

Information-Technology-Management Guide Torrent - Information-Technology-Management Real Test - Information-Technology-Management Test Prep

D075 INFORMATION TECHNOLOGY MANAGEMENT ESSENTIALS

- 1.- Which kind of computers are used to process credit card payments? **MAINFRAME**
- 2.- What is a solid-state drive (SSD) used for? **HARD DRIVE, SAME KIND OF MEMORY AS FLASH DRIVES**
- 3.- What is the basic structure of a relational database? **TABLES, COLUMNS, FIELDS, ROWS, KEYS**
- 4.- What does the term twisted pair refer to? **CANCELS ELECTROMAGNETIC INTERFERENCE**
- 5.- Which term refers collectively to the computer equipment, the network configuration, the software, and the databases used in a business? **IT INFRASTRUCTURE**
- 6.- A law firm is located on a single floor of an office building and is setting up a client/server environment for its attorneys and their assistants.
Which type of network is most appropriate for this firm? **STAR TOPOLOGY**
- 7.- Which kind of fraudulent activity can involve emails where someone tries to obtain personal information such as social security numbers, bank account numbers, or credit card details from the recipient? **PHISHING**
- 8.- What is installed short-term working memory in a computer usually called? **RAM**
- 9.- What must IT managers frequently update to protect a company's IT infrastructure from virus attacks? **FIREWALL**
- 10.- What are examples of hardware that need to be requested for a new employee? **LAPTOP, KEYBOARD, USB STICK, PHONE, INTERNET CONNECTION**
- 11.- An employee has been tasked with copying spreadsheets from an individual network drive to a shared network drive. Which components of the IT infrastructure will this employee need access to accomplish this task? **HARDWARE, SOFTWARE, DATA, NETWORK**
- 12.- An employee has been tasked with sharing sales data from spreadsheet reports at a meeting and needs to summarize the data into easy-to-view charts. **BUSINESS INTELLIGENCE**
Which additional software category will this employee need access to display the charts in the meeting?
- 13.- What should be the primary consideration for IT managers when making software and hardware purchases to support IT infrastructure? **compatibility**
- 14.- How can identifying project milestones using project management software help with project success? **Establishes a way to estimate the time to complete a project**
- 15.- What is the primary responsibility of a database administrator? **Responsible for categorizing data, requirements and creating the database entities and models that ensure accurate and smooth-flowing information throughout a business.**
- 16.- Who does the chief information officer generally report to? **A board-level head of an information technology department within a business organization, CEO**

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WGU Information Technology Management QGC1 Sample Questions (Q187-Q192):

NEW QUESTION # 187

Why is employee training important in an ethical IT use policy?

- A. To make employees understand the company's culture and ethical boundaries
- B. To create automatic updates of software patches
- C. To eliminate information management risks
- D. To reduce sensitivity to the accuracy of company communications

Answer: A

Explanation:

Significance of Training in Ethical IT Use:

Employees are the frontline in implementing and adhering to an organization's ethical IT practices.

Training ensures they understand company culture, ethical boundaries, and the importance of responsible IT behavior.

Benefits of Training:

Reduces risks related to unethical or accidental misuse of IT resources.

Promotes a culture of accountability and compliance.

Enhances employee awareness of legal and organizational policies.

Incorrect Options Analysis:

A. Software updates are unrelated to ethical understanding.

B. Reducing sensitivity to communication accuracy contradicts ethical IT use.

D. Training may reduce risks but is primarily focused on building cultural and ethical awareness.

and Documents of Information Technology Management:

ITIL Service Management Policy Framework (Axelos Publications).

ISO/IEC 27001 and 27002 (Information Security Management).

NEW QUESTION # 188

A team tests a prototype prior to meeting with a company's client and discovers the "My Account" menu is not working. The team revises the code and presents a functioning prototype to the client.

Which advantage of prototyping does this describe?

- A. Detailed instructions for development
- B. Blueprint of the entire project
- C. Early detection of coding errors
- D. Static example of the finished product

Answer: C

Explanation:

* Advantage of Prototyping:

* Prototyping allows teams to identify and resolve issues, such as coding errors, early in the development process.

* This minimizes the risk of errors propagating into later stages.

* Scenario Application:

* The team detected a menu functionality issue in the prototype, revised the code, and presented an updated version.

* This demonstrates the value of early error detection through prototyping.

- * Why Other Options Are Incorrect:
- * Option A: Prototypes are not static examples.
- * Option B: Prototypes are not project blueprints.
- * Option D: Prototyping is not about creating development instructions.

References:

"Benefits of Early Prototyping in Development" - Agile Manifesto Principles Prototyping Methods and Applications - ISO 9241

NEW QUESTION # 189

Which basic business system serves operational level analysts in an organization?

- A. Decision support system (DSS)
- B. Optimization analysis system (OAS)
- C. Transaction processing system (TPS)
- D. Executive information system (EIS)

Answer: C

Explanation:

Definition of Transaction Processing System (TPS):

A TPS handles the day-to-day business transactions of an organization, such as sales, payroll, order processing, and inventory tracking.

It is designed for operational-level analysts who need to process large volumes of routine transactions efficiently.

Purpose of TPS:

Ensures the integrity and accuracy of business transactions.

Provides operational data required for other systems like Decision Support Systems (DSS) or Management Information Systems (MIS).

Incorrect Options Analysis:

A . Optimization Analysis System (OAS): Not a standard system type in IT management.

B . Decision Support System (DSS): Focuses on tactical and strategic decision-making.

D . Executive Information System (EIS): Caters to high-level executives, not operational-level analysts.

and Documents of Information Technology Management:

"Foundations of IT Systems" (McGraw-Hill Education).

ITIL Foundation Documentation (Axelos).

NEW QUESTION # 190

How can a unified communications system meet the communication goals of most organizations?

- A. Manages customer expectations
- B. Makes employees more comfortable
- C. Reduces latency between parties
- D. Generates innovative solutions

Answer: C

Explanation:

* Understanding Unified Communications Systems:

* Unified Communications (UC) integrates multiple communication tools like voice, video, messaging, and collaboration tools into a single platform.

* Its goal is to enhance real-time communication and collaboration within and outside the organization.

* Reducing Latency:

* UC reduces delays (latency) in communication by enabling instant messaging, video conferencing, and real-time collaboration tools.

* This ensures faster decision-making and improves organizational efficiency.

* Why Other Options Are Incorrect:

* Option A: Managing customer expectations is more aligned with CRM systems.

* Option C: Generating solutions involves creativity and innovation tools, not UC.

* Option D: While UC improves efficiency, it does not specifically aim to make employees "comfortable."

References:

NEW QUESTION # 191

Which action helps ensure legal compliance in IT?

- A. Consulting external experts without follow-up
- B. Reviewing laws during annual planning
- **C. Auditing IT practices on a regular basis**
- D. Focusing on implementing new IT systems

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

To help ensure legal compliance in IT, organizations must actively verify that their systems, processes, and controls are operating in accordance with relevant laws, regulations, and policies. One of the most effective ways to do this is through regular audits of IT practices.

Regular IT audits involve systematically reviewing security controls, access management, data handling, logging, change management, and other processes to identify gaps, violations, or weaknesses. These audits support corrective actions, continuous improvement, and documented evidence of compliance. They also help detect non-compliant behavior early, before it leads to legal or regulatory consequences.

Option A is incorrect because implementing new systems alone does not ensure compliance; in fact, new systems can introduce new compliance risks if not audited.

Option C is insufficient; reviewing laws only during annual planning does not ensure ongoing compliance in day-to-day operations.

Option D is incomplete because consulting external experts without follow-up action or review does not guarantee that compliance requirements are actually met or maintained.

Therefore, the action that most directly helps ensure legal compliance in IT is B. Auditing IT practices on a regular basis.

NEW QUESTION # 192

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