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>> **Cert Salesforce-Slack-Administrator Guide** <<

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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details

Topic 1	• User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.
Topic 2	• Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.
Topic 3	• Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.
Topic 4	• Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.
Topic 5	• App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.
Topic 6	• Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.

Salesforce Certified Slack Administrator Sample Questions (Q170-Q175):

NEW QUESTION # 170

What are the main benefits of Workflow Builder? (Choose all that apply.)

- A. Templates are available for download.
- B. Developers and engineers can easily automate efficiencies in their development.
- C. It supports integration with various third-party apps for easy data transfer between services.
- D. Non-developers can easily automate business processes.

Answer: A,C,D

Explanation:

Slack's Workflow Builder is designed to:

"Allow non-developers to automate routine tasks without writing code, support integrations with apps and services for enhanced workflows, and provide templates that users can customize." While developers can use Workflow Builder, it is primarily aimed at non-technical users; developers usually prefer building custom apps or using Slack APIs.

(Reference: Slack Administration Study Guide - Workflow Builder Overview)

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NEW QUESTION # 171

You're a Workspace Admin looking to set up a user group for a new hire class your organization has recently hired.

What is a key benefit of setting up a user group for these individuals?

- A. The user group can then be added to all relevant new-hire and onboarding channels, ensuring that no one gets left behind or is accidentally excluded from any channels they should be in.
- B. These users will only be granted access to the channels that they've been added to, ensuring that other organization channels remain confidential until they complete their onboarding.
- C. When writing a message from any of their workspaces on the Enterprise Grid, any member can send a notification to the new hires with one @mention.
- D. Admins can foster a sense of community by creating a group-only direct message (DM).

Answer: A

NEW QUESTION # 172

You're planning a surprise milestone birthday party for your Team Leader virtually. Currently, the planning committee consists of two other direct team members. However, there are plans to invite a few cross-functional friends, and ask them to contribute towards a gift basket and flowers.

What should you do to facilitate the conversation?

(Select the best answer.)

- A. Create a thread for planning in your existing team channel and