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**CIS-SPM**

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## ServiceNow CIS-SPM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Security Architecture and Engineering: This section examines security models and design principles, system and application security, as well as cryptography and key management.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Security Operations: In this section, the focus is on security monitoring and analytics, incident response and management, forensics and investigations, and patch and vulnerability management.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Communication and Network Security: This section covers network architecture and design, secure communication protocols, wireless network security, and strategies to defend against network attacks.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Identity and Access Management: This section explores authentication methods and technologies, authorization and access control models, and the identity management lifecycle.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>Information Security Governance: This section of the exam delves into security management concepts and principles, examining organizational structures and roles in security. It also covers developing and implementing security policies, standards, and procedures.</li></ul>
Topic 6	<ul style="list-style-type: none"><li>Security Assessment and Testing: This section focuses on security audit principles and methodologies, penetration testing techniques, and the use of security metrics and reporting.</li></ul>
Topic 7	<ul style="list-style-type: none"><li>Privacy Management: This section covers privacy principles and regulations, privacy impact assessments, data protection techniques, and the concepts of privacy by design.</li></ul>
Topic 8	<ul style="list-style-type: none"><li>Software Development Security: This section emphasizes securing the software development lifecycle, including application security testing, code review, secure coding practices, and third-party software management.</li></ul>

# Customizable PDF Questions for Improved Success in ServiceNow CIS-SPM Certification Exam

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## ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q16-Q21):

### NEW QUESTION # 16

Which colors are used as indicators of project health in a project status report?

Choose 3 answers

- A. Blue
- B. Yellow
- C. Green
- D. Red
- E. Orange

**Answer: B,C,D**

### NEW QUESTION # 17

The RIDAC workflow can be modified by using which recommended feature?

- A. Workflow Editor
- B. Flow Designer
- C. Project Form
- D. Service Catalog

**Answer: A**

Explanation:

According to the RIDAC (Risk, Issue, Decision, Action, and Request Changes) record entries for a project document, the RIDAC workflow can be modified by using the Workflow Editor, which is a graphical tool that allows you to create and edit workflows. The other options are not correct, as they are not recommended features for modifying the RIDAC workflow. The Project Form is used to create and update project records. The Flow Designer is used to automate processes without coding. The Service Catalog is used to order items and services.

### NEW QUESTION # 18

Which role can configure the parameters of the demand workbench that is provided with the base system?

- A. it\_project\_manager.
- B. All roles.
- C. business\_stakeholder.
- D. it\_pps\_admin.

**Answer: D**

Explanation:

Explanation

According to the Demand Workbench document, the role that can configure the parameters of the demand workbench that is provided with the base system is it\_pps\_admin. This role grants access to the Project Portfolio Suite application and allows the user to configure the demand workbench settings, such as the axes, the quadrants, the bubble size, and the color. The other options are not correct, as they are not roles that can configure the parameters of the demand workbench. The all roles option is too broad and does not specify a particular role. The business\_stakeholder role grants access to the Business Stakeholder Portal and allows the user to view and submit demands. The it\_project\_manager role grants access to the Project Portfolio Management application and

allows the user to create and update projects.

### NEW QUESTION # 19

If a lens has four entities, which entity within the lens structure would not have a parent reference?

- A. Second-level entity
- B. Third-level entity
- C. Bottom entity
- D. Top-level entity

**Answer: D**

Explanation:

Explanation

According to the ServiceNow documentation<sup>1</sup>, a lens is a hierarchical structure that consists of entities and relationships. An entity is a data object that represents a business concept, such as a project, a demand, or a resource. A relationship is a link between two entities that defines how they are connected. A lens can have up to four levels of entities, each with a parent reference to the entity above it, except for the top-level entity, which has no parent reference. The top-level entity is the root of the lens and defines its scope and type. For example, a project lens has a project as the top-level entity, and a demand lens has a demand as the top-level entity.

1:

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/it-business-management/c>

### NEW QUESTION # 20

Which related lists should primarily be used to capture financial data in a project?

Choose 2 answers

- A. Risks
- B. Programs
- C. Monetary Benefit Plans
- D. Cost Plans

**Answer: C,D**

Explanation:

Explanation

Cost Plans and Monetary Benefit Plans are the related lists that should primarily be used to capture financial data in a project. Cost Plans allow you to define the expected costs of a project over time, based on the planned and actual work, resources, and expenses. Monetary Benefit Plans allow you to define the expected financial benefits of a project over time, based on the estimated and realized value, revenue, and savings. You can find more information about these related lists in the Product Documentation for ServiceNow.

### NEW QUESTION # 21

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## Answers

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