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Oracle Utilities Customer to Meter and Customer Cloud Service 2025

Implementation Professional Sample Questions (Q43-Q48):

NEW QUESTION # 43

For a specific task carried out for a service order field activity, where can an implementation configure the types of completion events to perform to implement the outcome for that type of activity?

- A. Service Order Activity Type
- B. Field Activity Type
- **C. Field Task Type**
- D. Inbound Communication
- E. Outbound Communication

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, service order field activities are tasks performed in the field, such as meter installations, inspections, or disconnections, and are managed through specific configurations that define their outcomes. The Field Task Type is the entity where an implementation configures the types of completion events to implement the outcome for a specific field activity. According to the Oracle Utilities Customer to Meter Configuration Guide, the Field Task Type defines the detailed characteristics of a field task, including the completion events (e.g., updating a service point status, creating a measurement, or triggering a notification) that occur when the task is completed.

The Field Task Type allows for precise configuration of the actions to be taken upon task completion, such as updating system records, generating follow-up tasks, or initiating communications. This is critical for ensuring that the outcome of a field activity aligns with business processes. For example, if a field task involves installing a meter, the Field Task Type might specify completion events like updating the service point's device configuration and creating an initial measurement.

The other options are incorrect for the following reasons:

Option A: Outbound Communication is used to configure messages sent from the system (e.g., notifications to customers or third parties) but does not define completion events for field tasks.

Option B: Field Activity Type defines the high-level category of field activities (e.g., meter installation, disconnection) but does not provide the granular configuration of completion events, which is handled by the Field Task Type.

Option C: Inbound Communication manages messages received by the system (e.g., from external systems or devices) and is unrelated to field task completion events.

Option D: Service Order Activity Type is a broader configuration that governs the service order process but does not specify the detailed completion events for individual field tasks.

The Oracle Utilities Customer to Meter Implementation Guide emphasizes that the Field Task Type is the appropriate configuration point for defining completion events, as it allows implementations to tailor the outcomes of field activities to meet specific business requirements. For instance, a Field Task Type for a meter reading task might include a completion event to validate the reading and update the measuring component, ensuring accurate billing data.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Field Task Type Configuration
Oracle Utilities Customer to Meter Implementation Guide, Chapter: Service Orders and Field Activities

NEW QUESTION # 44

An implementation has the following requirements: Many customers are installing their own solar electrical generation equipment. When these customers generate more electricity than required for their own use, the surplus can be exported back to the power grid. To measure this generation, the utility has installed special scalar devices at customers' premises. These devices have separate registers to measure the energy generated (export) and the energy received (import) from the power grid. Both types of read will be stored in kWh, but the import is subtractive and export is consumptive. Which solution should an implementation choose to configure the measuring component types for these specific requirements?

- A. Create one new measuring component type for creating a new measuring component that will be linked to two different scalar devices (one device for import and the other for export).
- B. Create one new measuring component type for creating two measuring components, one measuring component for subtractive import and the other for consumptive export, that will be linked to one scalar device.
- C. Create two service points, one for subtractive import measuring component and the other for consumptive export, that will be linked to one scalar device.
- **D. Create two new measuring component types, one for subtractive import and the other for consumptive export, to enable the creation of two measuring components that will be linked to one scalar device.**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, the requirement to measure both import (energy received from the grid) and export (energy sent to the grid from solar generation) using a single scalar device with separate registers requires careful configuration of measuring component types. The Oracle Utilities Customer to Meter Configuration Guide specifies that the correct solution is to create two new measuring component types, one for subtractive import and the other for consumptive export, to enable the creation of two measuring components that will be linked to one scalar device.

A measuring component is a point that captures and stores measurement data, and its type defines how the data is processed (e.g., subtractive or consumptive). In this scenario:

The subtractive import measuring component type processes import readings by subtracting the previous reading from the current reading to calculate consumption (e.g., grid energy used).

The consumptive export measuring component type processes export readings as direct measurements of energy generated and sent to the grid.

By creating two distinct measuring component types, the system can link two measuring components to a single scalar device (the meter), each corresponding to a separate register (one for import, one for export).

This configuration ensures accurate tracking of both import and export energy in kWh, with the appropriate calculation logic applied.

The Oracle Utilities Customer to Meter Implementation Guide highlights that this approach is ideal for net metering scenarios, as it allows utilities to bill customers for net consumption (import minus export) while accurately reporting exported energy for credits or grid management.

The other options are incorrect:

Option A: Create one new measuring component type for creating a new measuring component that will be linked to two different scalar devices. This is incorrect, as the requirement specifies a single scalar device with separate registers, not two devices.

Option B: Create two service points, one for subtractive import measuring component and the other for consumptive export, that will be linked to one scalar device. This is incorrect, as a single service point is sufficient, and multiple service points would unnecessarily complicate the configuration.

Option D: Create one new measuring component type for creating two measuring components, one measuring component for subtractive import and the other for consumptive export, that will be linked to one scalar device. This is incorrect, as a single measuring component type cannot support both subtractive and consumptive calculations simultaneously; separate types are needed.

Practical Example: A customer with solar panels has a scalar meter with two registers: one for import (subtractive) and one for export (consumptive). The utility configures two measuring component types:

"Import kWh" (subtractive) and "Export kWh" (consumptive). Two measuring components are created and linked to the meter, capturing import readings (e.g., 500 kWh - 400 kWh = 100 kWh used) and export readings (e.g., 200 kWh generated). The system uses these measurements for net metering, billing the customer for net consumption and crediting export.

The Oracle Utilities Customer to Meter User Guide notes that this configuration supports renewable energy integration, enabling utilities to manage distributed generation while maintaining billing accuracy.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Measuring Component Types and Net Metering

Oracle Utilities Customer to Meter Implementation Guide, Chapter: Device Configuration for Renewable Energy

Oracle Utilities Customer to Meter User Guide, Section: Managing Measuring Components

NEW QUESTION # 45

An implementation is configuring VEE groups to include rules to be run when loading initial measurement data (IMD). What can a VEE group be directly associated with?

- A. Device Type and Device
- **B. Measuring Component Type and Measuring Component**
- C. Measuring Component Type only
- D. Device Configuration Type only
- E. Device Type only
- F. Device Configuration Type and Device Configuration

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, VEE (Validation, Editing, and Estimation) groups contain rules that process initial measurement data (IMD) to ensure accuracy before usage calculations or billing. The Oracle Utilities Customer to Meter Configuration Guide specifies that a VEE group can be directly associated with Measuring Component Type and Measuring Component. This

association allows the system to apply specific VEE rules to measurements based on the type of measuring component (e.g., scalar, interval) or the individual measuring component itself, enabling precise validation tailored to the device's characteristics.

The Measuring Component Type defines the general properties of a measuring component (e.g., whether it measures kWh, gallons, or demand), while the Measuring Component is the specific instance linked to a device. By associating VEE groups with these entities, the system ensures that the appropriate validation rules (e.g., high/low checks, multiplier application) are applied to the measurement data. For example, a VEE group for a scalar kWh measuring component type might include rules to check for readings outside expected ranges, while a specific measuring component might have additional rules based on its historical data.

The other options are incorrect for the following reasons:

Option A: Device Configuration Type and Device Configuration are related to device setup but are not directly associated with VEE groups, which focus on measurement data.

Option C: Device Type only is too broad, as VEE groups require more granular associations to apply specific rules.

Option D: Measuring Component Type only is partially correct but incomplete, as VEE groups can also be associated with individual Measuring Components.

Option E: Device Type and Device are not directly linked to VEE groups, as the focus is on measurement data rather than the device itself.

Option F: Device Configuration Type only is incorrect, as VEE groups are not limited to device configurations.

Practical Example: A utility configures a VEE group for a Measuring Component Type used for residential electric meters, including a rule to flag readings exceeding 10,000 kWh. For a specific Measuring Component at a high-usage customer's service point, the VEE group is further customized to adjust the threshold to

15,000 kWh based on historical data. This dual association ensures accurate validation for both the type and the individual component.

The Oracle Utilities Customer to Meter Implementation Guide emphasizes that associating VEE groups with Measuring Component Types and Measuring Components provides flexibility to handle diverse metering scenarios, ensuring data quality for billing and reporting.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: VEE Group Configuration Oracle Utilities Customer to Meter Implementation Guide, Chapter: Measurement Validation and Processing

NEW QUESTION # 46

Asset types define the attributes for assets and components of a certain type, including a variety of other information. Which two pieces of information may be included on asset types not considered as a class of components?

- A. List of types of asset activities that can be created for assets of this type
- **B. List of types of components that can be attached to assets of this type**
- C. List of location types where assets of this type can be located
- **D. Whether or not assets of this type can have attached components**
- E. List of specifications that can be attached to assets of this type

Answer: B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, asset types define the characteristics and attributes of assets (e.g., meters, transformers) and their components. The Oracle Utilities Customer to Meter Configuration Guide explains that asset types not considered as a class of components (i.e., primary assets rather than sub-components) can include:

Statement A: "List of types of components that can be attached to assets of this type." This is correct, as asset types specify which component types (e.g., registers, communication modules) can be attached to the asset.

Statement C: "Whether or not assets of this type can have attached components." This is also correct, as the asset type configuration indicates whether the asset can support attached components.

The other statements are incorrect:

Statement B: The list of location types is typically associated with service points or premises, not asset types.

Statement D: Specifications are defined separately and linked to assets, not listed directly in the asset type configuration.

Statement E: Asset activities are managed through activity types and are not a direct attribute of asset types.

Thus, the correct answers are A and C, as they accurately reflect the configuration options for asset types.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Asset Type Configuration Oracle Utilities Customer to Meter Implementation Guide, Chapter: Asset Management

NEW QUESTION # 47

An adjustment is based on an Adjustment Type. Which three statements are correct regarding Adjustment Types?

- A. They can default an Adjustment Amount to adjustments.
- B. They control whether a rate is to be called to calculate an adjustment amount.
- C. They control the valid Adjustment Profiles that adjustment types can belong to.
- D. They control the valid Service Agreement (SA) Types that adjustments can be linked to.
- E. They control how adjustments appear on a customer's bills.

Answer: A,B,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, an Adjustment Type defines the characteristics and rules for creating adjustments, which are financial transactions that modify a service agreement's balance. The Oracle Utilities Customer to Meter Billing Guide provides detailed insights into Adjustment Types:

Statement A: They control how adjustments appear on a customer's bills. This is correct.

Adjustment Types specify how adjustments are presented on bills, including descriptions, formatting, and whether they are shown as separate line items or aggregated.

Statement C: They can default an Adjustment Amount to adjustments. This is correct. Adjustment Types can be configured to default a specific amount (e.g., a fixed \$50 credit), simplifying the creation of standard adjustments.

Statement D: They control whether a rate is to be called to calculate an adjustment amount. This is correct. Adjustment Types can define whether a rate schedule is used to calculate the adjustment amount (e.g., for usage-based adjustments) or if a fixed or manual amount is applied.

The Oracle Utilities Customer to Meter Configuration Guide elaborates that Adjustment Types are highly configurable, allowing utilities to tailor adjustments to specific business needs, such as promotional credits, error corrections, or regulatory fees. These settings ensure that adjustments are processed consistently and integrated with billing and financial systems.

The other statements are incorrect:

Statement B: They control the valid Adjustment Profiles that adjustment types can belong to. This is incorrect, as Adjustment Profiles are not a standard concept in the system; approval profiles may exist, but they are not controlled by Adjustment Types.

Statement E: They control the valid Service Agreement (SA) Types that adjustments can be linked to. This is incorrect, as SA Types are associated with adjustments indirectly through account or service agreement configurations, not directly via Adjustment Types.

Practical Example: A utility creates an Adjustment Type for a "New Customer Credit" with a default amount of \$25 (Statement C), configured to appear as a distinct line item on the bill (Statement A). The Adjustment Type also specifies that no rate calculation is needed (Statement D), as the amount is fixed. When applied to a service agreement, the adjustment reduces the balance by \$25 and is clearly displayed on the customer's bill.

The Oracle Utilities Customer to Meter User Guide highlights that Adjustment Types streamline financial corrections and promotions, ensuring transparency and accuracy in customer billing.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Adjustment Types and Configuration
Oracle Utilities Customer to Meter Configuration Guide, Section: Adjustment Processing
Oracle Utilities Customer to Meter User Guide, Section: Managing Adjustments

NEW QUESTION # 48

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