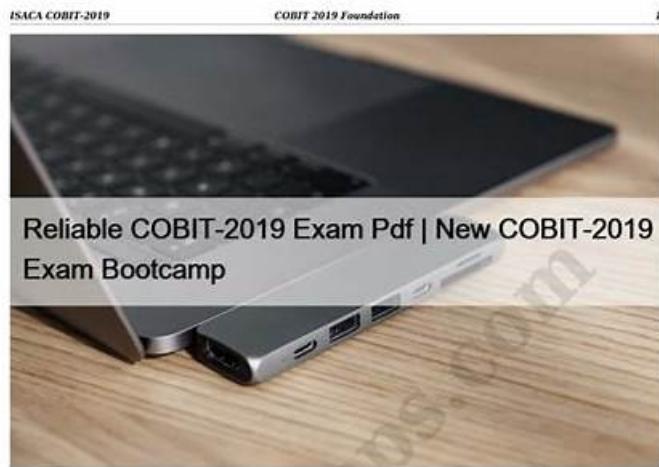


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## ISACA COBIT 2019 Foundation Sample Questions (Q100-Q105):

### NEW QUESTION # 100

When considering the IT implementation methods design factor, and the design factor value is DevOps, which of the following should be a management objective priority?

- A. Managed solution identification and build (BAI03)
- B. Managed change acceptance and transitioning (BAI07)
- C. Managed service requests and incidents (DSS02)
- D. Managed availability and capacity (BAI04)

**Answer: A**

Explanation:

The IT implementation methods design factor describes how an enterprise develops, delivers, and maintains its IT solutions. DevOps is an IT implementation method that emphasizes collaboration, automation, integration, and feedback between the development and operations teams throughout the software development life cycle. One of the management objectives that should be prioritized when using DevOps is managed solution identification and build (BAI03), which involves defining, designing, building, testing, and deploying IT solutions that meet stakeholder requirements and expectations. This management objective supports the DevOps principles of continuous delivery, continuous integration, continuous testing, and continuous deployment, which aim to deliver high-quality IT solutions faster and more reliably. References: COBIT 2019 Design Guide, page 43-45 : COBIT 2019 Process Reference Guide, page 67-69

### NEW QUESTION # 101

Within the COBIT goals cascade, stakeholder drivers are transformed into:

- A. the enterprise's actionable strategy.
- B. the enterprise's governance framework.
- C. business unit performance metrics.

**Answer: A**

Explanation:

Explanation

Within the COBIT goals cascade, stakeholder drivers are transformed into the enterprise's actionable strategy.

The COBIT goals cascade is a mechanism that helps enterprises to align their governance objectives with their stakeholder needs. It consists of four levels: stakeholder drivers, enterprise goals, alignment goals, and governance and management objectives.

Stakeholder drivers are the needs or expectations of the internal or external stakeholders of the enterprise. Enterprise goals are the specific targets or outcomes that the enterprise sets to achieve its vision and mission. Alignment goals are the intermediate goals that link the enterprise goals with the governance and management objectives. Governance and management objectives are the desired outcomes of the governance system for information and technology. Stakeholder drivers are transformed into enterprise goals through a process of analysis, prioritization, and validation. Enterprise goals form the basis of the enterprise's actionable strategy. COBIT 2019 Framework: Introduction and Methodology, COBIT 2019 Framework: Governance System

### NEW QUESTION # 102

Which of the following is an enterprise goal that would MOST likely be evaluated by using a metric "percent of services that meet or exceed targets in revenues and market share"?

- A. Optimization of business process costs
- B. Portfolio of competitive services
- C. Customer-oriented service culture

**Answer: B**

Explanation:

Explanation

An enterprise goal is a high-level statement of what the enterprise wants to achieve, aligned with the mission, vision and values of the enterprise. Portfolio of competitive services is an enterprise goal that would most likely be evaluated by using a metric "percent of services that meet or exceed targets in revenues and market share", as it reflects the need to offer products and services that are attractive to customers and differentiate the enterprise from its competitors2, p. 17. 2: COBIT 2019 Framework: Governance and Management Objectives

### NEW QUESTION # 103

Who is accountable for monitoring the performance of the execution of an EGIT implementation program plan against success metrics and adjusting long-term targets when necessary?

- A. IT process owners
- **B. Board of directors**
- C. CIO
- D. IT audit department

**Answer: B**

Explanation:

The board of directors is the highest-level governance body in an enterprise that provides strategic direction, oversight, guidance, and approval for information and technology governance. The board of directors is accountable for monitoring the performance of the execution of an EGIT implementation program plan against success metrics and adjusting long-term targets when necessary. This means that the board of directors is responsible for ensuring that the EGIT implementation program plan is aligned with the enterprise's vision, mission, values, strategy, goals, and objectives, and that it delivers the expected value and benefits to the enterprise and its stakeholders. The board of directors is also responsible for reviewing the progress and outcomes of the EGIT implementation program plan on a regular basis, using predefined success metrics such as key performance indicators (KPIs), key goal indicators (KGIs), key risk indicators (KRIs), etc., to measure the achievement of the program objectives and goals. The board of directors is also responsible for adjusting the long-term targets of the EGIT implementation program plan when necessary, based on the changing business needs, environment, risks, opportunities, etc., and ensuring that the program remains relevant and effective. References: : COBIT 2019 Implementation Guide: page 37-38 : COBIT 2019 Framework: Governance and Management Objectives: page 19-20

### NEW QUESTION # 104

Which of the following COBIT components includes a list of artifacts with links to relevant governance and management practices?

- **A. Organizational structures**
- B. Policies and procedures
- C. Information flow and items

**Answer: A**

Explanation:

Explanation/Reference: <https://www.businessbeam.com/blog/cobit-2019/>

### NEW QUESTION # 105

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