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Scrum Alliance Certified ScrumMaster Exam Sample Questions (Q24-Q29):

NEW QUESTION # 24

Developers asking for help or admitting not knowing something best demonstrates which Scrum Value?

- A. Focus
- B. Respect
- C. Commitment
- **D. Courage**

Answer: D

Explanation:

When Developers ask for help or admit they do not know something, they demonstrate Courage, one of the five Scrum Values. It takes courage to be open about challenges or limitations and seek assistance, as it fosters collaboration, transparency, and trust

within the team.

According to the 2020 Scrum Guide, the Scrum Values include:

- * Commitment: Dedicated to the team's goals and delivering value.
- * Focus: Concentrating on the Sprint Goal and avoiding distractions.
- * Openness: Transparent about work and progress.
- * Respect: Valuing each other's contributions and perspectives.
- * Courage: Taking risks, speaking up, and tackling challenges.

Why the other options are incorrect:

- * A. Respect: Respect is about valuing team members' contributions, but asking for help reflects personal courage.
- * C. Commitment: Commitment relates to dedication to achieving goals, not specifically asking for help.
- * D. Focus: Focus involves prioritizing and working toward the Sprint Goal, not addressing knowledge gaps or challenges.

NEW QUESTION # 25

Which one is true for Sprint Planning?

- **A. The work to be performed in the Sprint is planned**
- B. Customers will share the feedback
- C. The Product Backlog is refined
- D. Demo of the previous increment is done

Answer: A

Explanation:

During Sprint Planning, the Scrum Team plans the work to be performed in the upcoming Sprint. The event is time-boxed and is attended by the entire Scrum Team. The main outcomes of Sprint Planning are:

- * A Sprint Goal that defines the purpose of the Sprint.
- * Selected Product Backlog items that are forecasted to be delivered during the Sprint.
- * A plan for how the work will be completed, which is created by the Developers.

Why the other options are incorrect:

- * B. Demo of the previous increment is done: Demonstrations and feedback occur during the Sprint Review, not Sprint Planning.
- * C. Customers will share the feedback: Feedback from customers is gathered during the Sprint Review, not Sprint Planning.
- * D. The Product Backlog is refined: Product Backlog refinement is an ongoing activity, not a specific focus of Sprint Planning.

NEW QUESTION # 26

When a Scrum Master encounters resistance from outside of the Scrum Team, what should the Scrum Master do?

- **A. Work with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization**
- B. Create a status update meeting for all Scrum Masters to coordinate team dependencies
- C. Escalate to management to reprimand the resisters
- D. Not intervene in the business of others

Answer: A

Explanation:

When a Scrum Master encounters resistance from outside the Scrum Team, their role is to act as a servant leader and coach, ensuring the organization's adoption of Scrum is effective. Resistance often stems from a lack of understanding or buy-in regarding the value of Scrum.

According to the 2020 Scrum Guide, the Scrum Master serves the organization in several ways, including:

- * Leading, training, and coaching the organization in its Scrum adoption.
- * Planning and advising Scrum implementations within the organization.
- * Helping employees and stakeholders understand and enact an empirical approach for complex work.

In this case, the Scrum Master collaborates with other Scrum Masters to amplify the effectiveness of Scrum across the organization. This collaboration is essential for addressing systemic challenges or resistance to Scrum.

Why the other options are incorrect:

- * A. Escalate to management to reprimand the resisters: Escalating and seeking reprimand is not aligned with the Scrum Master's role as a facilitator and coach. This approach could create conflict rather than resolve resistance.
- * B. Not intervene in the business of others: The Scrum Master's role involves actively addressing impediments and resistance. Avoiding intervention undermines their responsibility to promote Scrum.
- * C. Create a status update meeting for all Scrum Masters to coordinate team dependencies: While collaboration among Scrum

Masters is essential, "status update meetings" are not a Scrum practice, and coordination of dependencies is typically handled within Sprint Planning or during collaborative refinement sessions.

NEW QUESTION # 27

Which activity seeks to build consensus in a group setting?

- A. Mentoring
- **B. Facilitating**
- C. Teaching
- D. Coaching

Answer: B

Explanation:

Facilitating is the activity that seeks to build consensus in a group setting. In Scrum, the Scrum Master often acts as a facilitator, helping the team reach agreements during events such as Sprint Planning, Retrospectives, or backlog refinement sessions. Facilitators guide discussions neutrally, ensuring all voices are heard and helping the group align on decisions.

According to the 2020 Scrum Guide, the Scrum Master:

- * Facilitates Scrum events as requested or needed.
- * Removes barriers to communication and fosters collaboration within the team.

Why the other options are incorrect:

- * A. Coaching: Coaching involves guiding individuals or teams to improve performance, but it is not specifically about building group consensus.
- * B. Teaching: Teaching focuses on imparting knowledge, not consensus-building.
- * C. Mentoring: Mentoring involves a one-on-one relationship where the mentor shares knowledge and experience, which is not a group activity.

NEW QUESTION # 28

Which Scrum artifacts provide transparency and opportunities for inspection and adaptation?

- A. Burndown Charts, release plan and Product Backlog
- **B. Sprint Backlog, Product Backlog and Increment**
- C. Definition of Done, Sprint Backlog and Product Backlog
- D. Definition of Done and Product Backlog

Answer: B

Explanation:

The three Scrum artifacts—Product Backlog, Sprint Backlog, and Increment—provide transparency into the work and enable opportunities for inspection and adaptation. These artifacts are essential to ensuring the Scrum Team and stakeholders can inspect progress and adapt plans to maximize value.

According to the 2020 Scrum Guide:

- * Product Backlog: Represents all the work needed to achieve the Product Goal and allows inspection and prioritization of upcoming work.
- * Sprint Backlog: A real-time plan for the Sprint that provides transparency into what the team is working on and allows inspection and adaptation during the Sprint.
- * Increment: The outcome of the Sprint that is usable and meets the Definition of Done, enabling stakeholders to inspect progress and provide feedback.

Why the other options are incorrect:

- * A. Burndown Charts, release plan and Product Backlog: Burndown charts and release plans are complementary tools, but they are not official Scrum artifacts.
- * C. Definition of Done and Product Backlog: The Definition of Done is not an artifact but a shared understanding of when work is complete.
- * D. Definition of Done, Sprint Backlog and Product Backlog: While the Sprint Backlog and Product Backlog are artifacts, the Definition of Done is not.

NEW QUESTION # 29

No matter how much you study, it can be difficult to feel confident going into the Certified ScrumMaster Exam (CSM) exam. However, there are a few things you can do to help ease your anxiety and boost your chances of success. First, make sure you prepare with real Scrum Alliance CSM Exam Dumps. If there are any concepts you're unsure of, take the time to take CSM Practice Exams until you feel comfortable. Buy Certified ScrumMaster Exam (CSM) preparation material from a trusted company such as Pass4Test. This will ensure you get updated Certified ScrumMaster Exam (CSM) study material to cover everything before the big day.

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