

C_TS470_2412試験の準備方法 | 効果的な C_TS470_2412関連受験参考書試験 | 便利なSAP Certified Associate - SAP S/4HANA Cloud Private Edition Service認定デベロッパー

Complete Guide to Preparing for the SAP C_TS470_2412 Exam

SAP C_TS470_2412 Exam Guide

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SAP C_TS470_2412 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none">Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.

トピック 2	<ul style="list-style-type: none"> Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.
トピック 3	<ul style="list-style-type: none"> Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.
トピック 4	<ul style="list-style-type: none"> Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.

>> C_TS470_2412関連受験参考書 <<

SAP C_TS470_2412認定デベロッパー、C_TS470_2412資格取得講座

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SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service 認定 C_TS470_2412 試験問題 (Q18-Q23):

質問 # 18

When extending a functional location hierarchy, how is a new functional location initially assigned to it?

- A. Manually by using the list editing transaction
- B. Manually by using the install function
- C. Automatically based on the structure indicator
- D. Automatically based on the functional location category

正解: C

解説:

In SAP S/4HANA Cloud Private Edition, Service, a functional location hierarchy organizes technical objects in a structured manner. When adding a new functional location, it is automatically assigned based on the structure indicator (Option B).

The structure indicator defines the naming convention and hierarchy levels (e.g., A-B-C for a three-level structure). When a new functional location is created, the system uses this indicator to place it in the hierarchy automatically, based on its ID (e.g., A-B becomes a child of A).

* A: The category defines properties, not the hierarchy position.

* C: List editing is for mass changes, not initial assignment.

* D: The install function is for equipment, not functional locations.

"A new functional location is automatically assigned to the hierarchy based on the structure indicator, which governs the hierarchical naming and positioning."

質問 # 19

When using a configurable service product in the service contract, which condition type is used to reflect the price of the selected configuration?

- A. 871 (Service Type (Abs.))
- B. PS11 (Price f. Srv. Cntr. Itm)
- C. VASE (Variant Price)
- **D. VA00 (Variant Price)**

正解: D

解説:

In SAP S/4HANA Cloud Private Edition, Service, a configurable service product in a service contract uses variant configuration to allow customization (e.g., selecting specific service options). The pricing for the selected configuration is reflected using the condition type VA00 (Variant Price) (Option B).

VA00 is a standard condition type in SAP's pricing framework that adjusts the base price based on the chosen configuration variants. It is linked to the variant configuration profile and updates the contract item price dynamically.

* VASE (A): This is not a standard SAP condition type; it seems to be a typo or misinterpretation.

* 871 (C): This is not a recognized condition type for configurable products in service contracts.

* PS11 (D): This might relate to service contract items but is not specific to configurable product pricing.

"The condition type VA00 (Variant Price) is used in service contracts with configurable products to reflect the price adjustments based on the selected configuration."

質問 # 20

Which business process requires serial numbers?

- A. Tracking the warranty of a technical object
- B. Installing and dismantling pieces of equipment
- **C. Tracking material items as pieces of equipment**
- D. Creating a service order for an on-site service process

正解: C

解説:

Serial numbers in SAP S/4HANA Cloud Private Edition, Service are used to uniquely identify individual items, particularly in equipment and material tracking:

* Tracking material items as pieces of equipment: This process requires serial numbers to monitor specific material items (e.g., spare parts or assets) as equipment throughout their lifecycle, including repairs or replacements. This is common in in-house repair or field service scenarios where serialized items are managed.

* Installing and dismantling pieces of equipment: While equipment may have serial numbers, the process itself doesn't inherently require them unless specified.

* Creating a service order for an on-site service process: Serial numbers may be referenced but are not a requirement for the process.

* Tracking the warranty of a technical object: Warranties can be tracked without serial numbers, though they may be used optionally. This aligns with SAP's equipment management and logistics integration. "Serial numbers are required to track material items as pieces of equipment in service and repair processes." (SAP Help Portal, Equipment Management).

質問 # 21

You are a consultant on an SAP S/4HANA Cloud brownfield project. In a meeting, the customer decides to remodel an existing business process in accordance with clean core principles. Which of the following SAP Signavio solutions can be used for the remodeling?

- A. SAP Signavio Process Intelligence
- **B. SAP Signavio Process Manager**
- C. SAP Signavio Process Insights
- D. SAP Signavio Process Governance

正解: B

解説:

For remodeling a business process in an SAP S/4HANA Cloud brownfield project to align with clean core principles (minimal customizations, standard processes), SAP Signavio Process Manager (Option B) is the appropriate tool.

SAP Signavio Process Manager is a modeling tool that allows consultants to design, visualize, and optimize business processes using

BPMN (Business Process Model and Notation). It supports remodeling by enabling the creation of process models that adhere to SAP's best practices, ensuring a clean core approach.

* A:Process Governance focuses on workflow execution and compliance, not remodeling.

* C:Process Insights provides analytics, not process design.

* D:Process Intelligence analyzes process performance, not remodeling.

"SAP Signavio Process Manager enables the remodeling of business processes to align with clean core principles by providing a platform for process design and optimization."

質問 # 22

What are examples of customizing activities required for an in-house repair process? Note: There are 3 correct answers to this question.

- A. Define Basic Settings for Transactions
- B. Define Partner Determination Procedure
- C. Define Derivation of Attendance Type, Activity Type, and Cost Element
- D. Define Number Ranges
- E. Enable Item-Based Accounting for Service Management

正解: A、D、E

解説:

The in-house repair process (scope item 3XK) in SAP S/4HANA Cloud Private Edition requires specific customizing activities to set up the system:

* Enable Item-Based Accounting for Service Management: This is critical for in-house repair to activate item-level cost and revenue tracking, ensuring accurate financial postings for repair orders.

* Define Basic Settings for Transactions: This includes configuring transaction types (e.g., REPA for repair orders) and item categories, which are foundational for processing in-house repairs.

* Define Number Ranges: Number ranges must be defined for repair orders and related documents to ensure unique identification and proper document flow.

* Define Derivation of Attendance Type, Activity Type, and Cost Element: This is more relevant to time recording or project accounting, not a core requirement for in-house repair.

* Define Partner Determination Procedure: While useful, it's not mandatory for the basic in-house repair process setup. These activities are outlined in the SAP Best Practices for in-house repair configuration. "Customizing for in-house repair includes enabling item-based accounting, defining transaction settings, and setting up number ranges." (SAP Signavio Process Navigator, In-House Repair).

質問 # 23

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