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Scrum PSPO-II (Professional Scrum Product Owner II) Certification Exam is designed for Product Owners who have already obtained the PSPO-I certification and are seeking to further enhance their skills and knowledge in the Agile product development process. PSPO-II Exam is administered by Scrum.org, a well-known and respected organization in the Agile community, and is recognized globally as a benchmark for excellence in Product Ownership.

### Scrum Professional Scrum Product Owner II Sample Questions (Q13-Q18):

#### NEW QUESTION # 13

What is typical work for a Product Owner in a Sprint?  
(choose the best two answers)

- A. Collaborate with stakeholders, user communities and other Product Owners.
- B. Attend every Daily Scrum to answer functional questions about the Sprint Backlog.
- C. Update the work plan for the Developers on a daily basis.
- D. Work with the Developers on Product Backlog refinement.
- E. Create financial reporting upon the spent hours reported by the Developers.

**Answer: A,D**

Explanation:

As a Product Owner, you are accountable for maximizing the value of the product and the work of the Scrum Team. To do this, you need to collaborate with various stakeholders, user communities and other Product Owners to understand their needs, expectations and feedback, and to align them with the product vision and strategy. You also need to work with the Developers on Product Backlog refinement, which is an ongoing activity to add detail, estimates and order to Product Backlog items. This helps the Developers to understand what is valuable and feasible to deliver in the upcoming Sprints, and to plan and execute their work accordingly. These are typical and essential work for a Product Owner in a Sprint.

The other options are not typical or effective work for a Product Owner in a Sprint. Attending every Daily Scrum is not necessary, as the Daily Scrum is an event for the Developers to inspect their progress and plan their next steps. The Product Owner can attend the Daily Scrum if invited by the Developers, but should not interfere or answer questions that are not related to the Sprint Goal or the Product Backlog. Creating financial reporting upon the spent hours reported by the Developers is not a valuable activity, as it does not reflect the outcome or the value delivered by the product. It also goes against the Scrum values of trust and respect, as it implies that the Developers are not self-managing or committed to their work. Updating the work plan for the Developers on a daily basis is also not a good practice, as it undermines the autonomy and creativity of the Developers, and reduces their ability to inspect and adapt their work based on the empirical evidence. The Product Owner should not tell the Developers how to do their work, but rather focus on what is the most valuable outcome for the product.

References:

Professional Scrum Product Owner™ II Certification  
Understanding and Applying the Scrum Framework  
Managing Products with Agility

#### NEW QUESTION # 14

You started measuring product feature usage in your last release. You are surprised to learn that a sizable percentage of the features you thought were very important are never or rarely used.

Which of the following actions could you take to further evaluate this unexpected result?  
(choose all that apply)

- A. Run experiments to increase your understanding of what customers find valuable.
- B. Spend more time talking to users to identify the impact they seek.
- C. Examine whether the rarely used features solve the intended problem.
- D. Disable the features that have never been used and listen for feedback.

**Answer: A,B,C**

Explanation:

Option A is correct because talking to users is one of the best ways to understand their needs, goals, and pain points. By spending more time with them, you can identify the impact they seek from your product and how your features align with that impact. This will help you validate your assumptions and learn from your customers<sup>12</sup>.

Option B is incorrect because disabling features that have never been used is a risky and potentially harmful action. It may cause frustration and confusion for the users who rely on those features, or who may want to use them in the future. It may also damage your reputation and trust with your customers. Instead of disabling features, you should seek feedback from your users and understand why they are not using them<sup>34</sup>.

Option C is correct because running experiments is a powerful way to increase your understanding of what customers find valuable. By testing different hypotheses and measuring the outcomes, you can learn from your data and evidence. You can also use experiments to validate your ideas and assumptions before investing in building features<sup>5</sup>.

Option D is correct because examining whether the rarely used features solve the intended problem is a crucial step to evaluate your product performance. You should review your product vision and goals, and assess how your features contribute to them. You should also analyze the feedback and data you have collected from your users and stakeholders, and identify any gaps or mismatches between your features and their needs.

References:

1: Product Backlog Management

2: Stakeholders & Customers

3: Product Value

4: Evidence-Based Management

5: Product Vision

6: Forecasting & Release Planning

7: [Business Strategy](https://www

#### **NEW QUESTION # 15**

The Evidence-Based Management framework helps you to: (choose the best answer)

- A. Understand whether your PMO is efficient.
- B. Better track your progress against plans.
- C. Improve the predictability of Scrum Team velocity.
- **D. Improve your ability to deliver value.**

**Answer: D**

#### **NEW QUESTION # 16**

Your company's product has been through multiple releases. It is not meeting revenue expectations.

What measure will help you understand the problem? (choose the best answer)

- **A. Usage Index.**
- B. Innovation Rate.
- C. Release Frequency.
- D. Lead Time.

**Answer: A**

#### **NEW QUESTION # 17**

You are a Product Owner for a product that publishes customer usage rates by feature.

An influential stakeholder does not believe the data showing the usage rates, and insists that a particular feature is essential, despite data showing low usage rates. The stakeholder believes that measuring feature usage is a waste of time.

As Product Owner you have confirmed that the data is accurate and believe that the data is valuable to help you and your team.

What should you do?

(choose the best answer)

- **A. Continue to measure and publish the data, to provide openness and transparency, and use it to inform your decisions.**
- B. Continue measuring feature usage and use it to inform your decisions, but do not publish it.

- C. Stop measuring feature usage to appease the stakeholder.

**Answer: A**

Explanation:

As a Product Owner, you are accountable for maximizing the value of the product and the work of the Scrum Team. To do this, you need to have a clear understanding of the product vision, the product value, and the product backlog management. Measuring feature usage is one way to gather empirical evidence of the value delivered by the product and the feedback from the customers and users. This data can help you validate or invalidate your assumptions, prioritize the product backlog items, and inspect and adapt the product strategy.

Therefore, measuring feature usage is not a waste of time, but a valuable practice for agile product management.

Moreover, as a Product Owner, you are also responsible for engaging with the stakeholders and customers, and providing them with transparency and openness. This means that you should share the data and the insights you gain from it with them, and invite them to collaborate with you and the Scrum Team. This can help you build trust and alignment, and foster a culture of experimentation and learning. Therefore, you should not hide the data or stop measuring it, but rather use it as a basis for constructive dialogue and decision making.

References:

Professional Scrum Product Owner II Certification

Managing Products with Agility

Evidence-Based Management

## NEW QUESTION # 18

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