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ServiceNow CIS-SPM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Information Security Governance: This section of the exam delves into security management concepts and principles, examining organizational structures and roles in security. It also covers developing and implementing security policies, standards, and procedures.
Topic 2	<ul style="list-style-type: none">Regulatory Compliance and Legal Issues: This section addresses risk management and risk assessment methodologies, including threat modeling and vulnerability assessment. It also explores various risk mitigation strategies.
Topic 3	<ul style="list-style-type: none">Security Operations: In this section, the focus is on security monitoring and analytics, incident response and management, forensics and investigations, and patch and vulnerability management.
Topic 4	<ul style="list-style-type: none">Software Development Security: This section emphasizes securing the software development lifecycle, including application security testing, code review, secure coding practices, and third-party software management.
Topic 5	<ul style="list-style-type: none">Security Assessment and Testing: This section focuses on security audit principles and methodologies, penetration testing techniques, and the use of security metrics and reporting.

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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q96-Q101):

NEW QUESTION # 96

Which resource tasks can be completed in Project Workspace?

Choose 2 answers

- A. View resource requests
- B. Request a resource using role, group, or skill
- C. Create a resource calendar
- D. Allocate a resource creating a named-resource assignment
- E. View available capacity of resources

Answer: B,E

NEW QUESTION # 97

Which statement defines the Project Workspace?

- A. A central location transform the navigation of lists and forms into an interactive graphical experience
- B. A central location for viewing and assessing business demands
- C. A central location for creating and managing projects
- D. A central location to view of all projects in a portfolio to prioritize work

Answer: C

Explanation:

Explanation

According to the ServiceNow documentation¹, the Project Workspace is a central location for creating and managing projects. It provides a graphical interface that allows users to view and edit project information, such as tasks, resources, risks, issues, and dependencies. The Project Workspace also enables users to collaborate with team members and stakeholders, track project progress, and generate reports.

The other options are incorrect because:

A: A central location to view of all projects in a portfolio to prioritize work: This describes the Portfolio Workbench, not the Project Workspace².

C: A central location transform the navigation of lists and forms into an interactive graphical experience: This describes the Lens, not the Project Workspace³.

D: A central location for viewing and assessing business demands: This describes the Demand Workbench, not the Project Workspace.

1:

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/conc>

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-portfolio-managem>

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/it-business-management/c>

:

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/conc>

NEW QUESTION # 98

Which stage of the Now Create methodology includes Transition, Mobilize, Prepare and Conduct?

- A. Prepare
- B. Initiate
- C. Transition
- D. Close

Answer: C

Explanation:

Explanation

The Transition stage of the Now Create methodology includes the activities of Transition, Mobilize, Prepare and Conduct. This stage is focused on transitioning the solution from development to production, mobilizing the stakeholders for the go-live, preparing the environment and data for the launch, and conducting the final testing and validation. You can find more information about the Transition stage in the Now Create ebook or the Project Methodology website for ServiceNow.

NEW QUESTION # 99

Which related lists should primarily be used to capture financial data in a project?

Choose 2 answers

- A. Monetary Benefit Plans
- B. Cost Plans
- C. Programs
- D. Risks

Answer: A,B

Explanation:

Cost Plans and Monetary Benefit Plans are the related lists that should primarily be used to capture financial data in a project. Cost Plans allow you to define the expected costs of a project over time, based on the planned and actual work, resources, and expenses. Monetary Benefit Plans allow you to define the expected financial benefits of a project over time, based on the estimated and realized value, revenue, and savings. You can find more information about these related lists in the Product Documentation for ServiceNow.

NEW QUESTION # 100

The color band at the top of the project card in Project Workspace displays what project attribute?

- A. Status
- B. Issues
- C. Risk
- D. State

Answer: A

Explanation:

Explanation

According to the ServiceNow documentation¹, the color band at the top of the project card in Project Workspace displays the project status. The project status is a calculated field that indicates the health of the project based on the schedule, cost, and scope variance. The color band can be green, yellow, or red, depending on the status value. The other options are incorrect because:

B: Risk: The risk is a potential problem that could affect the project or its outcome. The risk level is displayed as a circle icon on the project card, not as a color band².

C: State: The state is the current phase of the project, such as Draft, Planning, Work in Progress, or Closed. The state is displayed as a text field on the project card, not as a color band³.

D: Issues: The issues are the actual problems that affect the project or its outcome. The number of issues is displayed as a badge icon on the project card, not as a color band⁴.

1:

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept-project-management.html>

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/task-project-management.html>

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/refer>
<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/task/>

NEW QUESTION # 101

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