

# ServiceNow CIS-TPRM Exam Sample Online | CIS-TPRM Exam Review

The screenshot displays a ServiceNow exam interface for the CIS-CSM track, which contains 240 questions. The current question, Q1, is titled 'COMMUNITY DISCUSSION' and is categorized under 'Recent discussions'. The question asks whether agents and managers can create knowledge articles from community questions by default. The interface shows 'Answer A' as the correct response, stating that they generally cannot because the 'knowledge harvester' role is not assigned to them. Below this, 'Key Insights' are listed: agents and managers lack the ability to create knowledge articles by default; the functionality requires the 'knowledge harvester' role; and the question specifically asks about creating knowledge articles, not cases. At the bottom, the 'AI RECOMMENDED ANSWER' section confirms that the AI agrees with the suggested answer (A) and provides reasoning: agents and managers typically lack the permission to directly create knowledge articles.

**ServiceNow - CIS-CSM**  
240 Questions

Q1

### COMMUNITY DISCUSSION

*Recent discussions*

**Answer A**

agents and managers generally do not have the ability to create knowledge articles from community questions by default. This functionality requires the 'knowledge harvester' role, which is not automatically assigned to these roles. The question specifically asks about creating knowledge articles, not cases, and this distinction is key to answering the question correctly.

**Key Insights**

- Agents and managers generally do not have the ability to create knowledge articles from community questions by default
- This functionality requires the 'knowledge harvester' role, which is not automatically assigned to these roles
- 'The question specifically asks about creating knowledge articles, not cases'

**AI RECOMMENDED ANSWER**

The AI agrees with the suggested answer, which is A (True).

**Reasoning:** Agents and managers, by default, typically lack the permission to directly create

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## **CIS-TPRM Exam Review - CIS-TPRM Official Cert Guide**

For ServiceNow CIS-TPRM exam applicants who don't always have access to the internet, desktop-based practice exam software is appropriate. This ServiceNow CIS-TPRM practice test software is compatible with Windows computers. Much like the web-based practice exam, our desktop practice test simulates the actual test. This Certified Implementation Specialist - Third-party Risk Management (CIS-TPRM) exam simulation software has the same features as our web-based practice exam, including most probable real exam questions, customizable practice test sessions, and quick result on how you did. To eliminate mistakes and exam anxiety, we advise using this ServiceNow CIS-TPRM practice test software.

### **ServiceNow Certified Implementation Specialist - Third-party Risk Management Sample Questions (Q127-Q132):**

#### **NEW QUESTION # 127**

Why is it important to conduct due diligence requests before engaging with a new third party?

Response:

- A. To establish a close personal relationship with the third-party staff
- B. To negotiate lower service fees
- C. To collect detailed information that helps in identifying potential risks before formal engagement
- **D. To reduce the administrative burden of ongoing risk assessments**

**Answer: D**

#### **NEW QUESTION # 128**

Effective Third-party Tiering Configuration helps in:

(Choose two)

Response:

- A. Reducing the time required for onboarding new third parties
- **B. Decreasing overall operational costs**
- C. Prioritizing audit schedules based on the tier
- **D. Allocating resources more efficiently for risk assessment and monitoring**

**Answer: B,D**

#### **NEW QUESTION # 129**

In Contact Configuration, what is essential for ensuring effective communication?

Response:

- A. Assigning multiple contacts for each third party without specific roles
- **B. Establishing a single point of contact for all communications**
- C. Defining clear roles and responsibilities for each contact
- D. Limiting contact information to email addresses only

**Answer: B**

### NEW QUESTION # 130

In TPRM, what is the significance of the "due diligence" phase?

Response:

- A. It is primarily focused on negotiating service level agreements.
- B. It involves the continuous monitoring of the third-party's performance.
- C. It is a legal requirement for all third-party contracts.
- **D. It is the process of collecting detailed information about a third-party before forming a business relationship.**

**Answer: D**

### NEW QUESTION # 131

Which of the following elements are typically considered in third-party risk assessment calculations?

(Choose two)

Response:

- **A. The third party's historical compliance with industry standards**
- B. The financial stability of the third party
- **C. The personal preferences of the third party's CEO**
- D. The color of the third party's logo

**Answer: A,C**

### NEW QUESTION # 132

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