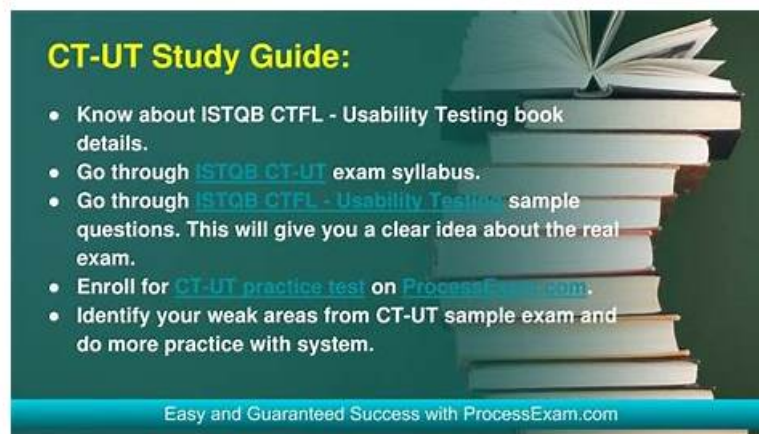# CT-UT Valid Test Review, Question CT-UT Explanations

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You can change the time and type of questions of the ISTQB CT-UT exam dumps. ISTQB Certified Tester Usability Tester practice questions improve your confidence and ability to complete the exam timely. The ISTQB CT-UT real questions are an advanced strategy to prepare you according to the test service. The ISTQB CT-UT Practice Exam software keeps track of previous attempts and shows the changes in each attempt. Knowing your weaknesses and overcoming them before the ISTQB CT-UT exam is easy.

ISTQB CT-UT Exam Syllabus Topics:

Topic	Details
Topic 1	• Usability and Accessibility Standards: This part addresses the knowledge required by Compliance Officers regarding standards and guidelines that govern usability and accessibility. It introduces ISO standards like ISO 9241-110 and ISO 9241-171, manufacturer guidelines from major platforms, and web accessibility guidelines such as WCAG. It also touches on legislation relevant to accessibility requirements, such as the UK Equality Act and the Americans with Disabilities Act.
Topic 2	• User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.
Topic 3	• Usability Testing: This section measures the practical knowledge of Usability Testers in planning, conducting, analyzing, and reporting formal usability test sessions with users. It outlines test preparation activities including writing test plans, test scripts, and tasks, as well as considerations for test locations and pilot sessions. It explains how to moderate sessions, analyze findings, classify problems by severity, and communicate results effectively to stakeholders.
Topic 4	• Risks in Usability, User Experience and Accessibility: This domain assesses the ability of Risk Analysts to identify and analyze common risks that can affect usability, user experience, and accessibility. It differentiates between product risks—such as users being unable to use a product effectively—and project risks, including lack of expertise or insufficient usability evaluation processes. Understanding these risks helps in planning effective usability testing and evaluation.
Topic 5	• Basic Concepts: This section measures the skills of Usability Analysts and covers fundamental definitions and ideas related to usability, user experience, and accessibility. It explains what usability means in terms of effectiveness, efficiency, and satisfaction within software products. User experience concepts related to emotions, perceptions, and responses before, during, and after use are included. It also addresses accessibility, focusing on usage by people with diverse abilities.

Question CT-UT Explanations & New CT-UT Exam Dumps

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ISTQB Certified Tester Usability Tester Sample Questions (Q25-Q30):

NEW QUESTION # 25
The usability team has written a usability test report. The report has the following structure:
Executive summary (1 page)
Table of contents (1 page)
Findings and recommendations (5 pages)
Objectives (2 pages)
Purpose (2 pages)
Contacts (1 page)
Which best practice does this usability test report violate?

- A. The report makes use of usability jargon
- B. The report is too long
- C. The report misses a description of the evaluation method
- D. The report misses positive findings

Answer: C

Explanation:
A best practice in usability reporting (based on ISO/IEC 25062:2006 - Common Industry Format for usability test reports) is to include a clear description of the evaluation method used. This includes how the test was designed, how participants were selected, what tasks were performed, and under what conditions the test was conducted. This ensures the results are credible and reproducible. The provided structure omits this essential information. While the report length is not excessive and positive findings may or may not be present, the key missing component is the method description.
References:
ISO/IEC 25062:2006 - Common Industry Format for Usability Test Reports
Nielsen Norman Group: How to Write Usability Reports
Usability.gov: Reporting Usability Test Results
###

NEW QUESTION # 26
You're defining usability test tasks for a web shop for mobile phones and smartphones. Finding out whether users are able to place an order easily has been identified as the main goal of the usability test.
Which of the following is a reasonable task definition to include in the test?

- A. Which mobile operating system do you prefer?
- B. Your phone broke and you're looking for a new smartphone. Your budget is 200$ and it should have an infrared sensor as you like to operate your home entertainment system with it. Find a suited smartphone and order it!
- C. Enter the item number "1469483" in the search box and click "OK". Put the first item in the cart by clicking "add to bag". Then, click on "checkout" in order to start the order process. After that, fill in the form and click on "submit".
- D. Put the first phone you find in your shopping cart!

Answer: B

Explanation:
Option B represents a realistic, goal-oriented scenario that reflects how an actual user would interact with the website. It incorporates context, user intent, constraints, and desired outcome-all characteristics of well- designed usability tasks. Option A is vague and lacks real-world motivation. Option C is too prescriptive and limits insight into user behavior, while D is a survey question, not a usability task. According to Nielsen Norman Group and ISO 25062, the best usability tasks are scenario-based,

realistic, and outcome-driven- making B the correct answer.
References:
Nielsen Norman Group: Writing Effective Usability Tasks
Usability.gov: Scenario-Based Usability Tasks
ISO 25062 - Usability Test Reporting
##

NEW QUESTION # 27

Which of the following is the highest WCAG conformance level, promising the most accessible content?

- A. Single A (A)
- B. Double A (AA)
- C. Triple A (AAA)
- D. Quadruple A (AAAA)

Answer: C

Explanation:
The Web Content Accessibility Guidelines (WCAG) define three levels of conformance for web content accessibility:
Level A (Single A) is the minimum level of compliance.
Level AA (Double A) is the standard recommended for most websites, balancing accessibility and design.
Level AAA (Triple A) is the highest and most comprehensive level of accessibility, covering the widest range of needs.
There is no such level as "Quadruple A (AAAA)," making option D invalid.
Thus, WCAG Triple A (AAA) promises the most accessible content, even though it may not always be practically achievable for all types of content.
References:
W3C: WCAG 2.1 Conformance Requirements
ISO/IEC 40500:2012 (WCAG 2.0)
W3C: How to Meet WCAG
##

NEW QUESTION # 28

Usability reviews aim to identify potential usability problems based on certain criteria. Which of the following is a reasonable criterion for a usability review?

- A. Functional requirements
- B. Opinion of the management
- C. Usability standards
- D. Statutory Code of Practice

Answer: C

Explanation:
Usability reviews evaluate a system or interface against established usability principles or standards to identify potential issues before user testing. A recognized criterion for such reviews includes adherence to usability standards such as ISO 9241 or the Web Content Accessibility Guidelines (WCAG). These standards are derived from years of research and user-centered design principles. Options A and C do not directly relate to usability. Functional requirements (option B) refer to what the system should do, not how usable it is.
Hence, option D is correct as usability standards provide a consistent, objective basis for evaluating usability.
References:
ISO 9241-110:2020 - Interaction Principles
WCAG 2.1 - Web Content Accessibility Guidelines
Nielsen Norman Group - Heuristic Evaluation
##

NEW QUESTION # 29

What is a usability test task?

- A. A process through which information about the usability of a system is gathered in order to improve the system (known as formative evaluation) or to assess the merit or worth of a system (known as summative evaluation)
- B. A test session in usability testing in which a usability test participant is executing tests, moderated by a moderator and observed by a number of observers
- C. A usability test execution activity specified by the moderator that needs to be accomplished by a usability test participant within a given period of time
- D. A document specifying a sequence of actions for the execution of a usability test. It is used by the moderator to keep track of briefing and pre-session interview questions, usability test tasks, and post- session interview questions

Answer: C

Explanation:
A usability test task is a clearly defined activity that a participant is asked to perform during a usability test session. These tasks are typically created by the test designer or moderator and are designed to reflect realistic user goals (e.g., "Find and buy a product"). The purpose is to observe the participant's interaction with the system and identify usability issues. Option A describes a usability test script, not a task. Option C defines usability evaluation in general, and D refers to a session, not a specific task. Therefore, B is correct.
References:
* ISO 25062:2006 - Common Industry Format (CIF) for Usability Test Reports
* Nielsen Norman Group: Writing Effective Usability Tasks
* Usability.gov: Usability Test Task Design
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NEW QUESTION # 30
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