, and quantitative methods) to confirm what actually happens in practice.

質問 # 111

Maria is a business analyst working for a large supermarket chain, where she has been asked to work on a project exploring the potential opportunities of wearable technology. This work has led her to visit parts of the organisation that she has never come into contact with before and whilst observing and interviewing staff working in various stores and warehouses, she has identified a number of concerns, including noticeable gaps in staff training, stores and warehouses that seem to require extensive repair, and store management worries about cash flow. Maria is aware that these concerns are not directly related to the project she has been assigned to. However, she feels she has a responsibility to make her management team aware of these issues. As a way of enabling her organisation to fully explore these concerns and understand if any further intervention is required, which of the following would be the MOST valuable?

- A. Resource audit
- B. Porter's Five Forces model
- C. PESTLE
- D. SWOT.

正解: D

解説:

A SWOT analysis is a technique for identifying and evaluating the strengths, weaknesses, opportunities and threats that affect an organisation or project. It helps to assess the internal and external factors that influence the performance and potential of the organisation or project. Therefore, option B is the correct answer, as a SWOT analysis would be the most valuable technique for enabling the organisation to fully explore the concerns and understand if any further intervention is required. A SWOT analysis would help to identify the strengths and weaknesses of the organisation's current situation, such as the gaps in staff training, the state of the stores and warehouses, and the cash flow issues. It would also help to identify the opportunities and threats that arise from the external environment, such as the market trends, customer preferences, competitors' actions, and regulatory changes. A SWOT analysis would provide a comprehensive picture of the organisation's situation and help to prioritise the areas that need improvement or attention. Option A is not a correct answer, as a resource audit is a technique for identifying and evaluating the resources that an organisation has or needs to achieve its objectives. It helps to assess the availability and quality of the organisation's resources, such

as human, physical, financial and intangible resources. A resource audit would not be sufficient to fully explore the concerns and understand if any further intervention is required, as it would only focus on one aspect of the organisation's situation and not consider the external factors that affect it. Option C is not a correct answer, as a PESTLE analysis is a technique for identifying and evaluating the political, economic, social, technological, legal and environmental factors that affect an organisation or project. It helps to assess the opportunities and threats that arise from the external environment. A PESTLE analysis would not be sufficient to fully explore the concerns and understand if any further intervention is required, as it would only focus on one aspect of the organisation's situation and not consider the internal factors that affect it. Option D is not a correct answer, as Porter's Five Forces model is a technique for analysing the competitive forces that shape an industry or market. It helps to assess the attractiveness and profitability of an industry or market by examining five forces: rivalry among existing competitors, threat of new entrants, threat of substitute products or services, bargaining power of suppliers, and bargaining power of buyers. Porter's Five Forces model would not be relevant to fully explore the concerns and understand if any further intervention is required, as it would not address the issues that affect the organisation internally.

質問 # 112

A large mortgage provider has been running a project to develop an equity release product. The project has run into difficulty due to a disagreement between two key stakeholders about whether the product should be developed in house or outsourced to a specialist company.

The business analyst on the project, George, has been discussing his role in resolving this problem with his manager. Which of the following descriptions is George's manager LEAST LIKELY to use in describing his role?

- A. To negotiate with the stakeholders to reach a resolution
- B. To record the meeting and the resulting decision
- C. To understand and challenge the stakeholders
- D. To facilitate the discussion to allow the stakeholders to find a way forward

正解: A

解説:

The role of a business analyst (BA) is to analyse business situations and problems, identify and evaluate potential solutions, and facilitate change within an organisation or project. A BA works with stakeholders at different levels and with different interests and perspectives to understand their needs and expectations and ensure they are met by suitable solutions. Therefore, option C is not likely to be used by George's manager in describing his role as a BA in resolving this problem. To negotiate with stakeholders to reach resolution implies that George has to persuade or compromise with stakeholders to agree on one solution or approach. This is not part of the BA's role, as the BA does not have the authority or responsibility to make decisions or impose solutions on stakeholders. The BA's role is to analyse and evaluate different solutions or approaches objectively and present the findings and recommendations to stakeholders for their consideration and approval. Option A is likely to be used by George's manager in describing his role as a BA in resolving this problem. To understand and challenge the stakeholders means that George has to elicit and validate the stakeholders' views and needs and question their assumptions and rationale. This is part of the BA's role, as the BA has to ensure that the stakeholders' views and needs are clear, consistent, realistic and aligned with the organisation's strategy and objectives. Option B is likely to be used by George's manager in describing his role as a BA in resolving this problem. To facilitate the discussion to allow the stakeholders to find a way forward means that George has to organise and conduct meetings or workshops with stakeholders to explore and evaluate different solutions or approaches and help them reach a consensus or agreement. This is part of the BA's role, as the BA has to enable effective communication and collaboration among stakeholders and help them resolve conflicts or issues. Option D is likely to be used by George's manager in describing his role as a BA in resolving this problem. To record the meeting and the resulting decision means that George has to document and communicate the outcomes and actions of the meeting or workshop with stakeholders and ensure they are understood and accepted by all parties. This is part of the BA's role, as the BA has to ensure that there is a clear and accurate record of what has been discussed and decided by stakeholders and that there is a shared understanding and commitment among them.

質問 # 113

The customer journey map below was created for Eyes 4U, a chain of high street opticians. This shows the journey of a person who is 67 years old and retired with a limited pension and active social life. What are the MOST LIKELY statements to be in Box F and Box G?

- A. F: provide clearer information on options and pricing; G: concern at cost
- B. F: concern at cost; G: provide clearer information on options and pricing
- C. F: worry about choosing the wrong frame; G: introduce virtual frame selection technology
- D. F: pleased appointment ending; G: provide clearer information on options and pricing

正解: B

解説:

Explanation

A customer journey map is a visual representation of the steps and emotions that a customer goes through when interacting with a product or service. It helps to identify the pain points and opportunities for improvement in the customer experience. A customer journey map typically consists of the following elements: stages, actions, thoughts, feelings, touchpoints and opportunities. Therefore, option A is the correct answer, as it matches the elements of the customer journey map for Box F and Box 6. Box F represents the feeling of the customer at the stage of choosing a frame. The feeling is concern at cost, as the customer is worried about the price of the frames and lenses. Box 6 represents the opportunity for improvement at the stage of selecting lenses. The opportunity is to provide clearer information on options and pricing, as this would help the customer to make an informed decision and reduce their anxiety. Option B is not a correct answer, as it does not match the elements of the customer journey map for Box F and Box 6. Box F represents the feeling of the customer, not an opportunity for improvement. Box 6 represents an opportunity for improvement, not a feeling of the customer. Option C is not a correct answer, as it does not match the elements of the customer journey map for Box F and Box 6. Box F represents the feeling of the customer, not an opportunity for improvement. Box 6 represents an opportunity for improvement, not a feeling of the customer.

Option D is not a correct answer, as it does not match the elements of the customer journey map for Box F and Box 6. Box F represents the feeling of the customer, not an opportunity for improvement. Box 6 represents an opportunity for improvement, not a feeling of the customer.

References: BCS Practitioner Certificate in BAP Specimen, page 23.

質問 # 114

ParcelGo is a distribution company. Parcels arrive at its warehouse, where the inbound team use handheld barcode scanners to acknowledge their receipt. Parcels are then loaded onto pallets for onward distribution.

A project has been commissioned to replace the labour-intensive process and introduce a fully-automated system that reads the barcodes of parcels as they pass along a conveyor belt, automatically delivering to the correct area of the warehouse for onward distribution.

Staff from the inbound have informed their manager that about 30% of parcels either do not have barcodes, or the barcodes are obscured. The team currently resolves this issue manually. But they are concerned that the new automated system will be able to do this. The staff members are also worried the system will make their roles redundant.

Using a holistic approach, which element of the POPIT model needs further investigation in order to address the team's concerns?

- A. Process and technology
- **B. People and process**
- C. Information and technology
- D. People and organisation

正解: B

解説:

Explanation

The elements of the POPIT model that need further investigation are people and process. This is because the staff members have raised concerns about the compatibility of the new automated system with the current process of handling parcels without barcodes or with obscured barcodes, as well as the impact of the system on their job security. These concerns relate to the people element, which covers the roles, skills, attitudes, and behaviors of the staff, and the process element, which covers the activities, tasks, and procedures involved in delivering a service or product. Option C is the correct answer.

References:

POPIT Model - Four View Model | Taking A Holistic Perspective | BusinessAnalystMentor.com The POPIT Model | A Practical Guide To Delivering Results

質問 # 115

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BAPv5学習教材は、すべての人々がBAPv5証明書を求めて戦うのを支援し、新しいスキルの開発を支援することを目的としています。この競争の激しい世界で生き残りたいのであれば、現代の企業の要件に適応する包括的な開発計画が必要です。長年にわたる献身と品質保証のために、BAPv5準備試験をお勧めします。BAPv5学習教材の無料デモを無料でダウンロードして、BAPv5試験問題がどれほど優れているかを知ることができます。

BAPv5問題集: <https://www.jpntest.com/shiken/BAPv5-mondaishu>

- 一生懸命にBAPv5出題内容 - 合格スムーズBAPv5問題集 | 最高のBAPv5復習対策書 □ □ www.passtest.jp □ から簡単に ➡ BAPv5 □ □ □ を無料でダウンロードできますBAPv5問題無料
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- 有効的なBCS BAPv5出題内容 - 合格スムーズBAPv5問題集 | 便利なBAPv5復習対策書 □ ⇒ BAPv5 ⇐ の試験問題は ▶ www.passtest.jp ◀ で無料配信中BAPv5テスト対策書
- BAPv5勉強ガイド □ BAPv5全真問題集 □ BAPv5技術内容 □ Open Webサイト「 www.goshiken.com 」検索 ➡ BAPv5 □ 無料ダウンロードBAPv5問題無料
- BAPv5模試エンジン □ BAPv5模試エンジン □ BAPv5資格復習テキスト □ ウェブサイト ⇒ www.it-passports.com ⇐ から ✨ BAPv5 □ ✨ □ を開いて検索し、無料でダウンロードしてくださいBAPv5資格模擬
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BONUS!!! JPNTest BAPv5ダンプの一部を無料でダウンロード: <https://drive.google.com/open?id=1XU2Z3uzpgIo5E0pTFLS6nMDRnppv53zQ>