Health-Cloud-Accredited-Professional Reliable Study Guide | Health-Cloud-Accredited-Professional Exam Questions Answers

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Salesforce Health-Cloud-Accredited-Professional Certification Exam is designed for professionals who want to demonstrate their expertise in using Salesforce Health Cloud, a CRM platform specifically designed for healthcare organizations. Salesforce Health Cloud Accredited Professional certification validates the skills and knowledge required to effectively implement, configure, and manage the Salesforce Health Cloud platform.

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To obtain the Salesforce Health-Cloud-Accredited-Professional certification, individuals must pass a certification exam that tests their knowledge of the various features of the Health Cloud platform. Health-Cloud-Accredited-Professional exam is designed to test an individual's ability to configure and manage patient data, manage care plans, and understand the various features of the platform. Health-Cloud-Accredited-Professional Exam also tests an individual's knowledge of healthcare compliance and regulatory requirements.

Salesforce Health Cloud Accredited Professional Sample Questions (Q23-Q28):

NEW QUESTION # 23
What are the two steps required to create Health care providers for Health program?Choose two

- A. Choose associated facility for Care Program.
- B. Create Care Program Providers from the App Launcher
- C. Add NPI for associated provider
- D. Add the UPIN
- E. Create a care program health care provider with an associated care prgm provider

Answer: C,E

Explanation:
Add NPI for associated provider (A) and create a care program health care provider with an associated care program provider (E) are two steps required to create health care providers for health program. Choose associated facility for care program (B) is not a valid step, as facilities are not related to health care providers. Add the UPIN is not a required step, as UPIN is an optional field for health care providers. Create care program providers from the app launcher (D) is not a valid step, as care program providers are created from the related list on the care program record.

NEW QUESTION # 24
A payer needs to implement a program to address the rising healthcare expenses and ensure affordable care for its members. The payer aims to strike a balance between quality care and managing the cost of care effectively by streamlining its approval processes for care requests.
Which capability in Health Cloud helps the payer accomplish this?

- A. Utilization Management
- B. Provider Network Management
- C. Intelligent Appointment Management
- D. Integrated Care Management

Answer: A

Explanation:
Utilization Management is the capability in Health Cloud that helps the payer accomplish its goal of balancing quality care and managing the cost of care effectively. It enables the payer to streamline its approval processes for care requests using predefined rules and workflows.

NEW QUESTION # 25
Which three are steps required to configure Health Cloud? (Choose three.)

- A. Verify that Chatter Is enabled.

- B. Enable the option for contacts to relate to multiple accounts.
- C. Configure the console view.
- D. Install Health Cloud Unmanaged Packages.
- E. Install the Health Cloud Managed Package.

Answer: A,B,C

NEW QUESTION # 26
A MedTech company needs to manage its run rare business to ensure contract compliance for its customers.
Which two features of Health Cloud should a consultant recommend the company use?
Choose 2 answers

- A. Sales Agreements
- B. MedTech Accelerator
- C. Advanced Account Forecasting
- D. Remote Device Monitoring

Answer: A,B

Explanation:
For managing the MedTech company's business operations and ensuring contract compliance, MedTech Accelerator and Sales Agreements are the most relevant Health Cloud features.
* Purpose:
* Provides industry-specific templates and configurations tailored for MedTech companies to manage complex processes such as equipment tracking, service level agreements (SLAs), and customer contract compliance.
* Capabilities:
* Tracks customer contracts and ensures compliance with regulatory and operational requirements.
* Helps streamline processes like inventory management and maintenance scheduling.
* Purpose:
* Enables companies to define, track, and manage agreements with customers, including product quantities, pricing, and timelines.
* Capabilities:
* Tracks fulfillment against agreements to ensure compliance with contractual obligations.
* Provides visibility into sales performance and adherence to commitments, reducing risks of non- compliance.
* Advanced Account Forecasting (Option B):
* Focused on revenue prediction and quota management rather than contract compliance.
* Remote Device Monitoring (Option D):
* While relevant to device tracking, it does not address contract compliance or business process management.
References:
MedTech Accelerator Overview
Sales Agreements in Salesforce

NEW QUESTION # 27
Bloomington Caregivers has identified the need to encrypt data to comply with the Health Insurance Portability and Accountability Act (HIPAA).
What are three key considerations when complying with HIPAA regulations using Salesforce Shield in conjunction with Bloomington Caregivers' data strategy?
Choose 3 answers

- A. Providing access to third-party auditors to regularly review Shield implementation settings
- B. Ensuring that sensitive data is encrypted both In transit and at rest
- C. Implementing audit trails and regularly reviewing them to detect unauthorized access attempts
- D. Using third-party data backup solutions to store backups of sensitive data off-site
- E. Configuring data retention policies to ensure that records are retained for the appropriate length of time

Answer: B,C,E

Explanation:
When complying with HIPAA using Salesforce Shield, Bloomington Caregivers must:
Encrypt sensitive data in transit and at rest:

Shield Platform Encryption ensures encryption at rest; Salesforce uses TLS for encryption in transit.
Extract:
"Salesforce Shield encrypts sensitive data at rest. Salesforce also encrypts data in transit using TLS." (Source: Salesforce Security Guide, Shield Platform Encryption Guide) Implement and regularly review audit trails:
Shield Event Monitoring and Field Audit Trail help monitor data access and modifications.
Extract:
"Implement audit trails and monitor them to detect unauthorized or suspicious activities." ([Source: Salesforce Security Guide, Shield Platform Encryption Guide]) Configure data retention policies:
Retain records for legally required periods to comply with HIPAA.
Extract:
"Data retention policies must comply with legal and regulatory requirements, including HIPAA." ([Source: Salesforce Security Guide]) Why not B or C?
Providing access to third-party auditors is not a Salesforce Shield requirement; such reviews are typically handled internally.
Using third-party backup solutions is not a core Shield/HIPAA control within Salesforce, and data residency must be managed with care.

NEW QUESTION # 28

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