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The Jira Cloud Administrator certification exam is aimed at individuals who have experience working with Jira Cloud and who are looking to demonstrate their expertise in administering and managing the platform. ACP-120 exam covers a range of topics, including user management, project management, issue tracking, workflows, and reporting.

The ACP-120 exam covers a range of topics, including user management, project configuration, issue types and workflows, and integrations with other tools. Successful candidates will have a deep understanding of the features and functionality of Jira Cloud, as well as the ability to troubleshoot issues and optimize the platform for their team's needs. Jira Cloud Administrator certification is ideal for Jira Cloud administrators, project managers, and anyone responsible for managing Jira Cloud on a day-to-day basis.

The ATlassian ACP-120 Exam covers a wide range of topics related to Jira Cloud administration, including user management, project management, issue management, workflow management, and system administration. ACP-120 exam is designed to test the candidate's ability to configure and customize Jira Cloud to meet the needs of their organization. It also assesses their understanding of best practices for maintaining and optimizing Jira Cloud instances.

## ATlassian Jira Cloud Administrator Sample Questions (Q16-Q21):

### NEW QUESTION # 16

Your management team needs to see a list of only those issues that were resolved in the previous week, from Sunday to Saturday.

The list needs to be sent to them each week on Tuesdays. You plan to create a saved filter and filter subscription to do this. Which JQL query will return the correct results?

- A. resolved,= startOfWeek(-1) AND resolved startOfWeek()
- B. status changed TO RESOLVED BEFORE startOfWeek()
- C. resolved endOfWeek(1)
- D. resolved>=startOfDay(-7) AND resolved < startOfDay()

**Answer: A**

#### NEW QUESTION # 17

Henry was recently assigned multiple issues in a classic software project. He has not received any email notifications about the assignment of these issues but he received notifications about other changes to issues from this and other projects. Identify two possible reasons (Choose two)

- A. The Issue Updated event does not list the current assignee as a recipient in the project's notification scheme
- B. Henry is missing the Browse Projects project permission in the Jira project
- C. Henry adjusted his personal email notification preference to not notify him when he is the assignee of an issue
- D. Henry is missing the Assignable User project permission in the Jira project
- E. The Issue Assigned event does not list the current assignee as a recipient in the project's notification scheme

**Answer: A,E**

#### NEW QUESTION # 18

A team requests updates to the behavior of some fields in the project. The project uses three issue types: Problem, Incident, and Change.

The desired configuration is shown below:

Which configuration update will meet the requirements?

- A. Configure individual field contexts for each custom field and update the priority scheme.
- B. Configure individual field configurations for each issue type.
- C. Configure individual field configuration for each custom field and update the priority scheme.
- D. Create unique field contexts for each issue type for the desired fields.
- E. Configure individual screens for each issue type and update the priority scheme.
- F. Configure individual screens for any combination of issue operation and issue type.

**Answer: A**

#### NEW QUESTION # 19

You renamed a status in the workflow of a team-managed project. Which statement is true?

- A. The status will be renamed on the Status page in Jira administration.
- B. Transitions coming into that status must be updated.
- C. Workflow rules that reference the status must be updated.
- D. Saved filters that reference the status must be updated.
- E. The status will be renamed in all team-managed workflows.

**Answer: D**

Explanation:

Renaming a status in a team-managed project's workflow affects only that project's workflow, as statuses in team-managed projects are project-specific. The primary impact is that saved filters that reference the status must be updated (Option D), as JQL queries in filters use status names and will no longer return correct results if the status name changes.

\* Explanation of the Correct Answer (Option D):

\* In Jira, saved filters often use JQL queries that reference status names (e.g., status = "In Progress"). If a status is renamed in a team-managed project's workflow (e.g., from "In Progress" to "Active"), any filters referencing the old status name will no longer include issues in the renamed status. These filters must be updated to use the new status name.

\* Exact Extract from Documentation:

Manage statuses in team-managed projects

Statuses in team-managed projects are project-specific and edited in Project settings > Workflow. Renaming a status changes its name for that project's issues.

Impact: JQL queries in filters, boards, or dashboards that reference the status name (e.g., status = "In Progress") will no longer match issues in the renamed status. Update these queries to use the new status name.

(Source: Atlassian Support Documentation, "Configure workflows in team-managed projects")

\* Why This Fits: Renaming a status affects JQL-based filters that explicitly reference the status, requiring updates to reflect the new name, making Option D the correct answer.

\* Why Other Options Are Incorrect:

\* The status will be renamed in all team-managed workflows (Option A):

\* Statuses in team-managed projects are project-specific, not shared across projects.

Renaming a status in one project's workflow does not affect other team-managed projects.

\* Extract from Documentation:

Each team-managed project has its own workflow and statuses, independent of other projects. Changes to a status in one project do not affect others.

(Source: Atlassian Support Documentation, "Configure workflows in team-managed projects")

\* Workflow rules that reference the status must be updated (Option B):

\* Workflow rules in team-managed projects (e.g., transition restrictions, fieldupdates) reference statuses by their internal IDs or context, not their display names. Renaming a status does not break these rules, so they do not need updating.

\* Extract from Documentation:

Workflow rules in team-managed projects are tied to status IDs, not names. Renaming a status does not require updating rules.

(Source: Atlassian Support Documentation, "Configure workflows in team-managed projects")

\* Transitions coming into that status must be updated (Option C):

\* Transitions in a workflow reference statuses by their internal IDs or context, not their display names. Renaming a status does not affect the transitions pointing to it, so no updates are needed.

\* Extract from Documentation:

Transitions are linked to statuses by internal IDs. Renaming a Bedrock status does not affect transition configurations.

(Source: Atlassian Support Documentation, "Configure workflows in team-managed projects")

\* The status will be renamed on the Status page in Jira administration (Option E):

\* The Status page in Jira administration (Settings > Issues > Statuses) manages global statuses used in company-managed projects.

Team-managed project statuses are project-specific and do not appear on or affect the global Status page.

\* Extract from Documentation:

Statuses in team-managed projects are project-specific and not listed in Settings > Issues > Statuses, which is for company-managed projects.

(Source: Atlassian Support Documentation, "Manage statuses in Jira Cloud")

\* Additional Notes:

\* Renaming a status in a team-managed project is done in Project settings > Workflow and requires project admin privileges.

\* To minimize filter issues, use status IDs in JQL queries (e.g., status = 10001), but this is less common than using names.

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Atlassian Support Documentation: Configure workflows in team-managed projects  
Atlassian Support Documentation: Manage statuses in Jira Cloud  
Atlassian Support Documentation: Manage filters in Jira Cloud

## NEW QUESTION # 20

Which statement is true about changing a project's key?

- A. External links to issues in that project need to be updated to match the new project key.
- B. Unshared project schemes will be automatically renamed to reflect the new project key.
- C. Users have to update issue filters referencing the old project key.
- **D. Internal Jira links referencing an old key will continue to work.**
- E. The old project key can be reused for a new project.

**Answer: D**

Explanation:

Reference: <https://confluence.atlassian.com/adminjiraserver075/editing-a-project-key-935>

## NEW QUESTION # 21

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