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## Peoplecert DevOps-Foundation Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Measurement, Metrics, and Reporting: This section of the exam measures the skills of DevOps engineers and covers metrics that help monitor and evaluate the performance of DevOps practices. Topics include speed, quality, culture, change lead time, cycle time, and the use of dashboards, value-driven metrics, and AIOps in reporting and decision-making.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Core DevOps Principles: This section of the exam measures the skills of IT operations specialists and covers essential DevOps principles such as the Three Ways, the Theory of Constraints, and Chaos Engineering. It also introduces the concept of learning organisations, showing how systemic thinking supports continuous improvement.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Culture, Behaviours, Operating Models: This section of the exam measures the skills of DevOps engineers and covers how to assess and evolve organisational culture in relation to DevOps transformation. It includes concepts such as Cultural Debt, Behavioural Models, and Organisational Maturity, helping professionals understand team dynamics and readiness for change.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>• Exploring DevOps: This section of the exam measures the skills of DevOps engineers and covers the foundations of DevOps, including its emergence as a critical discipline in the digital era. It introduces learners to the basic purpose, evolution, and significance of DevOps in modern software and infrastructure environments.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>• Business and Technology Frameworks: This section of the exam measures the skills of IT operations specialists and covers various supporting frameworks that intersect with DevOps. These include Agile and Lean, IT Service Management, Value Stream Management, Site Reliability Engineering, Safety Culture, Learning Organisations, and Continuous Funding models that enable long-term adaptability.</li></ul>
Topic 6	<ul style="list-style-type: none"><li>• Key DevOps Practices: This section of the exam measures the skills of DevOps engineers and covers core DevOps practices including Continuous Integration, Continuous Testing, Continuous Delivery, and Continuous Deployment. It explores concepts such as Site Reliability Engineering, DevSecOps, Value Stream Management, Platform Engineering, and modern practices like ChatOps and observability.</li></ul>
Topic 7	<ul style="list-style-type: none"><li>• Sharing, Shadowing and Evolving: This section of the exam measures the skills of IT operations specialists and covers the collaborative and adaptive elements of DevOps in enterprise settings. It explores leadership, typical barriers and risks, and outlines how organisations can evolve their DevOps practices through continuous learning, peer shadowing, and experience-based transformation.</li></ul>

## Peoplecert PeopleCert DevOps Foundationv3.6Exam Sample Questions (Q32-Q37):

### NEW QUESTION # 32

Which of the following does NOT make DevOps important now?

- A. IT must continue to operate in a silo culture
- B. Enterprises have young, nimble start-up competitors
- C. Time to value must accelerate
- D. Consumers have "app" mentalities and expectations

**Answer: A**

Explanation:

The urgency for DevOps adoption is driven by increasing market competition, evolving customer expectations, and the need for

rapid delivery of value.

\* B: Nimble start-ups often deliver faster and more innovatively, putting pressure on established enterprises.

\* C: Customers expect continuous improvement and seamless digital experiences ("app mentality").

\* D: Reducing time-to-value is essential for staying competitive and meeting business demands.

However, A describes a siloed culture-something DevOps actively works to eliminate, not a reason for its importance. In fact, remaining siloed is an obstacle to achieving DevOps benefits, not a driver for adoption.

Therefore, A is the correct "NOT" choice.

References:

PeopleCert DevOps Foundation v3.6 - Business Drivers Section

Accelerate- Market Forces and Organizational Response

The DevOps Handbook- Culture and Collaboration Principles

### NEW QUESTION # 33

Which of The Three Ways increases the flow of work from left to right?

- A. The Second Way
- B. All of the above
- C. The First Way
- D. The Third Way

**Answer: C**

Explanation:

The "Three Ways" are foundational principles in DevOps:

\* The First Way focuses on increasing the flow of work from left (development) to right (operations). It is about optimizing the entire system for fast delivery, limiting bottlenecks, and enabling a rapid flow of features and fixes to customers.

\* The Second Way is about amplifying feedback loops so corrections can be made early.

\* The Third Way emphasizes continual learning and experimentation.

Extract-style reference:

"The First Way emphasizes the performance of the entire system, as opposed to the performance of a specific silo of work or department. The goal is to maximize the flow of work (value) from Development to Operations to the customer."

-Gene Kim, The Phoenix Project / DevOps Handbook

PeopleCert DevOps Foundation v3.6 highlights this in the section on "Principles and Practices," emphasizing The First Way as critical to accelerating flow.

### NEW QUESTION # 34

An organization has had a series of recent failures in one of their core applications. The time it took to identify and resolve the error exceeded agreed service levels. The IT service provider is trying to identify ways to improve their ability to recover while also improving their resiliency. Which of the following principles behind the Third Way could help their situation?

- A. They could provide more opportunities for feedback from DevOps stakeholders
- B. They could intentionally inject faults into their infrastructure to practice their ability to recover and identify ways to increase their resiliency
- C. They could analyze their internal processes to identify constraints that are affecting workflow and delays
- D. They could review their MTTR statistics to see where they could add more redundant systems

**Answer: B**

Explanation:

The Third Way in DevOps emphasizes continual learning and experimentation. One of the most effective resilience-building practices in this category is chaos engineering or deliberate fault injection. This involves introducing controlled failures into systems-such as shutting down services, simulating network latency, or exhausting resources-to test the organization's recovery capability in realistic scenarios. By practicing recovery under controlled conditions, teams identify weaknesses in monitoring, automation, documentation, and communication before a real incident occurs. This improves Mean Time to Recovery (MTTR) and overall system resilience.

Option A (constraint analysis) relates to the First Way (flow optimization). Option C focuses on feedback loops (Second Way).

Option D (adding redundancy) is a possible improvement but does not inherently practice and improve operational recovery skills in the same way as deliberate fault injection.

Therefore, B is the most appropriate Third Way principle for improving resilience in this scenario.

References:

### NEW QUESTION # 35

An organization is struggling to reduce delays when launching new projects.  
Which of the following automation practices could help reduce these delays?

- A. All of the Above
- B. Test-driven development
- C. Automated continuous integration and builds
- D. Treating infrastructure as code

**Answer: A**

Explanation:

Reducing delays in launching projects requires eliminating manual, time-consuming tasks in the delivery process:

\* A: Continuous Integration (CI) with automated builds speeds up integration and reduces defects.

\* B: Test-Driven Development (TDD) ensures quality from the start, reducing rework and post-development bug fixing.

\* C: Infrastructure as Code (IaC) enables rapid, repeatable provisioning of environments, avoiding manual setup delays.

All three practices contribute to faster, more reliable project starts. As PeopleCert notes, combining these practices creates a strong automation foundation, enabling organizations to move from idea to delivery quickly.

Therefore, D- All of the above- is correct.

References:

PeopleCert DevOps Foundation v3.6 - Automation Practices

The DevOps Handbook- CI, TDD, and IaC Principles

### NEW QUESTION # 36

A large insurance provider has an aggressive growth strategy that includes opening a record number of new locations, a digital transformation, and the replacement of several legacy applications.

What is the MOST effective way to minimize the change fatigue that teams experience when introducing DevOps?

- A. Use email to communicate about the changes more frequently
- B. Provide project-based funding to support the adoption of DevOps practices
- C. Tie the introduction of DevOps to business strategies and goals
- D. Reward and promote innovators only

**Answer: C**

Explanation:

Change fatigue occurs when employees experience too many changes without clear purpose or connection to business value. The most effective way to reduce resistance is to ensure that DevOps adoption is aligned with strategic business goals and clearly demonstrates how it supports organizational priorities.

When teams see the direct business impact of their work- such as improved customer experience, faster delivery of products, or increased competitiveness- they are more likely to embrace change.

Options A, B, and C may have short-term benefits but do not address the underlying need for strategic alignment and purpose.

Thus, D is the most effective way to minimize change fatigue during DevOps introduction.

References:

PeopleCert DevOps Foundation v3.6 - Organizational Change Management

The DevOps Handbook- Aligning DevOps with Business Outcomes

### NEW QUESTION # 37

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