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ServiceNow CIS-SPM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Identity and Access Management: This section explores authentication methods and technologies, authorization and access control models, and the identity management lifecycle.
Topic 2	<ul style="list-style-type: none">Security Operations: In this section, the focus is on security monitoring and analytics, incident response and management, forensics and investigations, and patch and vulnerability management.
Topic 3	<ul style="list-style-type: none">Security Architecture and Engineering: This section examines security models and design principles, system and application security, as well as cryptography and key management.
Topic 4	<ul style="list-style-type: none">Information Security Governance: This section of the exam delves into security management concepts and principles, examining organizational structures and roles in security. It also covers developing and implementing security policies, standards, and procedures.
Topic 5	<ul style="list-style-type: none">Asset Security: This section focuses on information and asset classification, data security controls, privacy protection measures, and intellectual property protection.
Topic 6	<ul style="list-style-type: none">Security Assessment and Testing: This section focuses on security audit principles and methodologies, penetration testing techniques, and the use of security metrics and reporting.

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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q38-Q43):

NEW QUESTION # 38

The Business Unit field on a Project or Demand form displays values from a specific table. What type of field is this?

- A. Journal.
- B. Reference.
- C. List.
- D. Conditions.

Answer: B

Explanation:

Explanation

According to the ServiceNow documentation¹, the Business Unit field on a Project or Demand form is a reference field that displays values from the cmn_department table. A reference field stores a link to a record on another table, rather than storing the data directly in the field².

1:

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference.html>

<https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/form-administration/communications.html>

NEW QUESTION # 39

Which role can configure the parameters of the demand workbench that is provided with the base system?

- A. it_project_manager.
- B. All roles.
- C. business_stakeholder.
- D. it_pps_admin.

Answer: D

Explanation:

Explanation

According to the Demand Workbench document, the role that can configure the parameters of the demand workbench that is provided with the base system is it_pps_admin. This role grants access to the Project Portfolio Suite application and allows the user to configure the demand workbench settings, such as the axes, the quadrants, the bubble size, and the color. The other options are not correct, as they are not roles that can configure the parameters of the demand workbench. The all roles option is too broad and does not specify a particular role. The business_stakeholder role grants access to the Business Stakeholder Portal and allows the user to view and submit demands. The it_project_manager role grants access to the Project Portfolio Management application and allows the user to create and update projects.

NEW QUESTION # 40

Which demand category would a demand manager select, if they need to create an enhancement?

- A. Operational
- B. Defect
- C. Strategic
- D. Change

Answer: A

NEW QUESTION # 41

Use this table to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace.

- A. pm_home_page_config
- B. pm_project
- C. pm_toplevel_project
- D. project_template_config

Answer: A

Explanation:

According to the ServiceNow documentation¹, the pm_home_page_config table is used to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace. The other tables are used for different purposes:

pm_project: Stores information about projects².

pm_toplevel_project: Stores information about top-level projects³.

project_template_config: Stores information about project templates.

NEW QUESTION # 42

Which role should be assigned to a user so they can read and retrieve data from any table of the Release Management application to generate reports?

- A. Project manager
- B. Release admin
- C. Business stakeholder
- D. Release user

Answer: C

Explanation:

Explanation

According to the Product Documentation for ServiceNow, the business stakeholder role (rm_business_stakeholder) can read and retrieve data from any table of the Release Management application to generate reports. This role can also view the release dashboard, release calendar, and release roadmap. The other roles have different levels of access and permissions for the Release Management application. You can find more information about the roles and responsibilities for Release Management in the Product Documentation for ServiceNow.

NEW QUESTION # 43

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