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PT-AM-CPE Certified Professional - PingAM Exam

1. Which protocol is primarily used for Single Sign-On (SSO) in enterprise environments?

A. FTP
B. SAML
C. SMTP
D. SNMP

Answer: B. SAML

Explanation: Security Assertion Markup Language (SAML) is widely used for Single Sign-On (SSO) in enterprise environments, enabling secure exchange of authentication and authorization data between parties.

2. What does MFA stand for in authentication mechanisms?

A. Multi-Factor Authentication
B. Mandatory File Access
C. Multi-Frame Allocation
D. Managed Firewall Access

Answer: A. Multi-Factor Authentication

Explanation: MFA stands for Multi-Factor Authentication, which enhances security by requiring multiple forms of verification before granting access.

3. Which of the following is NOT a factor in Multi-Factor Authentication?

A. Something you know
B. Something you have
C. Something you can see
D. Something you are

Answer: C. Something you can see

Explanation: The traditional MFA factors are something you know (e.g., password), something you have (e.g., token), and something you are (e.g., biometrics). "Something you can see" is not a standard MFA factor.

4. OAuth 2.0 is primarily used for:

A. User authentication
B. Token-based authorization
C. Encrypting data
D. Establishing VPN connections

1

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Ping Identity Certified Professional - PingAM Exam Sample Questions (Q54-Q59):

NEW QUESTION # 54

Which statements are correct about push notification authentication implemented with PingAM?

A . The user must have a device with a camera and install the Authenticator app.

B . The registration and authentication steps must be part of the same authentication tree.

C . To register a device the user scans a barcode with the Authenticator installed on their device.1 D . During subsequent authentication processes, PingAM instructs the push server to send a notification to the registered device, and waits for the user to use the Authenticator app to approve the request.2 Options:

- A. A and B only
- B. B, C, and D only
- C. A, B, and C only
- D. A and D only

Answer: D

Explanation:

Push authentication in PingAM 8.0.2 utilizes the ForgeRock/Ping Authenticator app to provide a seamless, out-of-band multi-factor authentication (MFA) experience.3 To understand the correct statements, we must look at the technical requirements and the authentication lifecycle defined in the "MFA: Push Authentication" documentation.

Statement A is correct: For the initial setup, a device with a camera is required because the registration process involves scanning a QR code generated by PingAM. Additionally, the user must install the specific Authenticator app (available for iOS and Android) to handle the cryptographic exchange and receive push notifications.4 Statement D is correct: This accurately describes the runtime flow of a push journey. When a user reaches a Push Sender node, PingAM communicates with the Push Notification Service (Apple APNs or Google FCM).5 The user's device receives the notification, and PingAM enters a "waiting" state (via the Push Result Verifier node) until the user either approves or denies the request within the app.6 Why other statements are incorrect:

Statement B is incorrect because registration and authentication are typically handled by separate trees. Best practice dictates a "Device Registration" tree for the initial onboarding and a "Login/MFA" tree for day-to-day access. Forcing them into the same tree would be inefficient and create a poor user experience.

Statement C is a common point of confusion; while the user scans a code, the documentation refers to it as a QR code, not a standard barcode. In technical certification contexts, this distinction is often strictly enforced.

Therefore, only statements A and D represent the verified facts of the Push implementation in version 8.0.2, making Option C the correct answer.

NEW QUESTION # 55

In a default PingAM configuration, what type of keystore stores the secret ID named storepass, which contains the encrypted password of the default-keystore secret store?

- A. Environment and system property secret store
- B. Hardware Security Module secret store
- C. Filesystem secret store
- D. Keystore secret store

Answer: C

Explanation:

In PingAM 8.0.2, the management of sensitive data such as passwords and cryptographic keys is handled through a unified Secret Store framework. This framework abstracts the source of the secret from the component that consumes it using Secret IDs. One of the most critical secret IDs in a standard installation is storepass.

The storepass secret ID is specifically used by the default-keystore (which is typically a "Keystore secret store" pointing to keystore.jks or keystore.p12). Before AM can access the keys within the default-keystore to sign tokens or encrypt data, it must first unlock the keystore itself using the password mapped to the storepass secret ID.

According to the PingAM "Secrets, certificates, and keys" documentation, in a default file-based configuration, PingAM initializes a Filesystem secret store as its primary global store. This store is configured to look into a specific directory within the AM configuration path (usually .../openam/secrets/). Inside this directory, AM expects to find files named after the secret IDs they contain. For the storepass ID, there is typically a corresponding file (such as storepass or .storepass) containing the cleartext or encrypted password required to open the primary keystore.

While AM can be configured to use an Environment and system property secret store (Option B) for high-portability cloud

deployments, the "out-of-the-box" default behavior during a standard installation relies on the filesystem. Option A is incorrect because the storepass is the key to the keystore, not a secret inside it, and Option D refers to specialized hardware integrations not used in a default software-only setup. Therefore, the Filesystem secret store is the correct technical answer for the default location of the storepass.

NEW QUESTION # 56
During the PingAM startup process, what is the location and name of the file that the PingAM bootstrap process uses to connect to the configuration Directory Services repository?

- A. <user-home-dir>/.openam/config/boot.json
- B. <user-home-dir>/<am-instance-dir>/config/boot.json
- C. <user-home>/<am-instance-dir>/boot.json
- D. /path/to/tomcat/<tomcat-instance-dir>/webapps/<am-instance-dir>/boot.json

Answer: C

Explanation:
In PingAM 8.0.2, especially when utilizing File-Based Configuration (FBC), the startup sequence relies on a "bootstrap" phase to locate the system's configuration. According to the "Installation Guide" and "Configuration Directory Structure," the primary file involved in this process is named boot.json.
The boot.json file contains the essential connection details required for the AM binaries to find and unlock the configuration store (usually PingDS). This includes the LDAP host, port, bind DN, and references to the secret stores needed to decrypt the configuration.
The location of this file is determined by the Configuration Directory path specified during the initial setup. By default, PingAM creates its configuration directory in the home directory of the user running the web container. The standard path structure is <user-home>/<am-instance-dir>/. Therefore, the boot.json file is located at the root of this instance directory: <user-home>/<am-instance-dir>/boot.json.
Options A and D are incorrect because they place the file inside a /config subdirectory; while AM has many config files in subdirectories, the boot.json sits at the root to be accessible as the first point of entry.
Option B is incorrect because it suggests the file is stored within the Tomcat webapps folder. PingAM specifically avoids storing configuration data within the web application binaries to ensure that configuration persists even if the .war file is deleted or redeployed.
Understanding the location of boot.json is vital for DevOps engineers who need to automate the deployment of PingAM using tools like Amster or when troubleshooting a "Failed to connect to the configuration store" error during server startup.

NEW QUESTION # 57
Which area of PingAM does affinity mode relate to?

- A. Authorization
- B. Load balancing
- C. Authentication
- D. Self-service

Answer: B

Explanation:
In PingAM 8.0.2, the term Affinity Mode (or session affinity) is strictly related to Load Balancing (Option B). It describes a configuration where a load balancer ensures that all requests belonging to a specific user session are consistently routed to the same PingAM server instance in a cluster.
According to the "Load Balancing" and "Deployment Planning" documentation:
Affinity is critical for performance in stateful deployments. While PingAM can operate in a "stateless" manner by retrieving sessions from the Core Token Service (CTS) on every request, this creates unnecessary overhead. Affinity Mode allows the AM server to satisfy requests using its local "In-memory" session cache.
There are two primary levels of affinity discussed in PingAM documentation:
Client-to-AM Affinity: Usually handled by the load balancer using a cookie (like the AMLB cookie) to keep the user on the same AM node.
AM-to-DS Affinity: Used when AM connects to the CTS (PingDS). This ensures that an AM server always talks to the same directory server node to avoid "replication lag" where a session might be written to one DS node but not yet visible on another.
Without affinity, the system remains functional due to the CTS, but performance decreases as every request requires a cross-

network database lookup. Therefore, affinity is a core concept of the Load Balancing and high-availability architecture.

NEW QUESTION # 58
An administrator has a requirement to reconfigure the attribute used to search for users in a LDAP Data Store. What Data Store configuration attribute would they need to change?

- A. LDAP Users Bind Attribute
- B. LDAP Users Find Attribute
- C. LDAP Users Index Attribute
- D. LDAP Users Search Attribute

Answer: D

Explanation:
When integrating PingAM 8.0.2 with an external LDAP directory (such as PingDS or Active Directory), the Identity Store configuration defines how AM interacts with that directory. A common task is defining which LDAP attribute should be used when a user attempts to log in with a username.
According to the "Identity Store Configuration Reference," the property LDAP Users Search Attribute is the correct attribute to modify. This field defines the LDAP attribute name that AM uses in its search filter to find a matching user entry. For example, if this property is set to uid, AM will execute a search like (&(objectClass=person)(uid=username)). If the requirement changes such that users should log in using their email addresses, the administrator would update this property to mail.
LDAP Users Search Attribute (Option A): Directly controls the attribute used in the user lookup query.
LDAP Users Bind Attribute (Option C): This is used to specify which attribute forms the Distinguished Name (DN) during a bind operation, but the initial "finding" of the user is governed by the Search Attribute.
Option B and D: These are not standard property names within the PingAM Data Store configuration UI.
Understanding this mapping is essential for aligning PingAM with the existing schema of an organization's directory. This setting is typically found under Realms > [Realm Name] > Identity Stores > [Store Name] > LDAP Secondary Configuration.

NEW QUESTION # 59
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