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Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.
Topic 2	<ul style="list-style-type: none">Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.
Topic 3	<ul style="list-style-type: none">Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.
Topic 4	<ul style="list-style-type: none">Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.

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Salesforce Health Cloud Accredited Professional Sample Questions (Q113-Q118):

NEW QUESTION # 113

A bug is assigned to a developer stating that when an address contains data in the Address Line 2 field, the FlexCard display adds an additional line, causing formatting issues.

How should the developer handle this in a DataRaptor without changing the underlying data structures?

- A. Create a new Turbo Extract DataRaptor to trim the Address data in both fields.
- B. Add a Load DataRaptor to write the data into one new custom field.
- C. Replace the Extract DataRaptor with a Transform DataRaptor to convert the data as needed.
- D. **Modify the Extract DataRaptor to concatenate the address fields by using a formula.**

Answer: D

NEW QUESTION # 114

A customer is implementing Intelligent Appointment Management in Health Cloud to eliminate swivel chair to other scheduling systems.

Which two connectivity options should a consultant leverage as the scheduling engine?

Choose 2 answers

- A. Business Rules Engine
- B. Scheduler for Industries
- C. **Salesforce Scheduler**
- D. **Electronic Health Record (EHR) System**

Answer: C,D

NEW QUESTION # 115

Bloomington Caregivers would like to display patient information from both Salesforce standard objects and data from an external system.

Which three Health Cloud features should a consultant recommend the company use to display this on the patient record page?

Choose 3 answers

- A. Visualforce Pages
- B. **FlexCards**
- C. Salesforce Flows
- D. **DataRaptors**
- E. **Integration Procedures**

Answer: B,D,E

Explanation:

Step-by-Step Explanation:

Health Cloud Best Practice for Displaying Internal and External Data:

FlexCards (part of OmniStudio) can display data from multiple sources in a unified view on a patient record.

Integration Procedures connect to external systems and bring in data (e.g., from EHRs or other sources).

DataRaptors extract and transform Salesforce data for display and use in FlexCards.

Salesforce Documentation Reference:

"FlexCards can display internal Salesforce data and call Integration Procedures or DataRaptors to bring in external or standard object data."

- OmniStudio Standard Guide

"Integration Procedures are used to retrieve and update data from external systems and can be invoked directly from FlexCards or OmniScripts."

- OmniStudio Integration Procedures

"DataRaptors map Salesforce data to and from FlexCards and Integration Procedures, enabling seamless display of patient information."

- OmniStudio DataRaptors

Other Options:

Salesforce Flows: Good for automation but not for real-time display of combined external and internal data on record pages.

Visualforce Pages: Legacy solution, not recommended for modern Health Cloud patient page display, and does not natively integrate with OmniStudio tools.

Reference:

OmniStudio Standard Guide

OmniStudio Integration Procedures

OmniStudio DataRaptors

NEW QUESTION # 116

Bloomington Caregivers has decided to expand its Health Cloud implementation to include a Crisis Support Center.

Which two steps should an administrator take as part of the implementation?

Choose 2 answers

- A. Assign users the Health Cloud Crisis Support Center Management permission set license.
- B. Install the Crisis Support Center unmanaged package.
- C. **Review and modify the Crisis Center Intake flow in Flow Builder to meet requirements.**
- D. **Enable Crisis Support Center Management App in Setup.**

Answer: C,D

NEW QUESTION # 117

A consultant needs to implement Health Cloud and is in the discovery stage of the project.

Which three approaches should the consultant consider to collect information to understand where Health Cloud fits within the application architecture?

- A. **Identify personas involved and their existing pain points.**
- B. **Create business process diagrams to understand information flow.**
- C. **Identify key stakeholders and how they measure success.**
- D. Build an architecture diagram depicting Health Cloud integrations.
- E. Start writing Apex code to customize Health Cloud.

Answer: A,B,C

NEW QUESTION # 118

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