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## Atlassian ACP-120 Jira Cloud Administrator QUESTION & ANSWERS

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## ATLASSIAN Jira Cloud Administrator Sample Questions (Q71-Q76):

### NEW QUESTION # 71

One of your teams is maintaining and updating an application that has grown into three distinct modules. The modules are on different release cycles. The team is struggling to track the versions of the modules, because they have similar numbering schemes.

Which action would you recommend?

- A. Split the project into several projects, one for each module.
- B. Split the modules into separate components.
- C. **Create a new Version field for each module.**
- D. Define an issue type for each module.

**Answer: C**

Explanation:

Reference: <https://jira.atlassian.com/browse/JRACLOUD-3501?>  
page=com.atlassian.jira.plugin.system.issuetabpanels%3Acomment-tabpanel&showAll=true

### NEW QUESTION # 72

A new team requests a Jira project. They must be able to:

- \* Manage and prioritize all work from a central backlog.
- \* Track progress with a burndown chart.
- \* Move pre-production defects and production defects through a different QA process.
- \* Have the project share its schemes with another project in the future.

Which project type fulfills these requirements?

- A. Company-managed Kanban
- **B. Company-managed Scrum**
- C. Team-managed Scrum
- D. Team-managed Kanban

**Answer: B**

Explanation:

The requirements for the new Jira project include a central backlog, burndown chart, different QA processes for defect types, and the ability to share schemes with another project. The company-managed Scrum project type (Option B) best fulfills all these requirements due to its support for Scrum boards, burndown charts, flexible workflows, and shared configurations.

\* Explanation of the Correct Answer (Option B):

\* Manage and prioritize all work from a central backlog:

\* Company-managed Scrum projects include a Scrum board with a central backlog where issues (e.g., Stories, Defects) can be managed and prioritized.

\* Exact Extract from Documentation:

Company-managed Scrum projects

Company-managed Scrum projects provide a Scrum board with a central backlog for managing and prioritizing work.

To access:

\* Go to Project > Backlog.

\* Prioritize issues by dragging and dropping. Note: The backlog supports all issue types in the project. (Source: Atlassian Support Documentation, "Manage Scrum projects in Jira Cloud")

\* Track progress with a burndown chart:

\* Company-managed Scrum projects support burndown charts in sprint reports, which track progress based on Story Points or issue count during a sprint.

\* Exact Extract from Documentation:

Burndown charts in Scrum projects

Company-managed Scrum projects include burndown charts in sprint reports to track progress.

To view:

\* Go to Project > Reports > Burndown Chart.

\* Select the sprint to view progress. Note: Burndown charts require sprints and Story Points or issue counts. (Source: Atlassian

Support Documentation, "Manage Scrum projects in Jira Cloud")

\* Move pre-production defects and production defects through a different QA process:

\* Company-managed projects allow different issue types (e.g., Pre-production Defect, Production Defect) to use distinct workflows via a workflow scheme. This enables separate QA processes (e.g., different statuses or transitions) for each defect type.

\* Exact Extract from Documentation:

Configure workflows in company-managed projects

A workflow scheme maps workflows to issue types. Different issue types (e.g., Pre-production Defect, Production Defect) can use different workflows to support unique processes.

To configure:

\* Go to Settings > Issues > Workflow schemes.

\* Assign workflows to issue types in the project's scheme. Note: Company-managed projects support complex workflow configurations. (Source: Atlassian Support Documentation, "Configure workflow schemes")

\* Have the project share its schemes with another project in the future:

\* Company-managed projects use shared configurations (e.g., permission schemes, workflow schemes, issue type schemes) that can be reused by other projects. This allows the new project to share its schemes with another project in the future.

\* Exact Extract from Documentation:

Shared configurations in company-managed projects

Company-managed projects use schemes (e.g., workflow, permission, issue type) that can be shared across multiple projects.

To share:

\* Create a project with a shared configuration in Settings > Projects > Create project.

\* Select the same schemes for another project. Note: Team-managed projects have project-specific configurations and cannot share schemes. (Source: Atlassian Support Documentation, "Create a project in Jira Cloud")

\* Why This Fits: The company-managed Scrum project type supports a central backlog, burndown charts, distinct workflows for defect types, and shared schemes, fully meeting all requirements.

\* Why Other Options Are Incorrect:

\* Company-managed Kanban (Option A):

\* While company-managed Kanban projects support a central backlog (Kanban board) and shared schemes, they do not natively provide burndown charts, which are specific to Scrum projects for tracking sprint progress. Additionally, while different workflows for defect types are possible, Kanban projects are less aligned with sprint-based tracking like burndown charts.

\* Extract from Documentation:

Company-managed Kanban projects use a Kanban board but do not include burndown charts, which are specific to Scrum sprints. (Source: Atlassian Support Documentation, "Manage Kanban projects in Jira Cloud")

\* Team-managed Scrum (Option C):

\* Team-managed Scrum projects support a backlog, burndown charts, and simplified workflows. However, they do not support shared schemes, as configurations (e.g., workflows, permissions) are project-specific and cannot be reused by other projects.

Additionally, team-managed projects have limited workflow flexibility, making it harder to define distinct QA processes for defect types.

\* Extract from Documentation:

Team-managed projects have project-specific configurations and cannot share schemes with other projects.

Workflows are simplified and may not support complex processes for multiple issue types.

(Source: Atlassian Support Documentation, "Manage team-managed projects in Jira Cloud")

\* Team-managed Kanban (Option D):

\* Team-managed Kanban projects support a Kanban board but lack burndown charts, as they do not use sprints. They also have project-specific configurations, preventing scheme sharing, and limited workflow flexibility for distinct QA processes.

\* Extract from Documentation:

Team-managed Kanban projects do not support burndown charts or shared schemes. Workflows are project-specific and simplified.

(Source: Atlassian Support Documentation, "Manage team-managed projects in Jira Cloud")

\* Additional Notes:

\* Creating a company-managed Scrum project requires Jira administrator privileges (Settings > Projects > Create project).

\* The project can be configured with a Scrum board, workflow scheme for distinct defect workflows, and shared schemes for future projects.

\* Burndown charts require sprints and Story Points or issue counts to be configured.

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Atlassian Support Documentation: Manage Scrum projects in Jira Cloud

Atlassian Support Documentation: Manage Kanban projects in Jira Cloud

Atlassian Support Documentation: Manage team-managed projects in Jira Cloud Atlassian Support Documentation: Configure workflow schemes Atlassian Support Documentation: Create a project in Jira Cloud

### NEW QUESTION # 73

You have been asked to take on the administration of a second Jira installation in your company.

You were given the following information about user accounts:

- The company standard is to use Active Directory (AD) to provide user accounts.
- There are several Active Directory systems in use by different business units.
- The second Jira is not to be merged with your main Jira.
- The main Jira system is connected to Active Directory for user accounts.
- The second Jira is using internal user accounts, not Active Directory.
- People using the second Jira are using the same login ID as they would use in Active Directory.
- Your company would like to use Single Sign-on (SSO) but has not yet implemented it for either Jira system

Which authentication method should you recommend?

- A. Set up a Crowd server to get the user lists from all internal directories and AD, and use AD directly for the password checking.
- B. Change the new Jira to use your main Jira's directory services, as that is already reading your Active Directory services.
- C. Change the new Jira to link directly to the required AD servers.
- D. Set up a Crowd server to pull in all the AD services, and plan to migrate internal users.

**Answer: A**

### NEW QUESTION # 74

One of your teams has noticed a spelling mistake in the name of an issue type.

What should you do before correcting the name of the issue type?

- A. Warn users that dashboard gadgets that refer to the issue type in their configuration will need to be updated with the corrected name.
- B. Update the issue type schemes to refer to the new name.
- C. Update the workflow schemes for the issue type to use the new name.
- D. Warn users that saved filters using the issue type will not be able to find the issue type after the change.

**Answer: B**

Explanation:

Reference: <https://confluence.atlassian.com/adminjiracloud/adding-editing-and-deleting-an-issue-type-scheme-844500754.html>

### NEW QUESTION # 75

Which configurations do Not have any impact on email notifications sent to users

- A. Premission Schemes
- B. Version Configurations
- C. Workflow post functions
- D. Custom Events

**Answer: B**

### NEW QUESTION # 76

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