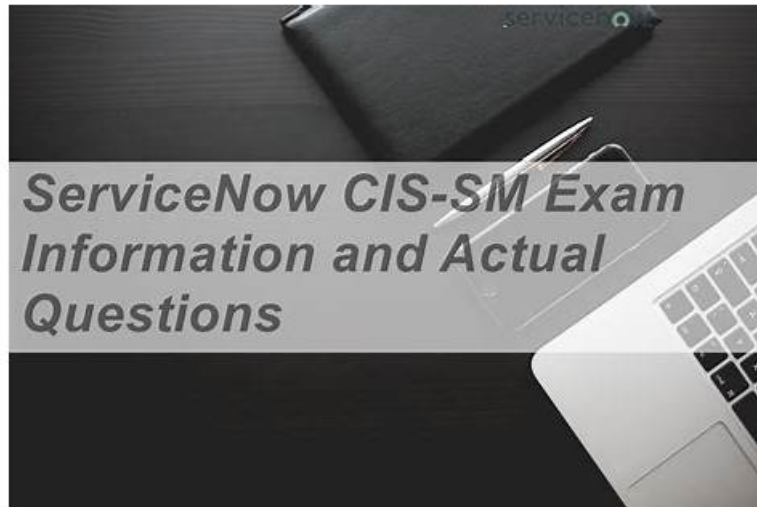


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The CIS-SM Exam covers a range of topics related to ServiceNow Service Mapping, including discovery and mapping techniques, service model creation and maintenance, and troubleshooting and optimization. Candidates are expected to have a strong understanding of ServiceNow architecture and workflows, as well as experience with IT service management and asset management.

ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q101-Q106):

NEW QUESTION # 101

Which one of the following Regular Expressions could be used to parse the value 5.2.0 from the string:

- A. Version (\d+)
- B. Version (\d+).0\d+)(\d+)
- C. Version (.\\A)
- **D. Version/s+(\d+.\d+.\d+)**

Answer: D

NEW QUESTION # 102

In Service Mapping, which one of the following best describes the process of discovery after an Entry Point is configured?

- A. For each pattern that supports the Entry Point Type, run identification Sections until one finishes successfully and then run Connection Sections until one finishes successfully.
- B. For each pattern that supports the Entry Point Type, run all the identification Sections that finish successfully and then run each Connection Section for the pattern.
- C. For each pattern that supports the Entry Point Type, run all the Identification Sections and run all Connection Sections.
- **D. For each pattern that supports the Entry Point Type, run identification Sections until one finishes successfully and then run each Connection Section for the pattern.**

Answer: D

NEW QUESTION # 103

From Pattern Designer under the CI Attributes section, next to the name field, the key displayed in this example represents?

- **A. Coalesce key**
- B. Tabular variable
- C. Criterion attribute
- D. Custom variable

Answer: A

NEW QUESTION # 104

When running Service Mapping discovery, which of the following represents the root cause of the error?
"Failed to access target system. Access is denied"

- A. Windows authentication error
- B. SSO authentication error
- C. Applicative permissions error
- **D. CLI permissions error**

Answer: D

NEW QUESTION # 105

In Service Mapping, which one of the following icons represents a credential error on the Service map?

- A. Question mark
- **B. Yellow triangle**
- C. Generic application
- D. Red stop sign

Answer: B

Explanation:

Section: (none)

