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What is the duration, language, and format of CTAL-TM Exam

- Format: Multiple choices Questions
- Passing score: 65%
- Length of Examination: 180 minutes
- Number of Questions: 65
- Language: English

ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q51-Q56):

NEW QUESTION # 51

What is the purpose of the defect management committee?

- A. To implement strict guidelines for defect report creation
- B. To control the flow of defect reports into the system
- C. To ensure the developers fix all defects
- **D. To validate defect reports and determine fix plans**

Answer: D

Explanation:

* Purpose of the Defect Management Committee (DMC):

* The DMC evaluates reported defects to confirm their validity, prioritize them, and create plans for resolution.

* It ensures effective coordination between testers, developers, and stakeholders.

* Evaluation of Options:

* A(Controlling defect report flow) is a subset of validation but not the main purpose.

* B is correct because it fully captures the committee's role.

* C(Implementing strict guidelines) is procedural, not the DMC's core function.

* D(Ensuring developers fix all defects) misrepresents the committee's authority.

References and Syllabus Alignment:

* This aligns with defect lifecycle management as described in "Defect Management" (TM-2.3.1).

NEW QUESTION # 52

A project to replace an old sales and merchandising system with a new version based on modern platforms, will use an Agile lifecycle with iterations of fixed length.

The project objectives include:

* Delivery within 6 months of the start of the first iteration, in 3 releases, to be accomplished by a team that will contain all resources deemed necessary to achieve this

* Quality of delivered product to meet customer acceptance criteria

A test objective, derived from discussion with the customers, has been set as follows:

"Each release shall deliver usability that is better than that of the previous system for the equivalent functionality" Which S.M.A.R.T. criteria are met by this objective?

* Specific

* Measurable

* Achievable

* Relevant

* Timely

- A. 1, 2, 3 and 5 are met but 4 is not met
- **B. 1, 2, 3 and 4 are met but 5 is not met**
- C. 1, 3, 4 and 5 are met but 2 is not met
- D. 1, 2, 4 and 5 are met but 3 is not met

Answer: B

Explanation:

The objective is Specific(usability), Measurable(compared with previous system), Achievable(if proper design and test resources are used), and Relevant(to user satisfaction). However, it lacks a clear time constraint per release, hence Timely is not met in the S.M.A.R.T. sense.

This structure for goal-setting aligns with strategic planning principles in ISTQB where test objectives should be SMART to allow proper planning, estimation, and monitoring.

NEW QUESTION # 53

You are a Test Manager at a company that develops mobile phone applications. Based on historical data in your company, you have calculated the following average metrics for system testing:

* for each 100 LOC (Lines Of Code), 4 test cases are executed

* each test case takes on average 15 minutes to execute and check

* for each 1000 LOC, 5 defects are found

You have used this information to create an estimate for the system testing of a new mobile phone application being developed to

submit gas and electricity readings.

The application delivered for system testing has 50,000 lines of code. At the end of system testing, 250 defects are discovered.

Assume that:

- * the system test of the new mobile phone application will require the same amount of effort as previous applications

- * defect density = number of defects/1000 LOC

- * no new tools or processes have been introduced to the test team

Based only on the given information, which one of the following statements is true about this new mobile phone application?

SELECT ONE OPTION

- A. The time taken to run all the estimated tests would be 750 hours.
- **B. The actual number of defects found is the same as the estimated number of defects.**
- C. 3000 test cases will be executed during system testing and 250 defects will be found.
- D. The source code contains a lower defect density than the source code of past applications

Answer: B

NEW QUESTION # 54

Your company has adopted an Agile methodology. Defect reports are not raised for all bugs found during the testing of individual stories, but continue to be raised in some circumstances, e.g., when the fix cannot be made immediately, or would involve another team. The teams would like better data to use for assessing the quality of their work. The list below shows five items that are currently not captured on defect reports.

Which TWO of these items will be MOST useful for assessing the quality of a product increment?

- A. The type of the defect from a defect taxonomy
- **B. The user story to which the defect relates**
- **C. The quality characteristic / sub-characteristic that is affected**
- D. The test environment in which the defect was found
- E. The level of testing which found the defect

Answer: B,C

Explanation:

- * B (Quality characteristic): Tells whether the defect affected security, usability, performance, etc.- directly tied to non-functional quality.

- * E (User story): Enables tracking of defect-prone functionality and assessment of deliverable quality per increment.

"The information in defect reports supports test process improvement and quality trend analysis. Tracking defects by quality attribute and story link is a valuable input to Agile retrospectives."

-ISTQB CTFL Syllabus 2018, Section 3.2.4 and 5.6

These insights are essential for Agile teams focused on continuous improvement and product quality.

NEW QUESTION # 55

'Safe as Houses' is a company that specialises in home security software, including alarm systems, surveillance cameras and other forms of deterrence.

It is currently developing the software for a device which simulates an active television, producing sound and light images that suggest someone is home watching the television. 'Safe as Houses' recently won a lucrative contract to supply the software to 'Smart Alarms', who will be manufacturing the hardware devices. Sound will be created using actual television and film archives, licensed through a third-party supplier, 'Silver Sound Ltd'. A user interface will be developed in house to allow the customer to choose sound tracks.

The software will be delivered as a programme of work, consisting of three projects. Project 1 will develop the software for the light images. Project 2 will develop the sound system and Project 3 will integrate the two using hardware prototypes supplied from 'Smart Alarms'. The programme will conclude with 'Smart Alarms' performing User Acceptance testing in usability labs.

The 'Safe as Houses' test team has experience in testing alarm and surveillance systems but lacks experience in testing light imagery software. The organisational test policy includes the following objectives:

1. Exploratory testing should be used to augment more formal, structured testing within constraints of time and budget
 2. Test automation tools should be purchased and employed to maximise the breadth and efficiency of regression testing
- The Programme risk register currently includes the following risks:

RISK 1 Working prototypes will be delivered late to the integration test environments
RISK 2 A delay in signing the contract with 'Silver Sound Ltd' will impact the programme schedule
RISK 3 Inexperience in testing light imagery software will cause major defects to be missed
RISK 4 The user interface software for the sound systems will be delivered late into testing

Refer to SCENARIO 2 - The IT Director for 'Safe as Houses' is recruiting a Programme Test Manager and has been provided with a skills

matrix for four prospective candidates. The matrix shows the skill level (5 being highest, 1 lowest) for each candidate:

Candidate	Mary	John	Bill	Sarah
Skill				
Test automation	5	2	5	1
Test tool selection and purchase	4	3	4	4
Domain knowledge of light imagery systems	5	1	4	1
User Acceptance Testing	5	2	3	1
Risk analysis	1	4	5	4
Project Management	1	2	1	5
Test planning	2	5	3	5

Consider which of these skills are key for a Programme Test manager in this scenario. Based on these, which candidate would be the most suitable?

SELECT ONE OPTION

- A. Bill
- B. Sarah.
- **C. John**
- D. Mary.

Answer: C

NEW QUESTION # 56

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