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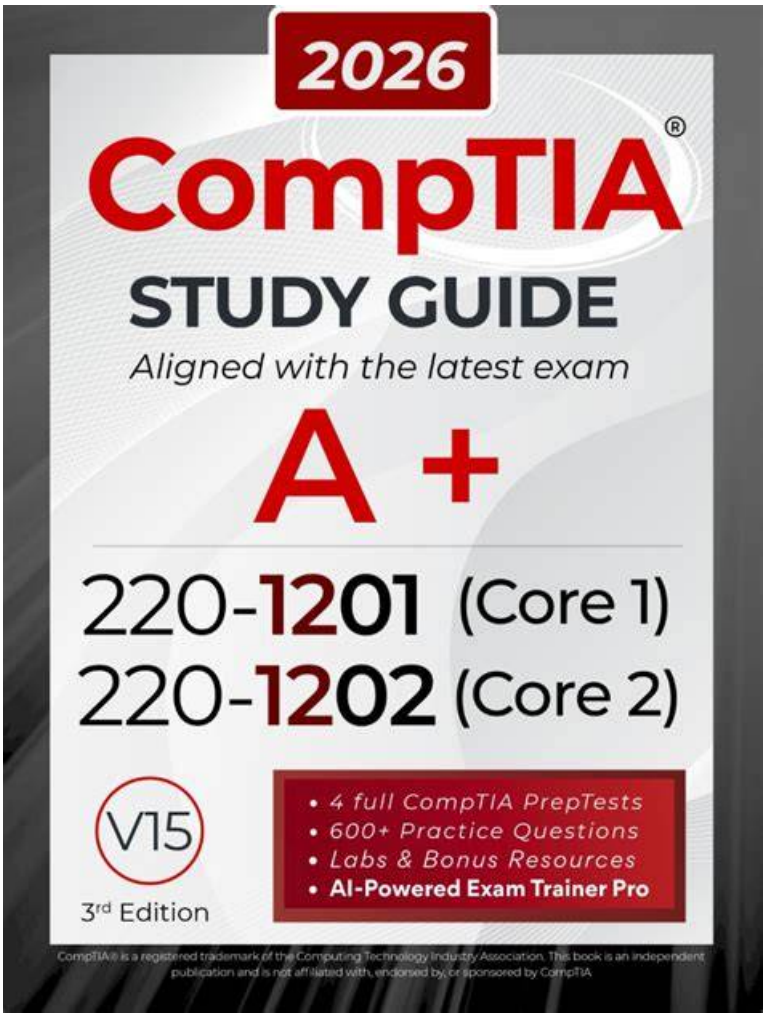

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CompTIA 220-1202 Exam Syllabus Topics:

Section	Weight	Objectives

Topic 1: Security	28%	- Threat prevention • 1. Prevent phishing and social engineering • 2. Detect and remove malware • 3. Secure end-user devices - Security fundamentals • 1. Apply encryption technologies • 2. Configure wireless security • 3. Implement authentication and access controls - Security best practices • 1. Implement physical security measures • 2. Perform data destruction and disposal • 3. Apply least privilege principles
Topic 2: Operational Procedures	21%	- Documentation and professionalism • 1. Maintain accurate documentation • 2. Use professional communication skills • 3. Follow change management procedures - Safety and compliance • 1. Handle hazardous materials properly • 2. Understand environmental impacts • 3. Follow workplace safety procedures
Topic 3: Operating Systems	28%	- Backup and disaster recovery • 1. Verify data integrity • 2. Perform disaster recovery procedures • 3. Implement backup strategies - File systems and maintenance • 1. Configure backup and recovery • 2. Perform OS updates and upgrades • 3. Manage file systems and permissions - Windows tools and utilities • 1. Manage disks and partitions • 2. Use Command Prompt and PowerShell • 3. Use Task Manager and Device Manager - OS installation and configuration • 1. Manage mobile operating systems • 2. Configure macOS and Linux • 3. Install and configure Windows

Topic 4: Software Troubleshooting 23%	- Operating system troubleshooting • 1. Fix application and driver errors • 2. Resolve boot and startup issues • 3. Troubleshoot performance problems - Security-related troubleshooting • 1. Recover compromised systems • 2. Identify malware symptoms • 3. Resolve unauthorized access issues - Mobile and application troubleshooting • 1. Fix application crashes and freezes • 2. Resolve connectivity problems • 3. Troubleshoot mobile OS issues

CompTIA 220-1202 Exam Simulator Online | 220-1202 Exam Cram Questions

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CompTIA A+ Certification Exam: Core 2 Sample Questions (Q160-Q165):

NEW QUESTION # 160
A technician installs a Bluetooth headset for a user. During testing, the sound still comes from the speaker on the computer. The technician verifies the headset shows up in Device Manager. Which of the following would the technician most likely do to fix this issue?

- A. Update the drivers for the wireless headset
- B. Change the headset as the default device in sound settings
- C. Replace the battery on the headset and try again later
- D. Verify that the sound is not muted in the control panel

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
Just recognizing the device isn't enough-audio output must be routed to it manuallyby setting it as the default playback device in sound settings.
FromMark Soper - Mike Meyers' Lab Manual:
"If audio is still playing through the internal speaker, verify that the Bluetooth headset is set as the default playback device. This can be configured under Windows Sound Settings."

NEW QUESTION # 161
After a user installs a mobile application from an advertisement, the phone ' s battery dies a few hours later and becomes hot to touch, even when not in use. Which of the following should a technician do first?

- A. Ensure appropriate MDM policies are applied
- B. Contact the software developer
- C. Check for unauthorized device administrators
- D. Run a mobile malware scan on the phone

Answer: D

Explanation:
These symptoms strongly indicatemalware infectionor a malicious app running in the background. The first action should be torun a malware scanto identify and remove malicious components.
FromQuentin Docter - CompTIA A+ Complete Study Guide:
"If a mobile device is overheating and the battery drains rapidly after installing an app, this could point to malware. Begin by scanning the device with a mobile anti-malware application."

NEW QUESTION # 162
An administrator is investigating a zero-day vulnerability on a core system. If the vulnerability is not patched, the negative impact to business could be significant. The vendor has released a patch, but it requires downtime to deploy. Which of the following actions should the administrator take?

- A. Create a standard change request.
- B. Continue operations until the next change interval.
- C. Implement an emergency change.
- D. Immediately freeze all changes.

Answer: C

Explanation:
An emergency change is appropriate when a critical vulnerability poses significant business risk and must be addressed immediately, even if downtime is required.

NEW QUESTION # 163
A technician reviews an organization ' s incident management policy. The organization uses a third-party vendor with multiple tools to protect its assets. What service type is this?

- A. PaaS
- B. XDR
- C. EDR
- D. MDR

Answer: D

Explanation:
Managed Detection and Response (MDR)involves outsourcing security monitoring to a third-party that uses multiple tools and analytics.
FromTravis Everett - All-in-One Exam Guide:
"MDR providers handle threat detection and response using a combination of advanced tools, analytics, and expert personnel."

NEW QUESTION # 164
A user's computer is running slowly. Task Manager shows:
Disk: 2%
Network: 12%
GPU: 15%
CPU: 70%
Memory: 97%
Which of the following would a technician most likely do to resolve the issue?

- A. Delete temporary files
- B. Close unnecessary programs
- C. Clear browser cached data
- D. Upgrade the network connection

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
Memory usage is critically high, suggesting many applications or background processes. Closing unnecessary programs will immediately free up RAM.
FromTravis Everett - All-in-One Exam Guide:
"High memory usage with moderate CPU load usually means too many applications are open. Close unnecessary apps or use Task Manager to end processes."

NEW QUESTION # 165
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