

# 信頼的なSalesforce-AI-Specialist日本語受験攻略一回合格-有効的なSalesforce-AI-Specialist資格トレーニング



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## Salesforce Salesforce-AI-Specialist 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"><li>モデル ビルダー: 試験のこの部分では、Salesforce 環境内で AI モデルを操作する Salesforce AI スペシャリストの専門知識に重点が置かれています。受験者は、モデル ビルダーを使用するタイミングと、ビジネス ニーズを満たすために標準、カスタム、または Bring Your Own Large Language Model (BYOLLM) 生成モデルを構成する方法に関する知識を証明する必要があります。</li></ul>
トピック 2	<ul style="list-style-type: none"><li>Einstein Trust Layer: このセクションでは、セキュリティ プロトコルの実装とデータ プライバシーの保護を担当する Salesforce AI スペシャリストのスキルを評価します。Einstein Trust Layer のセキュリティ、プライバシー、および基本機能に重点が置かれています。</li></ul>
トピック 3	<ul style="list-style-type: none"><li>CRM アプリケーションにおける生成 AI: 試験のこの部分では、CRM システム内の生成 AI に関する AI スペシャリストの知識を評価します。Einstein for Sales および Einstein for Service における生成 AI 機能の使用について取り上げます。</li></ul>
トピック 4	<ul style="list-style-type: none"><li>プロンプト ビルダー: このセクションでは、Salesforce の AI ツールを扱う AI スペシャリストの専門知識を評価します。プロンプト ビルダー機能に重点を置き、候補者はビジネス ニーズに基づいてその使用方法を理解する必要があります。</li></ul>
トピック 5	<ul style="list-style-type: none"><li>Agentforce ツール: このトピックでは、AI スペシャリストが適切な場合にエージェントを使用して知識を獲得します。さらに、このトピックでは、エージェントの動作と Agentforce の推論エンジンについて説明します。最後に、このトピックでは、エージェントの採用の管理と監視に焦点を当てます。</li></ul>

## 効果的-100%合格率のSalesforce-AI-Specialist日本語受験攻略試験-試験の準備方法Salesforce-AI-Specialist資格トレーニング

多くの受験生の反応によって、GoShikenの模擬試験は全面的で質量が高いため、Salesforce試験は難しいですが、参考資料がないなら、試験に合格するのは簡単ではありません。我々の的中率が高くて安いSalesforce-AI-Specialist問題集を利用して試験に気楽に合格することができます。弊社の問題集がありましたら、易く成功できます。

### Salesforce Certified AI Specialist Exam 認定 Salesforce-AI-Specialist 試験問題 (Q112-Q117):

#### 質問 # 112

Universal Containers (UC) is implementing Einstein Generative AI to improve customer insights and interactions. UC needs audit and feedback data to be accessible for reporting purposes.

What is a consideration for this requirement?

- A. Storing this data requires Data Cloud to be provisioned.
- B. Storing this data requires a custom object for data to be configured.
- C. Storing this data requires Salesforce big objects.

正解: A

#### 質問 # 113

The marketing team at Universal Containers is looking for a way to personalize emails based on customer behavior, preferences, and purchase history.

Why should the team use Einstein Copilot as the solution?

- A. To send automated emails to all customers
- B. To analyze past campaign performance
- C. To generate relevant content when engaging with each customer

正解: C

解説:

Einstein Copilot is designed to assist in generating personalized, AI-driven content based on customer data such as behavior, preferences, and purchase history. For the marketing team at Universal Containers, this is the perfect solution to create dynamic and relevant email content. By leveraging Einstein Copilot, they can ensure that each customer receives tailored communications, improving engagement and conversion rates.

\* Option A is correct as Einstein Copilot helps generate real-time, personalized content based on comprehensive data about the customer.

\* Option B refers more to Einstein Analytics or Marketing Cloud Intelligence, and Option C deals with automation, which isn't the primary focus of Einstein Copilot.

References:

\* Salesforce Einstein Copilot Overview: [https://help.salesforce.com/s/articleView?id=einstein\\_copilot\\_overview.htm](https://help.salesforce.com/s/articleView?id=einstein_copilot_overview.htm)

#### 質問 # 114

How does the Einstein Trust Layer ensure that sensitive data is protected while generating useful and meaningful responses?

- A. Masked data will be de-masked during request journey.
- B. Responses that do not meet the relevance threshold will be automatically rejected.
- C. Masked data will be de-masked during response journey.

正解: C

## 解説:

The Einstein Trust Layer ensures that sensitive data is protected while generating useful and meaningful responses by masking sensitive data before it is sent to the Large Language Model (LLM) and then de-masking it during the response journey.

### How It Works:

#### Data Masking in the Request Journey:

**Sensitive Data Identification:** Before sending the prompt to the LLM, the Einstein Trust Layer scans the input for sensitive data, such as personally identifiable information (PII), confidential business information, or any other data deemed sensitive.

**Masking Sensitive Data:** Identified sensitive data is replaced with placeholders or masks. This ensures that the LLM does not receive any raw sensitive information, thereby protecting it from potential exposure.

#### Processing by the LLM:

**Masked Input:** The LLM processes the masked prompt and generates a response based on the masked data.

**No Exposure of Sensitive Data:** Since the LLM never receives the actual sensitive data, there is no risk of it inadvertently including that data in its output.

#### De-masking in the Response Journey:

**Re-insertion of Sensitive Data:** After the LLM generates a response, the Einstein Trust Layer replaces the placeholders in the response with the original sensitive data.

**Providing Meaningful Responses:** This de-masking process ensures that the final response is both meaningful and complete, including the necessary sensitive information where appropriate.

**Maintaining Data Security:** At no point is the sensitive data exposed to the LLM or any unintended recipients, maintaining data security and compliance.

#### Why Option A is Correct:

**De-masking During Response Journey:** The de-masking process occurs after the LLM has generated its response, ensuring that sensitive data is only reintroduced into the output at the final stage, securely and appropriately.

**Balancing Security and Utility:** This approach allows the system to generate useful and meaningful responses that include necessary sensitive information without compromising data security.

#### Why Options B and C are Incorrect:

##### Option B (Masked data will be de-masked during request journey):

**Incorrect Process:** De-masking during the request journey would expose sensitive data before it reaches the LLM, defeating the purpose of masking and compromising data security.

##### Option C (Responses that do not meet the relevance threshold will be automatically rejected):

**Irrelevant to Data Protection:** While the Einstein Trust Layer does enforce relevance thresholds to filter out inappropriate or irrelevant responses, this mechanism does not directly relate to the protection of sensitive data. It addresses response quality rather than data security.

#### Reference:

##### Salesforce AI Specialist Documentation - Einstein Trust Layer Overview:

Explains how the Trust Layer masks sensitive data in prompts and re-inserts it after LLM processing to protect data privacy.

##### Salesforce Help - Data Masking and De-masking Process:

Details the masking of sensitive data before sending to the LLM and the de-masking process during the response journey.

##### Salesforce AI Specialist Exam Guide - Security and Compliance in AI:

Outlines the importance of data protection mechanisms like the Einstein Trust Layer in AI implementations.

#### Conclusion:

The Einstein Trust Layer ensures sensitive data is protected by masking it before sending any prompts to the LLM and then de-masking it during the response journey. This process allows Salesforce to generate useful and meaningful responses that include necessary sensitive information without exposing that data during the AI processing, thereby maintaining data security and compliance.

## 質問 # 115

Universal Containers wants to be able to detect with a high level confidence if content generated by a large language model (LLM) contains toxic language.

Which action should an AI Specialist take in the Trust Layer to confirm toxicity is being appropriately managed?

- A. Access the Toxicity Detection log in Setup and export all entries where isToxicityDetected is true.
- B. Create a Trust Layer audit report within Data Cloud that uses a toxicity detector type filter to display toxic responses and their respective scores.
- C. Create a flow that sends an email to a specified address each time the toxicity score from the response exceeds a predefined threshold.

## 正解： B

## 解説:

To ensure that content generated by a large language model (LLM) is appropriately screened for toxic language, the AI Specialist should create a Trust Layer audit report within Data Cloud. By using the toxicity detector type filter, the report can display toxic responses along with their respective toxicity scores, allowing Universal Containers to monitor and manage any toxic content generated with a high level of confidence.

Option C is correct because it enables visibility into toxic language detection within the Trust Layer and allows for auditing responses for toxicity.

Option A suggests checking a toxicity detection log, but Salesforce provides more comprehensive options via the audit report.

Option B involves creating a flow, which is unnecessary for toxicity detection monitoring.

Reference:

Salesforce Trust Layer Documentation: [https://help.salesforce.com/s/articleView?id=sf.einstein\\_trust\\_layer\\_audit.htm](https://help.salesforce.com/s/articleView?id=sf.einstein_trust_layer_audit.htm)

## 質問 # 116

The AI Specialist of Northern Trail Outfitters reviewed the organization's data masking settings within the Configure Data Masking menu within Setup. Upon assessing all of the fields, a few additional fields were deemed sensitive and have been masked within Einstein's Trust Layer.

Which steps should the AI Specialist take upon modifying the masked fields?

- A. Turn on Einstein Feedback so that end users can report if there are any negative side effects on AI features.
- B. **Test and confirm that the responses generated from prompts that utilize the data and masked data do not adversely affect the quality of the generated response**
- C. Turn off the Einstein Trust Layer and turn it on again.

正解: B

解説:

After modifying masked fields in Einstein's Trust Layer, the next important step is to test and confirm that the responses generated by prompts utilizing the newly masked data still meet quality standards. This ensures that masking sensitive information does not negatively impact the usefulness or accuracy of the AI-generated content. Thorough testing helps identify any issues in prompt performance that could arise due to masking, and adjustments can be made if needed.

\* Option B is correct because testing the effects of masking on AI responses is a critical step in ensuring AI continues to function as expected.

\* Option A (turning off and on the Einstein Trust Layer) is unnecessary after changing the masked fields.

\* Option C (turning on Einstein Feedback) allows for user feedback but is not a direct step following field masking modifications.

References:

\* Salesforce Einstein Trust Layer Overview: [https://help.salesforce.com/s/articleView?id=sf.einstein\\_trust\\_layer.htm](https://help.salesforce.com/s/articleView?id=sf.einstein_trust_layer.htm)

## 質問 # 117

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