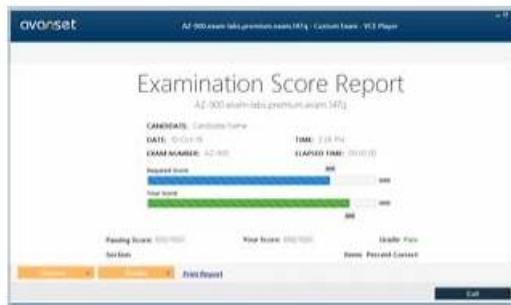# CIS-HAM Exam Questions Vce | Latest CIS-HAM Exam Test



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## ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q95-Q100):

**NEW QUESTION # 95**
Which catalogs support the request and procurement process? (Choose three.)

- A. Asset Catalog
- B. Procurement Catalog

- C. Service Catalog
- D. Product Catalog
- E. Vendor Catalog

**Answer: B,C,D**

Explanation:
Explanation
The Product Catalog contains the list of hardware products that are available for purchase from vendors or internal sources1. It helps to standardize the hardware assets and reduce costs by consolidating purchases1.
The Service Catalog provides a user-friendly interface for requesting hardware assets and services from the IT department2. It helps to automate the fulfillment process and track the status of requests2.
The Procurement Catalog contains the list of hardware products that are currently on order or have been received from vendors3. It helps to manage the procurement process and track the delivery and receipt of assets3.
The Vendor Catalog and the Asset Catalog are not directly involved in the request and procurement process, although they provide useful information for asset management. The Vendor Catalog contains the list of vendors that supply hardware products4. The Asset Catalog contains the list of hardware assets that are owned by the organization.
References: 1: Product Catalog - ServiceNow 2: Service Catalog - ServiceNow 3: Procurement Catalog - ServiceNow 4: Vendor Catalog - ServiceNow : [Asset Catalog - ServiceNow]

## NEW QUESTION # 96
How do you calculate residual value?

- A. Subtract the amortized value from the cost of the asset
- B. Subtract the depreciation from the cost of the asset
- C. Subtract storage and lease cost from the cost of the asset
- D. Subtract the salvage value from the cost of the asset

**Answer: D**

## NEW QUESTION # 97
Inventory audit results provide easy visibility into the reconciliation of scanned assets to the existing inventory. What audit statuses are displayed as part of the results? (Choose four.)

- A. Expected and not found
- B. Scanned and expected
- C. Scanned and not expected
- D. Scanned
- E. Not found
- F. New

**Answer: A,B,C,F**

Explanation:
https://docs.servicenow.com/bundle/utah-it-asset-management/page/product/hardware-asset-management /reference/audit-results.html

## NEW QUESTION # 98
What is the global standard for product recognition used during hardware model normalization?

- A. UPC
- B. UNSPSC
- C. IAPSO
- D. ECCMA
- E. NIGP

**Answer: B**

**NEW QUESTION # 99**

Which of an organization's assets are managed using stockrooms?

- A. All available stock, consumable or not
- B. All disposable assets
- C. All hardware and software assets
- D. Just consumable assets

**Answer: A**

Explanation:
Explanation
According to the ServiceNow Hardware Asset Management documentation, stockrooms are places to which assets are assigned. Stockrooms can contain any type of asset, whether it is consumable or not, as long as it is available for use or deployment. Stockrooms are separate, standalone entities in the Asset Management application that help manage assets across locations and monitor stock levels1. Stockrooms are not limited to hardware or software assets, nor are they only for disposable assets.
References:
ServiceNow Hardware Asset Management: Stockrooms

**NEW QUESTION # 100**

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