

100% Pass 2026 Slack-Con-201: Salesforce Certified Slack Consultant–High Pass-Rate Valid Practice Questions



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Salesforce Slack-Con-201 Exam Syllabus Topics:

Section	Weight	Objectives
Migration and Change Management	5%	- Adoption and enablement • 1. Best practices for Slack adoption • 2. Training and change management plans - Migration planning • 1. Transition from other platforms • 2. Data migration strategies
Security	18%	- Slack security and compliance • 1. Retention policies and export • 2. Enterprise Key Management (EKM) • 3. Data Loss Prevention (DLP) - Authentication and access • 1. Domain verification and auto-provisioning • 2. Single Sign-On (SSO) configuration

Discovery	20%	- Stakeholder analysis • 1. Identify key stakeholders and decision-makers • 2. Conduct discovery workshops - Gather requirements • 1. Understand business goals and collaboration needs • 2. Identify current workflows and pain points
Channel Strategy	25%	- User Groups and permissions • 1. User Group creation and management • 2. Default channels and channel management policies - Channel architecture design • 1. Channel naming conventions and organization • 2. Public vs. private channel strategy • 3. Channel segments and cross-org channels
Governance and Administration	20%	- Governance framework • 1. Acceptable use policies • 2. Channel management policies • 3. Data governance and compliance - Workspace administration • 1. Workspace settings and policies • 2. Guest access management • 3. Roles and permissions
Workflows and Integrations	12%	- Integrations and apps • 1. Third-party integrations • 2. App management and distribution - Workflow Builder • 1. Custom workflow templates • 2. Automate routine processes

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Salesforce Certified Slack Consultant Sample Questions (Q89-Q94):

NEW QUESTION # 89

A user is experiencing slow loading times and frequent disconnections when using Slack. What should be the initial step in troubleshooting this issue?

- A. Immediately escalate the issue to Slack's engineering team for an in-depth analysis

- B. Instruct the user to send a company-wide email asking if others are experiencing the same issue
- C. Recommend a complete overhaul of the user's computer system
- D. Advise them to clear the cache and data for the Slack application

Answer: D

Explanation:

The first and most practical step in addressing slow loading times and frequent disconnections is to advise the user to clear the cache and data for the Slack application. This can resolve issues related to accumulated cache and data that might be impacting the app's performance.

NEW QUESTION # 90

What type of Slack notification can be set up to alert Salesforce users about new opportunities?

- A. System-generated alerts on Salesforce login
- B. Channel-based notifications for new opportunities
- C. Email notification
- D. Direct message only

Answer: B

Explanation:

Slack notifications can be set up to alert users about new opportunities in Salesforce by sending updates to designated Slack channels, ensuring teams are informed of important changes in real time.

NEW QUESTION # 91

For a client with a global presence and teams working in multiple time zones, what grid design strategy would be most effective in Slack?

- A. Creating a complex grid structure with numerous specific channels for each time zone
- B. Developing a balanced grid with region-specific channels, alongside general channels for global communication and collaboration
- C. Implementing a grid that requires all communication to happen in real-time, regardless of the time zone
- D. Limiting the grid to only a few channels to simplify access for all time zones

Answer: B

Explanation:

For a globally distributed client, an effective grid design strategy includes creating region-specific channels to cater to local teams, while also having general channels that support global communication and collaboration. This balance ensures efficient communication within regions and maintains a cohesive communication flow across the entire organization.

NEW QUESTION # 92

What does the "Salesforce App for Slack" allow Slack users to do?

- A. Send messages to Salesforce users
- B. Receive Salesforce record updates in Slack
- C. Only view Salesforce dashboards
- D. Create custom Salesforce reports from Slack

Answer: B

Explanation:

The Salesforce App for Slack enables users to receive real-time updates on Salesforce records, such as opportunities and cases, directly in their Slack workspace.

NEW QUESTION # 93

Your client is scheduling a Slack launch and they would like to set up user groups for all of their admins. How should you advise they proceed?

- A. In Org Policies, select the Permissions tab and add a policy and create a user group for all admins.
- B. In Org Settings, set up a policy and select create a user group for all owners.
- C. In Workspace Settings, select the Permissions tab for each workspace and add a user group with all admins and owners.
- D. In Workspace Settings, select the Permissions tab and create a user group by adding all admins.

Answer: A

Explanation:

The correct answer is D. In an Enterprise Grid launch, admin-related governance should be handled at the organization level wherever possible, not separately across individual workspace settings. Creating a user group for all admins through org policies and the permissions tab gives the organization a centralized, repeatable way to manage an admin audience. This supports launch readiness because admins can be addressed consistently in announcements, enablement, support workflows, and governance communications.

Option A is too workspace-local and does not scale cleanly across Enterprise Grid. Option B repeats the workspace-level mistake and also mixes admins and owners without matching the stated requirement. Option C incorrectly creates a user group for owners rather than admins. Option D matches the requirement and the Enterprise Grid operating model: use org-level policy configuration to create the intended admin user group.

The key principle is centralized governance for enterprise-wide admin structures.

Reference topic: Policies and Settings - org policies, permissions, admin user groups, Enterprise Grid launch configuration, and centralized governance.

NEW QUESTION # 94

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