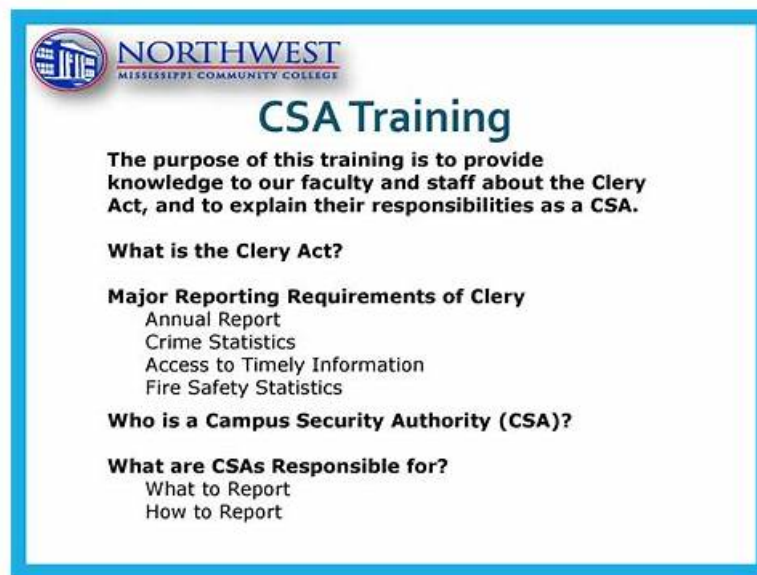


CSA Free Braindumps, CSA Training Online



P.S. Free 2025 ServiceNow CSA dumps are available on Google Drive shared by Lead1Pass: https://drive.google.com/open?id=1_Q1Z1eVGmrM0MwXUDwOxuDbnP6uc_GJv

This professionally designed desktop practice exam software is customizable, which helps you to adjust timings and questions of the mock tests. This feature of Windows-based ServiceNow Certified System Administrator software helps you improve time-management abilities and weak areas of the test preparation. We regularly upgrade this ServiceNow CSA Practice Exam software after receiving valuable feedback from experts worldwide.

ServiceNow is a powerful cloud-based platform that enables organizations to manage their IT services and operations effectively. As the demand for ServiceNow professionals continues to grow, the need for certified ServiceNow administrators has also increased. The ServiceNow Certified System Administrator (CSA) is a globally recognized certification that validates the expertise of professionals in managing and administering ServiceNow instances. The ServiceNow CSA certification exam is designed to test the knowledge, skills, and abilities required to administer and configure the ServiceNow platform.

ServiceNow CSA Exam Syllabus Topics:

Topic	Details
Topic 1	Instance Configuration: Sub-topics of this topic include installing applications and plugins, and personalizing or customizing the instance. Lastly, it focuses on common user interfaces in the Platform.
Topic 2	Data Migration and Integration: In this topic, questions about UI Policies, Business Rules, System update sets, and Scripting in ServiceNow appear.
Topic 3	Platform Overview and Navigation: The ServiceNow Platform overview and platform capabilities and services are discussed in this paper. It also delves into the ServiceNow Instance and Next Experience Unified Navigation.
Topic 4	Configuring Applications for Collaboration: In this topic, questions about Lists, Filters, Tags, Form Configuration, Task Management, Visual Task Boards (VTBs), and Notifications.

The ServiceNow CSA Exam consists of 60 multiple-choice questions and must be completed within 90 minutes. The passing score for the exam is 70%, and the exam fee is \$150. CSA exam can be taken online or at a ServiceNow testing center.

CSA Training Online, CSA Valid Vce

Candidates who become ServiceNow CSA certified demonstrate their worth in the ServiceNow field. CSA certification is proof of their competence and skills. This is a highly sought after credential and it makes career advancement easier for the candidate. To become ServiceNow CSA Certified, you must pass the ServiceNow Certified System Administrator (CSA) Exam. For this task, you need actual and updated CSA Questions.

ServiceNow Certified System Administrator Sample Questions (Q20-Q25):

NEW QUESTION # 20

ServiceNow contains a resource which provides the following:

A standard and shared set of service related definitions across ServiceNow products and platform that will enable and support true service level reporting.

A CMDB framework across our products and platform that will enable and support multiple configuration strategies.

What resource do these statements describe?

- A. Information Technology Infrastructure Library (ITIL)
- B. Information Technology Service Management (ITSM)
- **C. Common Services Data Model (CSDM)**
- D. Configuration Management Database (CMDB)

Answer: C

Explanation:

Reference:

<https://www.servicenow.com/content/dam/servicenow-assets/public/en-us/doc-type/resource-center/solution-brie>

NEW QUESTION # 21

What are three security modules often used by the System Administrator? (Choose three.)

- A. Utilities > Migrate Security
- B. Self-Service > My Access
- C. System Security > Security
- **D. System Security > High Security Settings**
- **E. System Security > Access Control (ACL)**
- F. Password Management > Security Questions
- **G. System Properties > Security**

Answer: D,E,G

Explanation:

Reference:

https://docs.servicenow.com/bundle/rome-platform-administration/page/administer/security/reference/r_GeneralIS

NEW QUESTION # 22

Which element is used to track items not saved with a field, in a record?

- **A. Activity formatter**
- B. Sidebar
- C. Dictionary
- D. List Editor

Answer: A

Explanation:

The Activity Formatter in ServiceNow is a UI element that tracks changes and updates made to a record, including actions not saved directly within a field.

Displays a timeline of record updates, including comments, work notes, and field changes.

Captures system-generated events (such as status changes).

Allows users to view historical activity on a record.

A: Sidebar- The sidebar provides quick access to navigation menus, but does not track unsaved field changes.

B: List Editor- The List Editor allows inline editing of records but does not track changes separately.

D: Dictionary- The Dictionary defines fields and tables but does not track changes made to records.

ServiceNow Activity Formatter

ServiceNow CSA Training Module: "Working with Activity Streams and Record History" Key Features of the Activity

Formatter: Why Other Answers Are Incorrect: References from Certified System Administrator (CSA) Official Documentation:

NEW QUESTION # 23

Which module would you use to customize your instance banner image, text and colors?

A Homepage Admin > Pages > Branding

- A. System Properties > Branding
- B. System UI > UI Pages > Branding
- C. System Properties > Basic Configuration UI16
- D. Service Portal > Portals > Branding

Answer: A

Explanation:

To customize the banner image, text, and colors of your instance in ServiceNow, you use the System Properties > Branding module. This module allows administrators to control various UI aspects, including the branding of the system.

Banner Image: Change the header image seen across the UI.

Text: Customize the text displayed in the header or other branding areas.

Colors: Modify the colors of various UI elements to match your company's branding.

Key Customizations Available in Branding: This is typically applied to both UI16 (desktop) and UI11 (classic) interfaces, ensuring a consistent experience across the instance.

A: Homepage Admin > Pages > Branding- This is used for homepages rather than global instance branding.

C: System Properties > Basic Configuration UI16- This section allows configuration of the UI layout and elements but does not specifically manage branding elements like banner image and colors.

E: Service Portal > Portals > Branding- This is specific to Service Portal branding, not for global instance customization.

ServiceNow Branding Configuration

ServiceNow CSA Training Module: "System Properties and Branding"

Why Other Answers Are Incorrect: References from Certified System Administrator (CSA) Official Documentation:

NEW QUESTION # 24

You have an existing customer, who is using workflows for their catalog items. Their existing purchasing policy is to require approval for any request that totals over 31000. However, management wants to change the approval threshold to 31500. Which workflow would you update to make this change?

- A. Services Approval Processing
- B. Service Catalog Request
- C. Purchasing Process Flow
- D. 6 Services Catalog Item Request

Answer: B

NEW QUESTION # 25

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To help candidates overcome this challenge, Lead1Pass offers authentic, accurate, and genuine ServiceNow CSA PDF Dumps. When preparing for the ServiceNow Certified System Administrator (CSA) certification exam, candidates need not worry about their preparation notes or the format of the CSA Exam because Lead1Pass offers updated ServiceNow Certified System Administrator (CSA) practice test material.

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