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MSP Exam With Complete Questions And Answers 2024

What is the purpose of the Programme Communication Plan? - correct answer. It sets out the timetable for managing stakeholder engagement

What are the Assurance Management Principles? - correct answer. Integrated - this is about how assurance reviews should be scheduled to support decision-making, from the start of the programme to the realization of the benefits.

- Linked to major decision points - for example, reviews at the end of a tranche.
- Risk-based - for example assurance activities should be focused on the areas of greatest risk
- Action and intervention - assurance is most effective when follow-up actions are taken to resolve serious issues identified through the planned assurance activity. These actions, in turn, may be the subject of further reviews.

What is the relationship between a Programme Mandate and a Programme Brief? - correct answer. The programme mandate is confirmed and then expanded into a Programme brief.

What is a Vision Led Programme? - correct answer. Comes into existence to deliver a clearly defined vision.

Sponsoring Group Responsibilities - correct answer. Specific responsibilities include the following:

- Establishing the organizational context for the programme.
- Authorise the programme mandate and the progression into Defining a Programme.
- Authorize funding.
- Resolve strategic and directional issues between programmes.
- Confirming the organization's strategic direction.
- They participate in 'end-of-tranche' reviews and approve the progress of the programme against the strategic objectives.
- Leading by example.
- As well as providing continued commitment and endorsement to the programme at communication events, they should:
- Support the senior responsible owner.
- Act as the programme's 'champion'.

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Peoplecert MSP-Practitioner Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Tailoring: Learn how to tailor the MSP 5th edition method to suit the specific needs and context of your programme and organization.
Topic 2	<ul style="list-style-type: none">• Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.

Topic 3	<ul style="list-style-type: none"> • Governance and Control: Gain an in-depth understanding of programme governance, including setting up and maintaining governance structures, accountability mechanisms and assurance processes to deliver programme success.
Topic 4	<ul style="list-style-type: none"> • Benefits Realization: Master techniques for identifying, defining, tracking and realizing the full range of benefits a programme is intended to deliver, with a focus on benefits measurement and realization.
Topic 5	<ul style="list-style-type: none"> • Stakeholder Engagement: Learn how to effectively manage diverse stakeholders, including executives, sponsors, team members, suppliers and customers, with advanced communication and relationship-building skills.
Topic 6	<ul style="list-style-type: none"> • Programme Management: Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.
Topic 7	<ul style="list-style-type: none"> • Risk and Issue Management: Acquire advanced knowledge of identifying, assessing and managing risks and issues that can impact a programme's success.
Topic 8	<ul style="list-style-type: none"> • Quality Management: Understand quality assurance and control processes to ensure that programme deliverables and outcomes meet or exceed defined quality standards.

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Peoplecert MSP Practitioner, 5th edition Exam Sample Questions (Q88-Q93):

NEW QUESTION # 88

During the 'plan progressive delivery' process, it was decided that the call centre managers would hold a weekly meeting with all call centre staff to update them on progress and understand any concerns that they might have. This information was documented by the programme manager.

Which theme is being applied?

- A. Design
- B. Organization
- **C. Knowledge**
- D. Decisions

Answer: C

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The Knowledge Theme in MSP 5th Edition is focused on the effective use of information to support the transformation. A major component of this theme is Stakeholder Engagement and the communication of information to ensure that the business is prepared for change. The Knowledge theme emphasizes that knowledge is not just about data; it is about the "flow" of information between the programme and those affected by it.

In this scenario, the weekly meetings are a mechanism for two-way communication. They serve to provide information (updates on progress) and to capture knowledge (understanding staff concerns). Option D is the correct answer because this activity is part of the programme's approach to managing knowledge and ensuring that the human element of the transformation is handled effectively. By documenting this in the Stakeholder Engagement Approach or a similar control document during the planning phase, the

programme is ensuring that it has a structured way to share explicit knowledge and capture tacit feedback from the operational front line. This is essential for maintaining morale, identifying potential issues early, and ensuring that the "knowledge" of the business's readiness for change is fed back into the programme's decision-making processes.

NEW QUESTION # 89

Which of the following is not true about programme control?

- A. Programme control provides supporting activities to refine and improve delivery
- B. Programme control justifies continuance of programme
- **C. Programme control defines reporting mechanism**
- D. Programme control minimizes impact of ambiguity

Answer: C

Explanation:

The statement that "Programme control defines reporting mechanism" is not true. While programme control encompasses refining delivery, managing ambiguity, and justifying programme continuation, defining the reporting mechanism is typically a management or communication function rather than a control function.

The MSP Practitioner clarifies: "Programme control deals with improving delivery, reducing ambiguity & bringing certainty and justifies continuance of programme," focusing on the governance and decision-making controls rather than specific reporting structures.

Effective programme control ensures programmes remain viable and aligned with strategic objectives through structured oversight and governance processes.

NEW QUESTION # 90

Which of the following is Not a core element of successful communication?

- A. Message Clarity and consistency
- B. Feedback Collection system
- **C. Identifying correct people to communicate**
- D. Stakeholder identification and analysis

Answer: C

Explanation:

While identifying the correct people to communicate with is important, MSP does not list it as one of the four core elements of successful communication.

The MSP Practitioner outlines the four core elements as:

- a) Stakeholder identification and analysis
- b) Message Clarity and consistency
- c) Effective system of message delivery
- d) Feedback Collection system

These elements ensure messages are targeted, clear, consistently delivered, and that feedback is captured to improve communication.

Misidentifying core communication elements can weaken engagement efforts, so focusing on these pillars supports stronger communication outcomes throughout the programme lifecycle.

NEW QUESTION # 91

Which of following is correct about Benefits Management?

- A. Is tightly aligned to transformational flow processes
- B. Ensures programme is aware of positive and negative impact it might generate
- **C. All of above**
- D. Ensures programme does right things and is aligned with strategy

Answer: C

NEW QUESTION # 92

Which of following is not expected from senior leadership of programme?

- A. Good budgeting and resource allocation skills
- B. Empowered decision making
- C. Skilful in active management of cultural and people issues
- D. Ability to create a compelling vision portraying a beneficial future

Answer: A

Explanation:

Good budgeting and resource allocation are typically the responsibilities of the Programme Manager or Project Managers, not senior leadership. Senior leadership focuses on strategic and cultural aspects such as vision creation and empowered decision-making. The MSP Practitioner clarifies, "Good budgeting and resource allocation skills ... is done by programme manager/project managers," distinguishing operational financial management from senior leadership duties.

NEW QUESTION # 93

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