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EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.
Topic 2	<ul style="list-style-type: none">• Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.

Topic 3	<ul style="list-style-type: none"> Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.
Topic 4	<ul style="list-style-type: none"> Project Management: Covers project execution including management principles, organizational structures, and project phases.
Topic 5	<ul style="list-style-type: none"> Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.

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EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q23-Q28):

NEW QUESTION # 23

Of the below, which is a power efficiency indicator?

- A. PUE
- B. uw
- C. nil, w
- D. CPU

Answer: A

Explanation:

Power Usage Effectiveness (PUE) is the most widely recognized and adopted energy efficiency indicator for data centers globally and is emphasized heavily within the EPI sustainability framework. PUE measures how effectively a data center uses power and is calculated by dividing the Total Facility Power by the IT Equipment Power. The purpose of this indicator is to show how much of the energy consumed by the facility actually reaches IT equipment (servers, storage, network gear) versus how much is consumed by support infrastructure such as cooling, UPS losses, lighting, and building systems.

A lower PUE indicates a more efficient data center, with values approaching 1.0 representing ideal efficiency-where nearly all consumed power is being used for IT load. PUE is essential for benchmarking, energy-saving initiatives, identifying efficiency improvement opportunities, and measuring the success of infrastructure optimization projects. The other options listed-nil, w; CPU; and uw-are irrelevant to facility energy efficiency metrics. CPU relates to computing processors, not facility efficiency; the others are incorrect units or meaningless terms in this context.

Thus, PUE is the correct and industry-standard power efficiency indicator.

NEW QUESTION # 24

In and around the data center, who is responsible for safety?

- A. The facilities manager
- B. The managing director
- C. All staff
- D. The safety manager

Answer: C

Explanation:

EPI's safety and statutory requirements training emphasizes that safety is a shared responsibility across the entire data center organization. While roles such as the safety manager and facilities manager provide leadership, guidance, oversight, audits, and enforcement of safety procedures, they alone cannot ensure a safe workplace. Every individual working in or around the data center—whether employees, contractors, vendors, or visitors—has the responsibility to follow safety procedures, report hazards, use required protective equipment, and stop unsafe activities.

This collective responsibility approach ensures that risks are recognized early, unsafe conditions are not ignored, and safety culture is embedded throughout daily operations. The safety manager establishes policies, training, audits, and compliance frameworks; the facilities manager ensures operational processes support safety; the managing director endorses governance and resources.

However, frontline workers are the most exposed to hazards, making their behavior critical.

Option C is correct because EPI emphasizes that safety cannot be delegated solely to one role; it must be embraced by all staff, ensuring a consistent, safe working environment. Data centers operate high-voltage systems, heavy equipment, and complex mechanical infrastructure, making shared vigilance essential for preventing incidents and ensuring regulatory compliance.

NEW QUESTION # 25

Job descriptions need to be created.

What is the main purpose for doing so?

- A. To provide employees with an understanding of their career progression
- B. To provide employees with information on possible early retirement
- C. To provide employees a view on their salary development
- D. To provide employees with clarity on their job scope

Answer: D

Explanation:

In EPI's organizational framework, a job description is a core document used to clearly define:

- * Responsibilities
- * Tasks
- * Required skills
- * Reporting relationships
- * Expected deliverables
- * Operational boundaries

The primary purpose is to ensure clarity of job scope, which enables:

- * Alignment of responsibilities
- * Prevention of role ambiguity
- * Proper expectation setting
- * Performance evaluation transparency
- * Workforce planning

While job descriptions may indirectly influence salary, promotions, or career paths, these are not their primary purpose.

Thus, the correct answer is B.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * Job descriptions define job scope, tasks, and responsibilities.
- * They support clarity and alignment within the organizational structure.

NEW QUESTION # 26

The process of restoring normal service operation as quickly as possible and therefore minimizing the adverse impact on service levels committed to by the organization to its customers, is covered by?

- A. Capacity management
- B. Incident management
- C. Change management
- D. Equipment life cycle management

Answer: B

Explanation:

Incident Management's primary objective is:

"Restore normal service as quickly as possible and minimize business impact." This aligns precisely with the scenario described.

Why other options are incorrect:

- * A: Change management governs planned changes, not restoration.
- * B: Capacity management ensures sufficient resources, not incident recovery.
- * D: Equipment lifecycle deals with long-term asset management.

Thus, C is correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * Incident management focuses on fast service restoration and minimizing impact.
- * Central to service operations and SLA protection.

NEW QUESTION # 27

What is the main objective of the security incident management process?

- A. To address security breaches and potential weaknesses
- B. To comply with ISO 27001
- C. To test emergency response plans
- D. To verify whether the correct individuals are assigned as security guard

Answer: A

Explanation:

Security incident management is a core function in maintaining physical security integrity within the data center environment. The main purpose of this process is to respond to, manage, and eliminate security breaches and vulnerabilities that could compromise facility protection, customer assets, or sensitive operational areas. According to EPI's security governance principles, a security incident may include unauthorized access attempts, misuse of credentials, badge anomalies, tailgating, tampering, suspicious activities, or procedural violations.

The security incident management process ensures that such events are logged, assessed, investigated, escalated, and resolved in a timely and structured manner. It also identifies root causes and potential systemic weaknesses that must be corrected to prevent recurrence. This includes reviewing procedures, improving physical controls, reinforcing training, and implementing corrective or preventive measures.

Option A is unrelated; guard assignment is part of staffing, not incident management. Option C refers to testing emergency plans, which is part of preparedness and exercises. Option D refers to compliance activities, but compliance is not the objective of incident management—it is a result.

Therefore, the correct answer is B - addressing breaches and weaknesses.

NEW QUESTION # 28

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