

CTAL_TM_001 exam study guide

FINAL EXAM STUDY GUIDE

Word Test:

1. Center, Bold, Italics, Underline, change word size
2. Insert Date (You do not know the date)
3. Reference Footnotes
4. Bullets
5. Double spaced lines
6. Page number in the center of footer
7. Page Breaks
8. Insert Picture
9. Set up tab markers

Excel Test:

1. Center across selection and wrap text
2. Bold and center and right justified
3. Integer Currency, ex \$5 not \$5.00
4. Choose your own Color (Background and font)
5. Calculations. (Formulas will not be provided)
6. Pie chart (Highlight will be provided)
7. Bar chart (Highlight will be provided)

Power Point

1. Choose designated Design Template
2. Type your name in the footer
3. Add more slides
4. Bullets
5. Copy and Paste Pie Chart and Bar Chart from Excel Test
6. Add Custom Animation

Written Test

1. What does each device do? For example, Input Device is accepting data and statements from user. How about CPU, Output Device, and memory / secondary storage?
2. Identify what is hardware and what is software, for example, CPU is hardware and OS is software.
3. Size of storage (Match Column 1 with Column 2), for example, 1 MB is about one million bytes.
4. What is information processing cycle? (How computers get information and process it?)
5. Identify the difference between operating system and application software.
6. Know when to use Microsoft Word, Excel, Access, PowerPoint, FrontPage, and GIS.
7. Capability of read/write/erase on different types of optical disks
8. What are Network and Internet? (Know the terms of server, URL, ISP, e-commerce, web browser)
9. You will have problems like match two columns, multiple choices and fill in the blanks

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ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q176-Q181):

NEW QUESTION # 176

You have been asked to implement formal reviews at your company. From the list below, what are the correct characteristics of a formal review?

- Entry and exit criteria have been defined.
- Checklists created to be used by all reviewers.
- Consistency with current project plan is checked.
- Metrics on effectiveness will be gathered.
- The review will be moderated by a lead auditor.

- A. c, d and e.
- B. a, b and c.
- C. b, c and e.
- **D. a, b and d.**

Answer: D

NEW QUESTION # 177

Why might a RAD approach be a better option for the test manager rather than a sequential development? 2 credits

- A. More time can be spent on test execution as less formal documentation is required.
- B. Time-box constraints will guarantee code releases are delivered on schedule.
- C. It will extend the development team's abilities and enhance future delivery capabilities.
- **D. It will allow the marketing, clerical and testing staff to validate and verify the early screen prototypes.**

Answer: D

Explanation:

Explanation/Reference:

Explanation:

NEW QUESTION # 178

Your team has been assigned to test a loyalty card program for a supermarket chain. Because this is a highly competitive market significant investment has been made to determine the shortcomings of the products offered by competitors. While the feature sets are mostly the same, there is a wide variance in usability and performance and the users' perceptions of these quality characteristics. Given only this information, what test approach would be most appropriate?

- A. Model-based
- B. Requirements-based
- C. Experience-based
- **D. Risk-based**

Answer: D

Explanation:

* Context Analysis:

* Competitive market conditions emphasize the importance of usability, performance, and user perceptions, highlighting risks to user satisfaction and product success.

* Evaluation of Test Approaches:

* A. Model-based:

* Incorrect. This approach is used for validating predefined models, not addressing specific usability and performance risks.

* B. Experience-based:

- * Incorrect. Useful for exploratory testing but does not directly align with prioritizing and addressing risks.
- * C. Risk-based:
- * Correct. Focuses on identifying and mitigating the highest risks, such as usability and performance in this context.
- * D. Requirements-based:
- * Incorrect. Emphasizes functional completeness, not specific quality characteristics like usability or performance.
- * Syllabus Alignment:
- * ISTQB Advanced Test Management syllabus highlights risk-based approaches as effective for addressing high-impact quality characteristics (TM-1.3.4).

References:

ISTQB Advanced Level Test Management Syllabus (TM-1.3.4)=====

NEW QUESTION # 179

Identify the THREE types of formal peer reviews that can be recognized. 1 credit

- A. Management review
- B. Audit
- C. Inspection
- D. Walkthrough
- E. Informal review
- F. Technical review
- G. Assessment

Answer: C,D,F

NEW QUESTION # 180

You are a newly appointed Test Manager in an organisation that has no separate test team, no formal testing process and testing is considered to be, at best, ad-hoc in approach. The IT director is keen to introduce improvement across all areas of the organisation, not just testing. This is so that the current level of maturity can be assessed and roadmaps outlined for improving processes in a staged way. He has asked you to recommend a test process improvement model and you have suggested TMMi. Which ONE of the following is a valid reason for your recommendation? SELECT ONE OPTION

- A. It provides the fastest way to take testing to an optimized state.
- B. It helps address highest priority testing issues with limited formality.
- C. It provides bench-marking against industry averages using objective measurements.
- D. It naturally complements the IT director's process improvement goals for the organisation.

Answer: D

NEW QUESTION # 181

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