CGEIT Exam Questions & Answers: Certified in the Governance of Enterprise IT Exam & CGEIT Exam Braindumps

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The Certified in the Governance of Enterprise IT (CGEIT) certification is a globally recognized designation that validates the expertise of professionals in the area of IT governance. Certified in the Governance of Enterprise IT Exam certification is offered by ISACA, a leading global association that focuses on the governance, security, and management of information technology. The CGEIT Certification is designed to confirm the knowledge and skills required to govern and manage enterprise IT effectively.

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According to the market research, we have found that a lot of people preparing for the CGEIT exam want to gain the newest information about the exam. In order to meet all candidates requirement, we compiled such high quality CGEIT study materials to help you. It is believed that our products will be very convenient for you, and you will not find the better study materials than our CGEIT Exam Question. If you willing spend few hours to learn our study materials, you will pass the exam in a short time. Now we are going to introduce our CGEIT test questions to you.

The CGEIT Certification Exam is designed for professionals who work in IT governance, risk management, and compliance. CGEIT exam is ideal for professionals who are looking to advance their careers in IT governance and want to demonstrate their knowledge and skills to potential employers. Certified in the Governance of Enterprise IT Exam certification is also ideal for professionals who are looking to specialize in IT governance and want to differentiate themselves from their peers.

ISACA Certified in the Governance of Enterprise IT Exam Sample Questions (Q510-Q515):

NEW QUESTION # 510
What should be done FIRST when feedback indicates recently implemented software products are not meeting business unit expectations?

- A. Confirm user acceptance testing (UAT) was completed.
- B. Institute a new software training program

- C. Request a gap analysis.
- D. Review help desk logs.

Answer: C

Explanation:
A gap analysis is a method of assessing the differences in performance between a business' information systems or software applications to determine whether business requirements are being met and, if not, what steps should be taken to ensure they are met successfully1. A gap analysis typically involves identifying non-compliant processes or activities; assessing their risk levels; determining potential corrective actions that can be taken to address them; and implementing those corrective measures1. Once completed, organizations can then measure their progress toward achieving full compliance over time1.
A gap analysis should be done first when feedback indicates recently implemented software products are not meeting business unit expectations, as it can help identify the root causes of the dissatisfaction, the gaps between the current and desired state of the software products, and the actions needed to close those gaps. A gap analysis can also help align the software products with the business strategy, goals, and expectations, as well as ensure compliance with regulations and policies.
Reviewing help desk logs, confirming user acceptance testing (UAT) was completed, and instituting a new software training program are also important steps to take when software products are not meeting expectations, but they are not the first step. Reviewing help desk logs can help gather feedback and identify issues or errors with the software products, but it does not provide a comprehensive analysis of the gaps and solutions. Confirming UAT was completed can help verify that the software products were tested by the end users before implementation, but it does not address the reasons why the feedback was negative after implementation. Instituting a new software training program can help improve the user's skills and knowledge of the software products, but it does not guarantee that the software products will meet their needs and expectations.

NEW QUESTION # 511
Which of the following is the BEST way to ensure the continued usefulness of IT governance reports for stakeholders?

- A. Rely on IT leaders to advise when adjustments should be made.
- B. Conduct quarterly audits and adjust reporting based on findings.
- C. Issue frequent service level satisfaction surveys.
- D. Establish a standard process for providing feedback.

Answer: D

Explanation:
The best way to ensure the continued usefulness of IT governance reports for stakeholders is to establish a standard process for providing feedback. This means that the organization should define and communicate the purpose, scope, format, frequency, and distribution of the IT governance reports, and solicit input from the stakeholders on how well the reports meet their information needs and expectations. The feedback process should also include mechanisms for collecting, analyzing, and acting on the feedback, as well as reporting back to the stakeholders on the changes made or planned. This will help to ensure that the IT governance reports are relevant, accurate, timely, and consistent, and that they support the decision-making and accountability of the stakeholders

NEW QUESTION # 512
Which of the following should be the PRIMARY governance objective for selecting key risk indicators (KRIs) related to legal and regulatory compliance?

- A. Identifying the risk of noncompliance
- B. Measuring IT alignment with enterprise risk management (ERM)
- C. Demonstrating sound risk management practices
- D. Ensuring the effectiveness of IT compliance controls

Answer: A

Explanation:
Key risk indicators (KRIs) are metrics that measure the likelihood and impact of potential or actual risks.
KRIs related to legal and regulatory compliance are designed to help the enterprise monitor and manage the risk of violating laws, regulations, standards, or ethical practices that apply to its operating environment. The primary governance objective for selecting KRIs related to legal and regulatory compliance should be to identify the risk of noncompliance, which means assessing the probability and severity of compliance breaches, as well as the root causes and consequences of such breaches. By identifying the

risk of noncompliance, the enterprise can take proactive measures to prevent, mitigate, or remediate compliance issues, and to ensure that its compliance program is effective, efficient, and aligned with its business objectives and strategies. References: CGEIT Exam Content Outline | ISACA1, CGEIT Review Manual (Digital Version), Compliance Metrics and KPIs For Measuring Compliance Effectiveness - RiskOptics2,

11 Key Compliance KPIs + Examples (& Why You Should Track Them ...3

NEW QUESTION # 513

What should be the FIRST action of a new CIO when considering an IT governance framework for an enterprise?

- A. Understand corporate culture and IT'S role in providing business value.
- B. Understand critical IT processes to define the scope of the IT governance framework.
- C. Develop an IT balanced scorecard to monitor and track IT performance.
- D. Verify stakeholder sponsorship of the IT governance initiative.

Answer: A

Explanation:

This action is important because corporate culture is the shared set of norms, beliefs, and values that influence the behavior and attitudes of the organization's members. Corporate culture can support or hinder IT governance, depending on how well it aligns with the IT governance objectives. IT's role in providing business value is the extent to which IT contributes to the achievement of the business strategy, goals, and needs. IT's role in providing business value can vary depending on the industry, market, and competitive environment of the enterprise12.

By understanding corporate culture and IT's role in providing business value, the new CIO can gain insight into the current state and challenges of IT governance in the enterprise, as well as the expectations and requirements of the stakeholders. The new CIO can also identify the gaps and opportunities for improvement or innovation in IT governance, and develop a vision and strategy for IT governance that is aligned with the corporate culture and business value34.

The other options are not the first action of a new CIO when considering an IT governance framework for an enterprise, but rather subsequent actions that depend on the outcome of understanding corporate culture and IT's role in providing business value. Understanding critical IT processes to define the scope of the IT governance framework is a step that occurs after the new CIO has established the objectives and priorities for IT governance, and needs to determine which processes are essential for delivering value and managing risk5. Verifying stakeholder sponsorship of the IT governance initiative is a step that occurs after the new CIO has developed a business case and a communication plan for IT governance, and needs to secure the support and commitment of the key decision-makers and influencers6. Developing an IT balanced scorecard to monitor and track IT performance is a step that occurs after the new CIO has implemented and executed the IT governance framework, and needs to measure and report on the outcomes and benefits of IT governance7.

NEW QUESTION # 514

Which of the following BEST enables effective enterprise risk management (ERM)?

- A. Risk ownership
- B. Risk register
- C. Risk training
- D. Risk tolerance

Answer: A

Explanation:

According to the CGEIT exam content outline1, one of the subtopics under the domain of Risk Optimization is "Risk Ownership and Accountability". This subtopic covers the process of assigning and communicating the roles and responsibilities for risk management to the appropriate stakeholders, such as business owners, process owners, or risk owners. Risk ownership is the best way to enable effective enterprise risk management (ERM), as it ensures that the risks are identified, assessed, treated, monitored, and reported by the people who have the authority, knowledge, and interest to manage them. Risk ownership also fosters a risk-aware culture and promotes accountability and transparency for risk management23.

The other options are not as effective as risk ownership to enable ERM. A risk register is a tool that records and tracks the information about the risks, such as their description, category, impact, likelihood, status, and action plan. A risk register is useful for documenting and communicating the risks, but it does not ensure that the risks are managed properly by the responsible parties4. A risk tolerance is a measure that defines the acceptable level of variation from the expected outcome or objective. A risk tolerance is important for setting the boundaries and criteria for risk management, but it does not guarantee that the risks are aligned with the business strategy and objectives5. A risk training is a program that provides education and awareness on risk management concepts,

methods, and tools. A risk training is beneficial for enhancing the skills and competencies of the risk management staff and stakeholders, but it does not ensure that they perform their roles and responsibilities effectively6.

NEW QUESTION # 515

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