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Pegasystems PEGACPBA24V1 Certified Pega Business Architect 24

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Pegasystems PEGACPBA24V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Security: Designed for Security Analysts and Access Managers, this domain covers the relationship between personas, operators, and access groups within Pega. Candidates articulate the difference between authorization and authentication and understand their applications.
Topic 2	<ul style="list-style-type: none">Pega Express: This section of the exam measures skills of Business Analysts and Delivery Managers and covers the benefits and best practices of the Pega Express delivery approach. Candidates learn about the Pega Express values and best practices framework, the process and advantages of Directly Capture Objectives (DCO), and understand the four phases of Pega Express delivery along with relevant terminology.

Topic 3	<ul style="list-style-type: none"> • User Experience: This domain assesses skills of UX Designers and Frontend Developers in configuring user interface elements. Candidates learn to group fields to create views, add or remove fields, configure portal content, adjust form appearance, visibility, and controls for an improved user experience.
Topic 4	<ul style="list-style-type: none"> • Case Management: This domain targets Case Designers and Process Architects and explores designing a case lifecycle, including setting case statuses and adding instructions for tasks. Candidates demonstrate ability to configure service level agreements with urgency, goals, and deadlines, and manage routing of assignments to users, work groups, or queues. This section also includes configuring email correspondence, identifying duplicate cases, adding optional actions and automating workflow decisions using conditions. Candidates learn to pause and resume case processing, skip stages or processes, configure child cases, use automation shapes appropriately, and create and manage user teams.
Topic 5	<ul style="list-style-type: none"> • Application Development: This section evaluates skills of Pega Business Architects and Developers in application development. It covers the roles and skills of a Pega Business Architect, identification of project stakeholders, and benefits of Pega's Center-out™ business architecture. Candidates learn about App Studio's value, understand rules, rulesets, classes, and the role of generative AI. The domain also covers Pega's CI • CD pipeline with Deployment Manager, use of collaboration tools, managing application development with user stories, feedback, and bug tracking, and using tools like Case Type Backlog and Estimator for project scoping.

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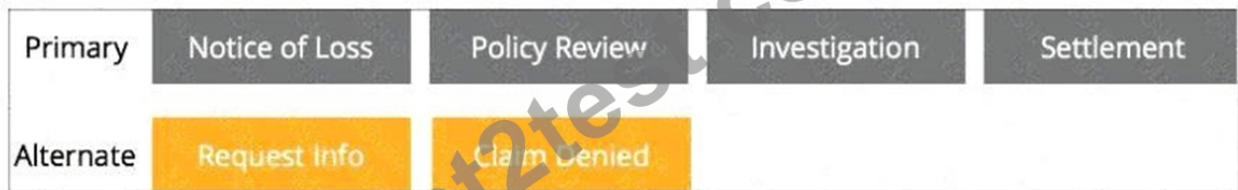
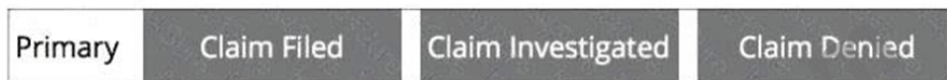
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Pegasystems Certified Pega Business Architect 24 Sample Questions (Q98-Q103):

NEW QUESTION # 98

Consider the following scenario: A customer files a fraud complaint. The complaint is investigated by a customer service agent.

- * The customer service agent may request additional information from the customer
- * The merchant is notified and given 15 days to dispute the fraud claim
- * If the fraud claim is approved, an affidavit is sent to the customer and a refund is posted to the account
- * If the fraud claim is rejected, the customer is notified and given 15 days to respond Select the case life cycle design that follows the guidelines for identifying and naming stages.



- A. Option D
- B. Option C
- C. Option B
- D. Option A

Answer: A

NEW QUESTION # 99

In which two situations do you use a Data Transform? (Choose Two)

- A. Create a Data Record.
- B. Reuse a property value in a different form.
- C. Create properties after creating a Case.
- D. Copy data from one page to another.

Answer: B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question tests Data Transforms.

* A: Incorrect. Properties are defined in Data Model.Extract: Pega Academy,Data Modeling: "Properties are created in the Data Model."

* B: Incorrect. Data Records are created in Data Objects.Extract: Pega Academy,Data Modeling: "Data Records are managed in Data Objects."

* C: Correct. Data Transforms reuse values.Extract: Pega Academy,Data Management: "Data Transforms set property values for reuse."

* Pega Academy,Business Architect '23 Mission; CPBA Study Guide 8.8, Data Transforms; Pega Help, Configuring Data Transforms.

NEW QUESTION # 100

A home loan application requires approvals from the Legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager.

How do you configure this requirement?

- A. Apply business logic to route a single assignment in the correct order

- B. Create an approval process for each manager in parallel
- C. Route an assignment to a work queue where both roles have access
- **D. Create an approval step with cascading approval**

Answer: D

NEW QUESTION # 101

A life insurance company has satellite offices in various countries. Each satellite office has its own work queue. Company policy requires that life underwriting is assigned to offices based on the residence of the policy owner. Which routing approach supports this requirement?

- A. Route the assignment to the correct work queue using skill-based routing
- **B. Route the assignment to the correct work queue based on business logic**
- C. Route the assignment to a specific underwriter based on business logic
- D. Route the assignment to the correct work queue using an authority matrix

Answer: B

NEW QUESTION # 102

When an auto accident claim is resolved in the Resolve stage, email notifications must be sent automatically to the adjuster who inspected the car, to the insured party, and to the insurance agent who verified the claim.

How do you configure the resolve process to support this requirement?

Response:

- A. Route an Approval step to the required parties.
- B. Add a Send Email step as an optional action.
- **C. Add a Send Email step and include all required parties.**
- D. Route the email to all the recipients in a Collect Information step.




Answer: C

NEW QUESTION # 103

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