

Field-Service-Consultant Premium Exam | Online Field-Service-Consultant Version



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Salesforce Field-Service-Consultant: Salesforce Certified Field Service Consultant Exam is an essential certification for professionals who want to demonstrate their expertise in Salesforce Field Service Lightning. It is a rigorous exam that requires candidates to have a solid understanding of field service automation, scheduling and dispatching, workforce management, and mobile workforce management. Becoming certified in this area can provide numerous benefits, including increased job opportunities, higher salaries, and access to a community of like-minded professionals.

>> **Field-Service-Consultant Premium Exam** <<

Online Field-Service-Consultant Version, Field-Service-Consultant Practice Exam Questions

It is browser-based; therefore no need to install it, and you can start practicing for the Salesforce Certified Field Service Consultant

(Field-Service-Consultant) exam by creating the Salesforce Certified Field Service Consultant (Field-Service-Consultant) practice test. Our Salesforce Certified Field Service Consultant (Field-Service-Consultant) exam dumps give help to give you an idea about the actual Salesforce Field-Service-Consultant Exam. You can attempt multiple Salesforce Certified Field Service Consultant (Field-Service-Consultant) exam questions on the software to improve your performance.

Salesforce Field-Service-Consultant is a certification that validates an individual's ability to design field service solutions efficiently and effectively using Salesforce technology. Salesforce Certified Field Service Consultant certification aims to equip individuals with an in-depth understanding of the Salesforce Field Service platform and its various capabilities.

Salesforce Certified Field Service Consultant Sample Questions (Q31-Q36):

NEW QUESTION # 31

How should a Consultant configure Salesforce Field Service to ensure agents and dispatchers can quickly create Work Orders with the appropriate materials?

- A. Create Work Types with Products Required.
- B. Create Work Types with Products Consumed.
- C. Create Work Types with Work Order Line Items.
- D. Create Work Types and Locations.

Answer: A

NEW QUESTION # 32

A technician reported that the travel time calculated between appointments is often too short because job delays throughout the day. Which setting should a consultant consider to improve travel time accuracy?

- A. Estimated travel time, minimize travel
- B. Travel speed unit, actual travel time
- C. Street level routing, Default travel speed
- D. Minimum grade, default operating hour

Answer: C

Explanation:

Explanation

Street Level Routing is a feature that calculates travel time between service appointments based on actual road distance and traffic conditions[131]. Default Travel Speed is a setting that defines the average speed of resources when traveling between service appointments[132]. Using Street Level Routing and Default Travel Speed would allow improving travel time accuracy by taking into account real-time road conditions and resource speed. Minimum Grade, Default Operating Hour would not affect travel time accuracy. Minimum Grade is a setting that defines the minimum skill level required for resources to be matched with service appointments[133]. Default Operating Hour is a record that defines the default working hours for resources[134]. Estimated Travel Time, Minimize Travel would not affect travel time accuracy. Estimated Travel Time is a field on the service appointment object that shows the expected travel time for the assigned resource[135]. Minimize Travel is an optimization criterion that prioritizes reducing travel time when scheduling service appointments[136]. Travel Speed Unit, Actual Travel Time would not affect travel time accuracy. Travel Speed Unit is a setting that defines the unit of measurement for travel speed such as miles per hour or kilometers per hour[137]. Actual Travel Time is a field on the service appointment object that shows the actual travel time recorded by the resource[138]. References:

https://help.salesforce.com/s/articleView?id=sf.fs_street_level_routing_overview.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fs_default_travel_speed.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fs_minimum_grade.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fs_default_operating_hours_overview.htm&type=5

https://developer.salesforce.com/docs/atlas.en-us.api.meta/api/sforce_api_objects_serviceappointment_estimated

https://help.salesforce.com/s/articleView?id=sf.fs_scheduling_policies_optimization_criteria.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fs_travel_speed_unit.htm&type=5

https://developer.salesforce.com/docs/atlas.en-us.api.meta/api/sforce_api_objects_serviceappointment_actualtravel

NEW QUESTION # 33

how should the consultant recommend visualizing the highest revenue generating service appointments on the Gantt?

- A. Use map report layers.
- B. Create a Gantt action to highlight.
- **C. Color code using Gantt palettes.**
- D. Add the relevant field to the field set.

Answer: C

NEW QUESTION # 34

Universal Containers uses a complex service model that involves scheduling multiple Service Technicians for each customer interaction (e.g., an install). How can a Consultant ensure that a Service Technician enters the data necessary to track completed work?

- A. Update the Case Feed and tag the associated Service Representative.
- B. Update the Service Appointment and its associated parent record.
- C. Update the Work Order and its associated parent Account.
- **D. Update the Work Order Line Item and its associated parent Asset.**

Answer: D

NEW QUESTION # 35

Universal Containers wants ensure that inventory needed for repair jobs is tracked and managed so Technicians have the material for their jobs. Which two ways should a Consultant recommend tracking these inventory requirements in Salesforce? Choose 2 answers

- **A. Products Required for Work Order Line Items**
- B. Products Required for Service Appointments
- **C. Products Required for Work Orders**
- D. Products Required for Service Resources

Answer: A,C

NEW QUESTION # 36

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