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Salesforce Public Sector Solutions Accredited Professional Sample Questions (Q56-Q61):

NEW QUESTION # 56

A Public Sector Organization (PSO) would like to deploy a digital experience that enables constituents to sign up for volunteer projects.

Which Permission Set License should be assigned to a volunteer to allow them to sign up?

- A. Volunteer Management for Community
- B. Public Sector for Community
- C. Community Response for Public Sector
- D. Emergency Response for Public Sector

Answer: A

Explanation:

Volunteer Management for Community is a Permission Set License that can be assigned to a volunteer to allow them to sign up for volunteer projects. Volunteer Management for Community is a feature of Community Response for Public Sector, which is a prebuilt app that comes with Public Sector Solutions. It allows public sector agencies to create and manage volunteer projects and opportunities, and enable volunteers to sign up and track their hours. Reference: https://help.salesforce.com/s/articleView?id=psc_admin_setup_community_response.htm&type=5&language=en_US

NEW QUESTION # 57

A Technical Consultant at the Department of Disaster Assistance is designing a solution for the eSignature related use cases. As part of the research, the architect discovered that Public Sector Solutions provide DocuSign integration without custom coding. Which of the three functionalities is readily available with this functionality?

- A. Track the signed contract document and update the contract record status.
- B. Ability/Request to update the contents of the documents before signing by the reviewer
- C. Automatically invalidate a contract document that is pending signatures if a new contract document supersedes it.
- D. Approval process to invalidate a contract document that is pending signatures if a new contract document supersedes it.
- E. Send a contract document for review and signatures.

Answer: A,C,E

Explanation:

Sending a contract document for review and signatures, tracking the signed contract document and updating the contract record status, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it are three functionalities that are readily available with DocuSign integration. DocuSign is an eSignature solution that can be integrated with Public Sector Solutions without custom coding. It can help public sector agencies to send, sign, and manage contracts and agreements electronically. DocuSign integration can provide features such as sending a contract document for review and signatures to multiple recipients, tracking the signed contract document and updating the contract record status in Salesforce, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it using DocuSign PowerForms.

Reference: <https://help.salesforce.com/s>

/articleView?id=psc_admin_setup_docusign.htm&type=5&language=en_US

NEW QUESTION # 58

What are two possible use-cases for a FlexCard?

- A. A widget to perform inline edits and calculations within a table quickly
- B. A widget to ask multiple pages of questions in the application form
- C. A widget to aggregate complex data models for quick-glance information
- D. A homepage widget to quickly launch common processes.

Answer: C,D

Explanation:

FlexCards in Salesforce Public Sector Solutions are used to create highly customizable and dynamic user interfaces. They serve as building blocks to display and interact with data efficiently. Two key use cases for FlexCards include:

* Aggregating Complex Data Models for Quick-Glance Information:

* FlexCards can be designed to pull data from multiple sources and present it in a consolidated, easy-to-understand format. This allows users to quickly get an overview of relevant information without navigating through different sections or records.

* For example, a FlexCard can display a summary of constituent details, open cases, recent interactions, and any pending tasks, all in one place.

* Homepage Widget to Quickly Launch Common Processes:

* FlexCards can be added to the homepage or any other relevant page as actionable widgets. These widgets can include buttons or links to initiate frequently used processes such as creating a new case, scheduling an inspection, or submitting a service request.

* This enhances user productivity by providing quick access to essential functions directly from the homepage.

References:

* Salesforce Help: FlexCards Overview

* Salesforce Public Sector Solutions Documentation

NEW QUESTION # 59

A customer wants to view multi-level data related to an Account, such as all the inspections performed and the regulatory violations found. They want to see this on the Account page layout.

What solution should the technical consultant use?

- A. Use a Lightning Web component
- B. Use a Hierarchical View component
- C. Use an Aura Lightning component
- D. Use an AppExchange component

Answer: A

Explanation:

To achieve the requirement of displaying multi-level data (such as inspections and regulatory violations) on the Account page layout in Salesforce, a Lightning Web Component (LWC) is the most appropriate solution.

Here's why:

* Customizability:

* LWCs offer fine-grained control over the data and presentation. This allows the technical consultant to design a component that retrieves and displays multi-level related data (parent Account # Inspections # Violations).

* Performance:

* Lightning Web Components are built on modern web standards, making them lightweight and efficient, which is ideal for creating a performant and responsive user experience.

* Integration with Salesforce Data:

* LWCs can use Salesforce's Lightning Data Service (LDS) and Apex Controllers to fetch and display data from related objects like Inspections and Violations.

* Embedded in Page Layouts:

* LWCs can be added directly to the Account page layout using the Lightning App Builder, providing a seamless user experience.

* A. Use an Aura Lightning component:

* While this is a possible solution, Aura components are older technology compared to LWCs.

Salesforce recommends using LWCs for new development due to their superior performance and modern architecture.

* C. Use a Hierarchical View component:

* Salesforce does not provide a standard "Hierarchical View component" for such use cases. If hierarchical data needs to be displayed, an LWC or custom component would still be needed.

* D. Use an AppExchange component:

* While there might be AppExchange solutions available, custom requirements like this are often better served with custom development to ensure precise alignment with the customer's needs.

Why Not the Other Options? Conclusion: Use a Lightning Web Component (LWC) to create a custom solution tailored to the requirement of displaying multi-level data related to an Account.

NEW QUESTION # 60

A public sector agency plans to use Public Sector Solutions for grants management. There are no in-house developers in the agency, and they are worried that some of the installation steps may potentially require development skills and the use of developer tools such as VS Code & SalesforceDX.

Which steps for Public Sector Solutions setup and installation require the use of such developer tools?

- A. Download Public Sector Sample DataPacks from Process Library
- B. Installation of OmniStudio Package in the org
- C. Deploy the DataPack Lightning Web Component Files to the Org
- D. Activate DataPack OmniScripts and Integration Procedures

Answer: C

Explanation:

Deploying the DataPack Lightning Web Component Files to the Org is a step for Public Sector Solutions setup and installation that requires the use of developer tools such as VS Code & SalesforceDX. DataPack Lightning Web Component Files are files that contain code for displaying DataPacks on Lightning Pages or Experience Sites. To deploy these files to the org, the agency needs to use a developer tool that supports metadata deployment, such as VS Code & SalesforceDX. Reference:

<https://help.salesforce.com/s>

[/articleView?id=psc_admin_setup_datapack_lwc.htm&type=5&language=en_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_datapack_lwc.htm&type=5&language=en_US)

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