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Scrum PSPO-II (Professional Scrum Product Owner II) Certification Exam is a certification that validates the product owner's knowledge and expertise in the Scrum framework. Professional Scrum Product Owner II certification is aimed at individuals who have a deep understanding of the Scrum framework and its application in complex environments. Professional Scrum Product Owner II certification is offered by Scrum.org, which is a global organization that provides training, assessments, and certifications for Scrum professionals.

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## Scrum PSPO-II Testking & New PSPO-II Test Objectives

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To become certified as a Scrum PSPO-II, candidates must pass a challenging online assessment that consists of 30 multiple-choice questions. PSPO-II Exam is timed, and candidates have 60 minutes to complete it. To pass, candidates must score at least 85% on the exam. Professional Scrum Product Owner II certification is valid for two years, after which candidates must renew their certification by taking a renewal exam or demonstrating continuous learning and improvement in their Product Ownership skills.

## Scrum Professional Scrum Product Owner II Sample Questions (Q28-Q33):

### NEW QUESTION # 28

What is the Product Owner responsible for during the Sprint Retrospective?  
(choose the best answer)

- A. Summarizing and reporting the discussions to the stakeholders that they represent in the Scrum Team.
- B. They do not have to be there.
- C. Capturing requirements for the Product Backlog.
- **D. Participating as a Scrum Team member.**

**Answer: D**

Explanation:

The Sprint Retrospective is an event for the entire Scrum Team to inspect how the last Sprint went with regard to individuals, interactions, processes, tools, and their Definition of Done, and then plan improvements for the next Sprint.

The Product Owner is part of the Scrum Team. Therefore, during the Sprint Retrospective, the Product Owner participates as a Scrum Team member.

Why C is correct:

The Scrum Guide explicitly says the Sprint Retrospective is an opportunity for the Scrum Team to inspect itself and create a plan for improvements. Since the Product Owner is one of the three accountabilities within the Scrum Team, they are expected to participate.

Why A is incorrect:

Capturing requirements for the Product Backlog is not the purpose of the Sprint Retrospective. The Retrospective focuses on team effectiveness, collaboration, processes, tools, and improvements. Product Backlog refinement and stakeholder/value discussions happen elsewhere as needed.

Why B is incorrect:

The Product Owner is part of the Scrum Team, so they should attend the Sprint Retrospective. The event is for the whole Scrum Team, not just Developers or only the Scrum Master.

Why D is incorrect:

The Sprint Retrospective is an internal Scrum Team event focused on improvement. The Scrum Guide does not assign the Product Owner responsibility for summarizing and reporting Retrospective discussions to stakeholders. In practice, Retrospectives are often kept within the team to support openness and honest inspection.

References:

2020 Scrum Guide - Scrum Team: <https://scrumguides.org/scrum-guide.html#scrum-team>

2020 Scrum Guide - Sprint Retrospective: <https://scrumguides.org/scrum-guide.html#sprint-retrospective>

## NEW QUESTION # 29

Who is responsible for the Sprint Backlog?

- A. The Scrum Team.
- **B. The Developers.**
- C. The Product Owner.
- D. The Scrum Master.

**Answer: B**

Explanation:

Comprehensive and Detailed In-Depth Explanation:

The Sprint Backlog is one of the three Scrum artifacts, alongside the Product Backlog and the Increment. It is a dynamic plan that contains:

\* The selected Product Backlog items for the Sprint.

\* A plan for delivering the Increment and achieving the Sprint Goal.

\* The tasks and work needed to complete the selected items.

The Scrum Guide explicitly states that the Sprint Backlog is owned and managed solely by the Developers.

Analysis of Answer Choices:

\* Option A: The Developers (Correct)

\* The Developers create, maintain, and update the Sprint Backlog throughout the Sprint.

\* They have full ownership over their work and the plan required to meet the Sprint Goal.

\* As self-managing professionals, only the Developers decide how to accomplish their work.

\* Option B: The Scrum Master (Incorrect)

\* The Scrum Master is a servant leader and coach, not responsible for managing the Sprint Backlog.

\* They help the Scrum Team understand and follow Scrum practices, but they do not own or control artifacts.

\* Option C: The Product Owner (Incorrect)

\* The Product Owner manages the Product Backlog, ensuring it is prioritized to maximize value.

\* However, they do not dictate how work is done in a Sprint or modify the Sprint Backlog.

\* Option D: The Scrum Team (Incorrect)

\* While the Scrum Team (Developers, Product Owner, and Scrum Master) collaborates, the Sprint Backlog belongs exclusively to the Developers.

Key Scrum Guide Principles Supporting This answer:

\* "The Sprint Backlog is a plan by and for the Developers. It is highly visible, real-time, and should be adapted as needed throughout the Sprint."

\* "Only the Developers can change the Sprint Backlog during a Sprint."

Conclusion:

The Developers are fully responsible for the Sprint Backlog. They create, modify, and own the plan to meet the Sprint Goal, ensuring agility and self-management.

### NEW QUESTION # 30

Your executive leadership team believes that your product can achieve higher market share.

. The Sales Leader is pressuring you to reduce the price of the product to attract more customers.

. The Director of Finance is concerned that reducing the price will merely reduce the product's profitability.

What sources of information should you consider when deciding whether to drop the price as the Sales Leader is suggesting? (choose the best four answers)

- **A. Unmet customer needs.**
- **B. Market share.**
- C. Company earnings targets.
- **D. Competitor pricing.**
- E. Channel sales strategy.
- **F. Customer satisfaction.**

**Answer: A,B,D,F**

Explanation:

The Product Owner is accountable for maximizing the value of the product resulting from the work of the Scrum Team. They are also accountable for effective Product Backlog management, which includes ordering the Product Backlog items to best achieve goals and missions<sup>1</sup>. The Product Owner should consider various sources of information to make informed decisions about the product, such as customer feedback, market trends, stakeholder input, and data analysis<sup>2</sup>.

When deciding whether to drop the price of the product, the Product Owner should consider the following sources of information:

\* Customer satisfaction: The Product Owner should measure and monitor how satisfied the customers are with the product, and how likely they are to recommend it to others. Customer satisfaction is a key indicator of product value and quality, and it can also influence customer retention and loyalty. The Product Owner should use various methods to collect customer feedback, such as surveys, interviews, reviews, ratings, and net promoter score<sup>3</sup>.

\* Market share: The Product Owner should track and compare the product's market share with its competitors and potential customers. Market share is the percentage of the total market that is captured by the product, and it reflects the product's popularity and demand. The Product Owner should use market research, sales data, and industry reports to analyze the market share and identify opportunities and threats<sup>4</sup>.

\* Unmet customer needs: The Product Owner should identify and prioritize the customer needs that are not yet met by the product or its competitors. Unmet customer needs are the gaps or problems that the customers face, and that the product can solve or address. The Product Owner should use techniques such as user stories, personas, value proposition canvas, and jobs to be done to discover and validate the unmet customer needs<sup>5</sup>.

\* Competitor pricing: The Product Owner should benchmark and compare the product's pricing with its competitors and alternatives. Competitor pricing is the amount of money that the customers have to pay to acquire or use a similar or substitute product. The Product Owner should use competitive analysis, price elasticity, and value-based pricing to determine the optimal pricing strategy for the product<sup>2</sup>.

The other option, company earnings targets, is not a relevant source of information for the Product Owner, as it does not reflect the value or the demand of the product. The Product Owner should focus on delivering value to the customers and the stakeholders, rather than meeting arbitrary financial goals. The company earnings targets may also change over time, and they may not align with the product vision or the market reality<sup>2</sup>. References: 1: Scrum Guide 2: Managing Products with Agility 3: Customer Feedback 4: Market Share 5: Unmet Customer Needs : [Competitor Pricing] : [Company Earnings Targets]

### NEW QUESTION # 31

An organization is currently having difficulties delivering new releases of their products in a timely manner. When asked, the teams say that they need to share team members across different teams and products in order for a team to get their work done. At least one team needs help from a member of another team at any point in time.

Which of the following would be the most appropriate response? (choose the best answer)

- **A. Reduce the number of products in order to help improve focus and reduce dependencies between teams.**
- B. None of the above.
- C. All of the above.
- D. Work with HR to hire more people to increase the capacity of the teams.
- E. Create project plans for each of the products to include how to coordinate between teams and team members.

**Answer: A**

**NEW QUESTION # 32**

Which two Key Value Areas are most affected by the daily frequency a team is switching tasks or is interrupted? (choose the best two answers)

- **A. Time to Market.**
- B. Unrealized Value.
- C. All of the above.
- D. Current Value.
- **E. Ability to Innovate.**

**Answer: A,E**

**NEW QUESTION # 33**

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