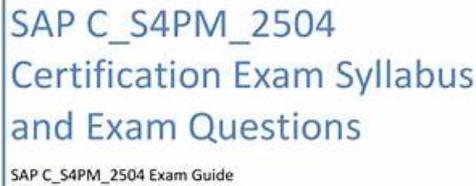


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SAP C_S4PM_2504 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">SAP Activate Methodology: This section of the exam measures skills of Business Process Architects and covers the structure and practical application of SAP Activate. It includes understanding the phases of the methodology: Discover, Prepare, Explore, Realize, Deploy, and Run, and the use of supporting tools such as SAP Roadmap Viewer and SAP Best Practices. Candidates are expected to demonstrate the ability to apply this methodology to streamline cloud implementation processes and ensure agile delivery.

Topic 2	<ul style="list-style-type: none"> • Project Management • Organizational Change Management (OCM): This section of the exam measures the skills of Project Managers and covers the key principles of managing SAP cloud implementation projects, including team coordination, stakeholder communication, and change management. It evaluates the ability to lead project activities, manage expectations, and handle resistance during digital transformation. Emphasis is placed on aligning organizational goals with implementation strategies to ensure effective user adoption and project success.
Topic 3	<ul style="list-style-type: none"> • SAP S • 4HANA Cloud Public Edition Implementation: This section of the exam measures the skills of Implementation Consultants and covers the foundational aspects of deploying SAP S • 4HANA Cloud Public Edition in a business environment. It focuses on understanding system architecture, scope definition, and the technical and functional setup required for a successful implementation. The candidate is expected to have a strong grasp of how to execute the necessary configuration and adoption tasks that align with customer-specific requirements.

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SAP Certified Associate - Managing SAP S/4HANA Cloud Public Edition Projects Sample Questions (Q39-Q44):

NEW QUESTION # 39

Which system tenant is the first to be provisioned when implementing SAP S/4HANA Cloud, public edition?

- A. SAP Cloud Identity Services
- B. SAP S/4HANA Cloud Sandbox system
- C. SAP S/4HANA Cloud Development system
- **D. Central Business Configuration system**

Answer: D

NEW QUESTION # 40

What are some important characteristics of "key users"? Note: There are 3 correct answers to this question.

- **A. Training skills**
- B. Technical system knowledge
- **C. Collaborative attitude**
- D. Programming skills
- **E. Business expertise**

Answer: A,C,E

Explanation:

Key users play a critical role in SAP S/4HANA Cloud Public Edition implementations, acting as subject matter experts and change agents within the organization. Their characteristics are essential for driving adoption and ensuring project success.

* Option A: Programming skills Incorrect. Key users focus on business processes and user adoption, not technical development. The SAP S/4HANA Cloud OCM Guidestates, "Key users do not require programming skills, as their role centers on business expertise and process knowledge, not technical development."

* Option B: Collaborative attitude Correct. Key users must work effectively with project teams, consultants, and end users. The SAP Activate Methodology Guide explains, "A collaborative attitude is a key characteristic of key users, enabling them to bridge communication between business units and the implementation team."

* Option C: Training skills Correct. Key users often train end users and support adoption, requiring training capabilities. The SAP S/4HANA Cloud OCM Guide notes, "Key users possess training skills to educate end users on system processes, ensuring effective knowledge transfer and adoption."

* Option D: Technical system knowledge Incorrect. While some technical understanding is helpful, it is not a primary characteristic. The SAP S/4HANA Cloud Study Guide clarifies, "Key users focus on business processes, with technical system knowledge being secondary to their role as business experts."

* Option E: Business expertise Correct. Key users are subject matter experts in their business areas, ensuring processes align with organizational needs. The SAP Activate Methodology Guide confirms, "Business expertise is a core characteristic of key users, enabling them to validate processes and drive business alignment during implementation." Extract from Official Documentation:

* SAP S/4HANA Cloud OCM Guide (SAP Help Portal, <https://help.sap.com>): "Key users are characterized by their business expertise, collaborative attitude, and training skills, which enable them to support process validation, user training, and adoption throughout the project."

* SAP Activate Methodology Guide (SAP Community, <https://community.sap.com>): "Key users bring business expertise and a collaborative attitude to the project, with training skills to facilitate end-user adoption, making them essential to implementation success." Additional Context:

Key users act as champions for the SAP S/4HANA Cloud implementation, leveraging their business knowledge and interpersonal skills to ensure alignment and adoption. Their role is distinct from technical or development roles, focusing on business process leadership.

:

SAP Help Portal: SAP S/4HANA Cloud OCM Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details key user roles.

SAP OCM Best Practices: Outlines key user characteristics.

NEW QUESTION # 41

What are the special characteristics of SAP's organizational change management framework? Note: There are 3 correct answers to this question.

- A. It supports an agile way of working.
- B. It is aligned with the SAP Activate implementation methodology.
- C. It contains activities that help to enhance system performance.
- D. It is only suitable for large-scale, complex cloud deployments.
- E. It is targeted at fostering fast and sustainable user adoption.

Answer: A,B,E

Explanation:

SAP's Organizational Change Management (OCM) framework is designed to support the adoption of SAP S/4HANA Cloud Public Edition, with specific characteristics that enhance its effectiveness in cloud implementations.

* Option A: It is aligned with the SAP Activate implementation methodology. Correct. The OCM framework is tightly integrated with SAP Activate, ensuring change management activities align with project phases. The SAP Activate Methodology Guide states, "SAP's OCM framework is fully aligned with the SAP Activate methodology, providing phase-specific change management activities to support implementation success."

* Option B: It supports an agile way of working. Correct. The framework embraces agility, with iterative and flexible change management practices. The SAP S/4HANA Cloud OCM Guide notes, "The OCM framework supports an agile approach, allowing for iterative adjustments to change plans and stakeholder engagement throughout the project lifecycle."

* Option C: It is targeted at fostering fast and sustainable user adoption. Correct. The framework prioritizes rapid and lasting user adoption to maximize system benefits. The SAP OCM Guide explains, "SAP's OCM framework is designed to foster fast and sustainable user adoption by engaging stakeholders early and providing ongoing support to ensure long-term success."

* Option D: It is only suitable for large-scale, complex cloud deployments. Incorrect. The OCM framework is scalable and applicable to projects of all sizes. The SAP S/4HANA Cloud Study Guide clarifies, "SAP's OCM framework is flexible and suitable for both small and large-scale cloud deployments, adapting to project complexity."

* Option E: It contains activities that help to enhance system performance. Incorrect. The OCM framework focuses on user adoption and organizational transition, not system performance, which is handled by technical teams. The SAP OCM Guide states, "OCM activities target people and processes, not technical system performance enhancements." Extract from Official Documentation:

* SAP Activate Methodology Guide(SAP Community,<https://community.sap.com>): "The Organizational Change Management framework is integrated with SAP Activate, supporting agile practices and targeting fast, sustainable user adoption across all project phases."

* SAP S/4HANA Cloud OCM Guide(SAP Help Portal,<https://help.sap.com>): "SAP's OCM framework is characterized by its alignment with SAP Activate, agile methodology, and focus on rapid, sustainable user adoption to drive project success." Additional Context:

The OCM framework's alignment with SAP Activate, agility, and adoption focus make it a robust tool for cloud projects, ensuring that change management keeps pace with the rapid deployment cycles of SAP S/4HANA Cloud.

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SAP Help Portal: SAP S/4HANA Cloud OCM Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details OCM characteristics.

SAP OCM Best Practices: Outlines framework features.

NEW QUESTION # 42

What are success factors for the different dimensions of the change management framework? Note: There are 3 correct answers to this question.

- A. Regarding change realization, it is important to actively support the business units in the development of a new operating model.
- B. Regarding change strategy, it is important to fulfill the expectations towards change management.
- C. Regarding change leadership, it is important to establish stakeholder management as an ongoing activity.
- D. Regarding change communication, it is important to develop a compelling, comprehensive change story.
- E. Regarding change effectiveness, it is important to use a balanced combination of change effectiveness measures.

Answer: B,C,D

NEW QUESTION # 43

What accelerator can help you document the configuration definition in the Explore phase?

- A. Change request template
- B. Test plan template
- C. Data definition template
- D. Backlog template

Answer: D

Explanation:

In the Explore phase of the SAP Activate methodology, documenting the configuration definition is essential to capture requirements and gaps identified during Fit-to-Standard workshops. An accelerator is needed to structure this documentation effectively.

* Option A: Data definition template Incorrect. Data definition templates are used for data migration planning, typically in the Realize phase. The SAP S/4HANA Cloud Migration Guide states, "Data definition templates support data migration tasks, not configuration documentation in the Explore phase."

* Option B: Test plan template Incorrect. Test plan templates are used in the Realize phase for testing activities, not for configuration documentation. The SAP S/4HANA Cloud Testing Guide notes, "Test plan templates are for organizing test cases, not documenting configuration definitions."

* Option C: Change request template Incorrect. Change request templates manage changes to the system, typically post-Explore. The SAP S/4HANA Cloud Implementation Guide clarifies, "Change request templates are used for managing system changes, not for capturing configuration definitions in the Explore phase."

* Option D: Backlog template Correct. The backlog template is an accelerator used to document configuration definitions, including gaps and delta requirements, during the Explore phase. The SAP Activate Methodology Guide explains, "The backlog template is a key accelerator in the Explore phase, used to document configuration definitions and delta requirements identified during Fit-to-Standard workshops, forming the basis for Realize phase activities." Extract from Official Documentation:

* SAP Activate Methodology Guide(SAP Community,<https://community.sap.com>): "In the Explore phase, the backlog template serves as an accelerator to document configuration definitions, capturing requirements and gaps from Fit-to-Standard workshops for subsequent configuration."

* SAP S/4HANA Cloud Implementation Guide(SAP Help Portal,<https://help.sap.com>): "The backlog template is used during the Explore phase to document configuration definitions, including delta requirements, ensuring a structured transition to the Realize

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