

Free PDF 2026 The Best MB-240: Valid Microsoft Dynamics 365 Field Service Functional Consultant Test Camp



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Microsoft MB-240 exam consists of various topics such as configuring and managing field service, optimizing scheduling and dispatch, managing inventory and purchasing, and managing customer assets. MB-240 exam also covers topics such as integrating Dynamics 365 Field Service with other applications, managing contracts and agreements, and analyzing data for insights and trends. MB-240 exam is designed to ensure that the certified consultants have a comprehensive understanding of the Dynamics 365 Field Service applications and can provide effective solutions to clients.

Microsoft MB-240 certification exam is designed to test the knowledge and skills of individuals who are interested in becoming a Microsoft Dynamics 365 Field Service Functional Consultant. MB-240 exam is intended for individuals who have experience in configuring, implementing, and using Microsoft Dynamics 365 Field Service solutions. MB-240 Exam is intended to validate the skills needed to perform the job role of a functional consultant, including configuring and managing the Field Service application, managing work orders and resources, and managing customer assets and contracts.

The MB-240 certification exam is intended for functional consultants with experience in implementing and configuring Dynamics 365 Field Service. Candidates should possess a solid understanding of enterprise resource planning (ERP) and customer relationship management (CRM) concepts, as well as experience with deploying and configuring Microsoft Dynamics 365. MB-240 exam is also suitable for individuals with experience in related areas such as project management and service delivery.

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The MB-240 exam questions are designed and verified by experienced and qualified MB-240 exam trainers. So you rest assured that with Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) exam dumps you can streamline your MB-240 Exam Preparation process and get confidence to pass Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) exam in first attempt.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q98-Q103):

NEW QUESTION # 98

All delivery charges must be automatically added to any Delivery work order, and the price must be set and locked. The delivery charge must be set up in a way so that it is invoiced upon delivery completion.

Which three steps should you take to set up the invoice? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a business rule to set the Delivery Charge work order product record line status to Used, and ensure Unit Amount is 75.00 Make Quantity and Amount fields read only
- B. Add the Delivery Charge product to the delivery incident type. Set Quantity to 1
- C. Create a Delivery Charge Product Record. Set Field Service Product Type to Service.
- D. Create a Delivery Charge Product Record. Set Field Service Product Type to Non-Inventory.
- E. Create a business rule to set the Delivery Charge work order service line status to Used, set Duration to 1 hour and Amount to \$75.00. Make Duration and Sale Amount details read only with the business rule.

Answer: A,B,C

NEW QUESTION # 99

You need to create a purchase order for a tape dispenser machine.

You have:

1. created a purchase order,
2. added tape dispensers as products, and
3. submitted the purchase order.

You need to complete the order and receive the tape dispenser.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

□

Answer:

Explanation:

- 1 - Purchase Order Approved
- 2 - Create Purchase Order Receipt
- 3 - Add Purchase Order Receipt Products
- 4 - Create Purchase Order Bill
- 5 - Add Purchase Order Bill Products

NEW QUESTION # 100

You are deploying the Microsoft Dynamics 365 Field Service mobile app at your organization.

You are in the process of creating push notifications for the mobile app, and you have the following requirement:

When a field service technician is assigned an emergency priority work order, the technician should be immediately notified on their mobile phone.

What should you do?

- A. Create a notification Power Automate flow using an automated flow. The condition within the flow should look at the Resource Requirement entity where the out-of-the-box priority field has a value of Emergency priority.
- B. Create a notification Power Automate flow using an instant flow. The condition within the flow should look at the Bookable Resource Booking entity where the out-of-the-box priority field has a value of Emergency priority.
- C. Create a notification Power Automate flow using a scheduled flow. The condition within the flow should look at Bookable

Resource Bookings where the out-of-the-box priority field has a value of Emergency priority.

- D. Create a notification Power Automate flow using a scheduled flow. The condition within the flow should look at the Work Order entity where the out-of-the-box priority field has a value of Emergency priority.

Answer: A

NEW QUESTION # 101

Your company is implementing a new CRM system. They have selected Microsoft Dynamics 365 Field Service because of its flexibility. During the basic training sessions, you need to train the field service team on how work orders are created. What are three out-of-the-box ways to create work orders? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. from an asset
- B. from the Dynamics 365 Field Service mobile app
- C. from a case record
- D. from an agreement
- E. from a purchase order

Answer: B,C,D

NEW QUESTION # 102

Drag and Drop Question

You are a Dynamics 365 for Field Service administrator. Your company only uses contractors as Bookable Resources. The contractors are not licensed Dynamics 365 users.

The scheduling team books work orders to resources based on location. The team provides you with scenarios because many resources are not showing up in the scheduling assistant.

You need to update bookable resource records based on the provided scenarios.

Which address type should you use with each scenario? To answer, drag the appropriate address type to the appropriate scenario. Each address type may be used one, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

□

Answer:

Explanation:

□ Explanation:

<https://docs.microsoft.com/en-us/learn/modules/configure-bookable-resources-urs-dynamics-field-service/3-define-bookable-resources>

NEW QUESTION # 103

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